



Transportation Resource Guide

**Getting Around Prince George's County
for
Seniors and Individuals with Disabilities**

www.pgspn.org

Spring 2017



The Prince George's Senior Network Provider (PGSPN) is a non-profit organization whose mission is to improve and enrich the quality of life for Prince George's County seniors and their caregivers. Members of PGSPN include businesses, non-profits and government representatives who serve Prince George's County seniors. Annually, the Prince George's Senior Network Provider publishes the very popular Resource Directory which includes a list of members and services available in the county and provides a Speakers Bureau which offers a wide variety of speakers and topics to senior groups and community groups free of charge.

This *Transportation Resource Guide* is provided by the Prince George's Senior Provider Network (PGSPN) Public Affairs Committee: Jacqueline Byrd, Cary Hithon, Freddie Maguire, Bertha Parbey, Charles Picard and Susan Walker.

Visit www.pgspn.org

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Municipal Transportation

The following municipalities provide their own Call-A-Bus services, in addition to the County Call-A-Bus services. To request services, rates, days of service and hours of operation, call the number listed below for the municipality.

Berwyn Heights	301-474-5000
Bowie	301-809-2300
Capitol Heights	301-336-0626
College Park	301-345-8100
Bladensburg	301-927-7048
Cottage City	301-779-2161
Colmar Manor	301-277-4920
District Heights	301-336-1402
Fairmount Heights	301-925-8585
Glenarden	301-773-2100
Greenbelt	301-474-4100
Hyattsville	301-985-5020
Laurel	301-498-3693
Mount Rainier	301-985-6586
New Carrollton	301-459-6103
Seat Pleasant	301-336-8678
Town of University Park	301-927-4262

Note: Cities not listed do not have municipal transportation and use the County Call-A-Bus service.

U of MD Shuttle

College Park and Greenbelt have a partnership with the University of Maryland to use the UMD Shuttle bus for an annual fee of \$10.00. Call the city government for details or visit their websites.

County Call-A-Bus Service

Call-A-Bus is a demand response **curb-to-curb service** (you must be able to get to the curb on your own). Service is available to all residents of Prince George's County who are not served by or cannot use existing bus or rail service. However, **priority is given to seniors and persons with disabilities**. You **must** provide your own escort. Service animals are allowed for the visually impaired.

- Reservations can be made up to fourteen (14) days in advance by calling **301-499-8603** between 7:30 AM and 4:30 PM Monday through Friday (excluding County holidays).
- Hours of service are 8:30 AM to 3:30 PM Monday through Friday (excluding County holidays).
- Same day requests are accepted, but are subject to availability of resources.
- **When reserving a trip, please be sure to indicate if you will need special assistance, such as a wheelchair lift or if your escort will be accompanying you.**
- **Once your trip is scheduled, you will be required to call back the day before your trip to confirm your reservation: otherwise, the reservation may be cancelled.**
- Please be ready for pick-up 15 minutes prior to your scheduling time and be waiting at a location where you are visible to the driver.
- Due to traffic congestion, please wait at least 15 minutes from your scheduled time before calling to verify if your trip is late.
- Holidays have special schedules.

Call-A-Cab

Call-A-Cab is a transportation assistance program that provides mobility at a reduced cost for County seniors (age 60+) and/or County persons with disabilities. This program allows eligible residents to purchase coupon books that can be used to pay for rides with **participating cab companies** when Metrobus, Metrorail, and/or Call-A-Bus are not available. County Seniors and/or persons with disabilities may purchase up to fourteen (14) \$20.00 coupon books in a six-month period at \$10.00 per book.

Using Call-A-Cab

Using Call-A-Cab is easy. See the guidelines outlined below for specifics on how to use the service. You can also call 301-883-5656 or Maryland Relay 800-735-2258 for more information.

- Apply by completing an application form. You can download the application form at:
<http://www.princegeorgescountymd.gov/sites/PublicWorks/Transit/ParaTransit/Call-A-Cab>
- Order coupon books by enclosing \$10.00 for each \$20.00 coupon book. Make your check or money order payable to Prince George's County.
- Mail your completed application form and check or money order to:
The Office of Transportation
9400 Peppercorn Place, Suite 320
Largo, MD 20774

Be sure to include proof of age and/or disability. Acceptable forms of ID include but not limited to: driver's license, Metro Senior/Metro Disability Card, and MetroAccess card.

- Call the taxicab company you prefer (from the list sent with coupons).
- Show your coupon book to the driver. Pay the driver using any combination of coupons and cash.

Taxi Services

Wheelchair Accessible Taxis

Wheelchair Accessible Taxis are special vans that comply with the Americans with Disabilities Act. Through a grant from the Metropolitan Washington Council of Governments (COG), Prince George's County was able to purchase 15 wheelchair accessible taxi vans. Seven taxi companies have the vans and are scheduled by the groups listed below. They can accommodate a wheelchair and up to six passengers.

- * Wheelchair Accessible Taxis must have 24-hour notice for scheduling a trip.
- * The cost is \$4.00 base fee and \$1.75 per mile.
- * There is an additional \$1.00 fee each for use of the trunk and for an escort to accompany rider.

Taxi Taxi	301-277-6000
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Regular Taxi Companies

1-800-TAXICAB

(National Paratransit Directory)

www.1800taxicab.com

Founded in 1999, 1-800-TAXICAB maintains a highly comprehensive national referral network to independently owned and operated taxi companies. Call the above number nationwide to be connected to a local taxi company.

Wheelchair Van Transport – Private Pay

Driving Moms and Dads – 240-223-2418

Email: drivingmomanddad@live.com

Battle Transportation – 202-462-8658

Transportation Monday-Friday 8:00 AM- 5:00 PM

Transportation Plus+ - Private Pay

Email: info@battles-transport.com

Just 4U Transit – 410-774-0384 or 410-947-0240 Email: kemanula@just4utransit.com

- Two day notice is requested. At least 24 hour notice is required.
- ADA Para-Transit - Provides on-demand, door-to-door service. Advance notice is required. Fare depends on destination. Elderly and individuals with disabilities pay reduced rates based on a sliding scale.
- The Maryland Transit Authority or Social Security Administration must certify passengers as a disabled rider.
- Transportation is covers most of the metropolitan area.
- Transportation on weekends and holidays is available with advance notice.

Terragrade Transportation Inc. 240-575-5977

www.terrgradeservices.com

9420 Annapolis Road, Suite 212

Lanham, MD 20706

Special Services

Designated Driver/Safe-T-Ride USA: Serving the Maryland Metro area, Safe-T-Ride is committed to reducing the amount of DUI and DWI accidents.

While Designated Driver Services are their primary business, Safe-T-Ride also offer services for hospital and dental patients that require a designated driver due to surgery, ophthalmology visits and under the influence of medicated drugs.

Hiring a designated driver is easy. Simply fill out the online form with your name, phone number, pickup location and destination; upon receipt the dispatcher will contact you to arrange pickup, fees, destination cost, and how to secure payment.

Call Safe-T-Ride USA 301-910-9854

<http://wwwsaferide.net>

Senior SmarTrip® for Metro

The bright yellow Senior SmarTrip® card for citizens age 65 and older enables seniors to get the discounted fare on Metrobus and Metrorail. A SmarTrip® card is easy to use and faster than a farecard. Just touch it to the target on a faregate or farebox. Reduced fare will automatically be deducted. For a \$2 replacement fee, you'll get a new card with the value of the lost or damaged card at the time you notify Metro.

To purchase the card, seniors must show a valid government issued photo ID with proof of age at Metro sales offices and Metro designated locations. The Senior SmarTrip® card costs \$2.

If you are visiting the area, you may pay the reduced bus fare by showing the bus operator a valid Medicare Card and photo ID or you may show a valid government issued photo ID card with your date of birth at one of Metro sales locations to purchase the \$8.75 Metrobus Weekly Senior Pass or the \$10 Senior Metrorail farecard.

Please note: Reduced fare SmarTrip® cards for senior citizens are not sold in vending machines located in Metro stations nor are parking fees reduced.

You may purchase the Senior SmarTrip card at the following locations during operating hours:

Camp Springs Senior Activity Center, 6420 Allentown Road, Camp Springs

Gwendolyn Britt Senior Activity Center, 4009 Wallace Road, North Brentwood

John E. Howard Senior Activity Center, 4400 Shell Street, Capitol Heights

Langley Park Senior Activity Center, 1500 Merrimac Drive, Hyattsville

Laurel-Beltsville Senior Activity Center, 7120 Contee Road, Laurel

Greenbelt Library, 11 Crescent Road, Greenbelt, Md. 20770

Hyattsville Library, (temporary) 6502 American Boulevard, Hyattsville, Md 20782

Oxon Hill Library, 6200 Oxon Hill Road, Oxon Hill, Md. 20745

Spauldings Library, 5811 Old Silver Hill Road, District Heights, Md. 20747

South Bowie Librrary, 15301 Hall Raod, Bowie, Md. 20721

The \$2 fee for the Senior SmarTrip® card is the cost of the card only. This card has **no** monetary value. To add value, you must load value using a blue Passes/Farecards machine at any Metrorail station or a bus farebox that accepts SmarTrip® cards.

MetroAccess

MetroAccess is a shared-ride, door-to-door, paratransit service for people whose disability prevents them from using bus or rail. The service provides daily trips throughout the Washington Metropolitan region, including the District of Columbia, Maryland and Virginia. Rides are offered in the same service areas and during the same hours of operation as Metrorail and Metrobus. MetroAccess is a service of the Washington Metropolitan Area Transit Authority (Metro), and is the region's complementary paratransit service offered in accordance with the Americans with Disabilities Act (ADA).

To determine if a customer is eligible to use MetroAccess, an application must be completed and certified by a health care professional.

- * Download online MetroAccess application.
http://www.wmata.com/accessibility/metroaccess_eligibility.cfm
- * If you have a visual disability and require a Microsoft Word version or large print version of the MetroAccess application, please contact MetroAccess:

By email: eligibility@wmata.com

or

By Phone: MetroAccess office at 202-962-2700 or TTY 202-628-8973

or

In writing to: Metro Transit Accessibility Center
600 Fifth Street, NW
Washington, DC 20001

Once the application has been completed, please contact the Transit Accessibility Center at (202) 962-2700 and select option 5 to talk with one of our specialists, at which time an assessment appointment and interview will be scheduled. Please do not mail or fax the application.

Local Non-Emergency Ambulance

Call **911** for an **EMERGENCY** Ambulance.

The following is a partial list of non-emergency ambulance services that operate in the state of Maryland and serve Prince George's County for a private pay fee. **Check with your area's Volunteer Rescue Squad to see if they provide non-emergency ambulance services.**

Lifestar Response www.lifestarambulanceserviceinc.com
5010 Creston St. Hyattsville, MD. 20781
410-720-6060
877-584-3315

Butler Medical Transport www.butlermedicaltransport.com
804 Orchard Tree Lane, Towson, MD 21286
888-602-4007

All American Ambulance www.aaatransport.net
1315 Marlboro Road, Lothian, MD 20711
301-933-4357

Volunteer Transportation Organizations

Daughter for a Day, Inc. 301- 203- 7050 admin@daughterfortheday.org
10903 Indian Head Highway, Suite 504,
Fort Washington, MD 20744

Fish of Greater Bowie 301-262-8479 fishofbowiemd.com
13710 Annapolis Road, Bowie, MD 20720

- Provides transportation to medical appointments and the grocery store and requires at least a 3 day notice

The Arc of Prince George's County -Transportation Department 301-925-2730
Provides transportation to Arc Programs: Apply at 301-925-2730 x 33.

GIVES of Greenbelt Assistance in Living (GAIL) 301- 345-6660 greenbeltmd.gov
Municipal Building, 25 Crescent Rd., Greenbelt MD 20770

Medical Assistance Transportation

Non-Emergency: Transportation services are available for residents who have no other means of getting to their medical appointments. Services are provided for Prince George's County residents who have valid Medical Assistance cards.

Fee & Scheduling

Non-emergency transportation **must be scheduled a minimum of 24 hours in advance.** There is no fee for service. Transportation services are guaranteed unless patients have just been discharged from the hospital. Program staff will screen recipients requesting to use transportation services.

Eligibility

To qualify, the recipient will be asked to provide the following documents:

- A certified copy of both the recipient's Medicaid card and a Government-issued identification card.
- A primary care physician certification.
- An out of area physician referral for appointments that are more than 30 minutes from the recipient's home.

Trips to medical appointments are verified via satellite 100% of the time.

Call Prince George's County Department of Medical Assistance Transportation Program at 301-856-9555 for transportation 24 hours in advance of medical appointments.

Senior Transportation Service

Medical Program: Senior and County residents with disabilities may receive transportation for medical purposes, especially dialysis. Residents may call 301-499-8603 up to 14 days in advance to schedule routine appointments. For those seeking on-going or permanent transportation for medical purposes, such as dialysis treatment, you must request these services in writing and send to: Prince George's County, Office of Transportation, Attention: Transit Division, 9400 Peppercorn Place, Suite 320, Largo, MD 20774.

Nutrition Program: Senior county residents may receive free transportation to strategically located group sites for nutritional lunch and companionship. Senior residents, who are homebound and cannot attend a nutrition site, may have meals delivered to their residence. Any person who is 60 years or older may be eligible, as is a spouse of any age when accompanying an age eligible spouse. The Senior Nutrition sites operate Monday-Friday, 10 am- 2 pm. For more specific information, call 301-265-8475. Note: limited transportation is available.

Foster Grandparents Program: Very limited transportation is provided to the Prince George's County Foster Grandparent Program. For information, call 301-699-2696.