CITY OF GREENBELT
MEMORANDUM

TO: City Council

VIA: Nicole Ard
           City Manager

FROM: David E. Moran *DEM*
           Assistant City Manager

DATE: December 5, 2018

RE: Community Questionnaire

As has been done for years, a questionnaire was made available at the polling places on Election Day 2017 and at early voting precincts. It was also published in the News Review the week before, and the week after, the Election and was made available online. The questionnaires were tabulated by the University of Maryland Institute for Governmental Service and Research.

This memo summarizes the key points in the results. Attached is a copy of the questionnaire with the results included. Additional detail on the responses is available in the City Manager's Office.

1.   1,360 questionnaires were completed. This is 53% of the people who voted. The response rate is up 6% from 2015. This is the largest number of questionnaires completed since at least 1991. Past response rates were 47% (954) in 2015, 46% (893) in 2013, 55% (968) in 2011, 32% (770) in 2009 and 39% (749) in 2007.

      Precinct 3 submitted 26% of responses, precinct 6 - 13%, precinct 8 - 8%, precinct 13- 10% and precinct 18 submitted 6% of the responses. Another 16% were submitted during early voting, 3% were mailed-in or hand-delivered and 18% were completed online. (*It is not known which precinct the early voting, mail-in and online surveys came from.*)

2.   59% of respondents were either from single family detached homes (24%) or GHI (35%). The remainder were distributed as follows: 13% in apartments, 16% in townhouses and 13% in condominiums.

3.   32% of respondents were between the ages of 45 to 60 and 40% were over 60.

4.   40% of respondents have lived in Greenbelt more than 20 years (46% in 2015, 44% in 2013, 45% in 2011, 44% in 2009, 42% in 2007, 45% in 2005, 39% in 2003 and 36% in 2001) and another 22% have lived here 11 to 20 years.

5.   27% of respondents are retired. It was 33% in 2015, 35% in 2013, 33% in 2011, 29% in 2009, 31% in 2007, 28% in 2005, 29% in 2003 and 10% in 2001.

6.   Of those working, 20% (197) work in Greenbelt. 25% (248) work elsewhere in Prince George's County and 23% (226) work in Washington, DC. These three total 68%. (There were 381 "no responses" to this question, so the percentages above reflect those who actually answered. In another question 369 respondents identified themselves as retired which could explain most of the no responses.)

In comparing 2017 total scores to 2015 scores on the same questions for the City's largest service areas (public safety, public works & recreation), 31 scores decreased while 13 increased. This is the second consecutive questionnaire that a majority of scores declined. Most Public Safety and Public Works scores decreased 2% or less. (A 2% decrease is about a one-tenth of a point.) Scores had generally increased from 2007 to 2013, and staff believed at some point, they would level off.

One of the key purposes of the questionnaire is for citizens to rate City services. All City services scored well with many services being very highly rated. 34 of the 44 service questions in Public Safety, Public Works and Recreation scored 4.00 or higher. In order to achieve a score of 4.00, three-fourths of respondents would have to rate a service "good" or "excellent".

In order of scoring, the top 5 rated services were Special Events (4.54), Performing Art Programs (4.54), Other Activities (4.53), Fitness Classes (4.47) and Parks (4.42).

The 5 lowest rated services were Parking Enforcement (3.64), Springhill Lake Recreation Center (3.67), Dog Park (3.69), Traffic Control (3.77) and Bike Lanes (3.82).

The score for Fitness Classes had the greatest percentage increase (6.57%). The score for Traffic Control had the greatest decrease (-3.72%).

Attached to this memo are three spreadsheets which provide more detail on the survey results. Table 1 is a spreadsheet which illustrates scores for the past 6 surveys and shows the percentage change between 2015 and 2017. Table 2 shows results of certain questions broken down by precinct, and compared to the 2015 results. Table 3 lists the 2017 raw scores for each question broken down by precinct.

There were other useful findings:

1.   Three "current" questions were asked. 67% did not think Council's term of office should change to 4 years. 59% did not believe non-US citizens should be allowed to vote in City elections. 62% did not favor widening the BW Parkway to six lanes and 70% did not support widening the Beltway to allow express toll lanes.

2.   Eighty-six (86) percent of respondents who had contact with the Police department since 2015 indicated the Police employee was polite and courteous. Eighty-three (83) percent indicated they were assisted satisfactorily.

3.   In Community Development, 79% of respondents noted the employee was polite and courteous. Also, 72% indicated they were assisted satisfactorily.

4.   There were 766 respondents who had contact with Public Works. Eighty-six (86%) indicated the employee was polite and courteous.

5.   In response to a question about how residents prefer to receive information about City programs and services, the top preference was Greenbelt News Review followed by Email and City Newsletter.

6.   A number of education related questions were asked. Because of the limited number of responses to these questions, the information may be of limited use. Once the respondents were broken down by school, the numbers of responses for each of the schools listed were few, ranging from a high of 106 for Greenbelt Elementary to a low of 20 for Turning Point Academy. Eleanor Roosevelt High School was the highest rated at 3.96, while Turning Point Academy received the lowest score at 3.05. The Prince George's School system overall received a 2.80.

7.   When asked if they make use of www.greenbeltmd.gov, 768 (66%) of those responding to this question marked yes.

8.   Under City Services and Taxes, residents were asked to rate the value of City services and programs for their tax dollars. The overall average score was 4.04 out of 5.00. The score was 4.01 in 2015, 4.10 in 2013, 4.21 in 2011, 4.06 in 2009 and 4.04 score in 2007. A majority of respondents indicated they would support a tax increase to maintain current services and programs (844 or 62%) and/or to provide fair compensation to employees (899 or 66%). However, only 45% (614) indicated they would support a tax hike to increase City services/programs. 749 respondents wanted City services kept at the same level. A new question was asked regarding a tax increase to participate in green initiatives and 66% indicated they would support this.

The questionnaire tabulation also includes the "General Comments" questions at the end of the survey as well as other verbatim responses. Our vendor reviewed these verbatim responses and identified similarities among the answers. These responses are available in a separate document (152 pages).

Congratulations to the citizens, Council and employees of the City of Greenbelt. This questionnaire again shows the quality of the service being provided to the community and the support for the organization in the community, though there are areas to improve.

cc: Department Heads
       City Manager's Office staff
       News Review

CITY OF GREENBELT
COMMUNITY QUESTIONNAIRE 2017

At election time, residents are asked to take a few minutes to complete the following questionnaire. The information obtained will be useful to the newly elected City Council and City staff. Your confidential responses will be consolidated in a report for general distribution. If a question is not applicable, please leave it blank. Please place completed questionnaires in the box provided at the polling location or send it to the City Office at 25 Crescent Road, Greenbelt, Maryland 20770.

GENERAL INFORMATION

1a. Residency - Type

__179__ Apartment   __215__ Townhouse
__170__ Condominium   __475__ GHI
__321__ Detached Single Family Home

2. Do you?   __1061__ Own   __221__ Rent

3. Age: __431__ 45-60
__80__ 18-29   __418__ 61-74
__234__ 30-44   __125__ 75+

4. How many years have you lived in Greenbelt?
__74__ Less than 1 year __299__ 11-20 yrs.
__268__ 1-5 yrs.   __216__ 21-30 yrs.
__177__ 6-10 yrs.   __321__ More than 30 yrs.

5. Employment Status (Please check all that apply.)
__720__ Full-Time   __91__ Part-Time
__41__ Unemployed   __369__ Retired
__22__ Stay at home parent   __36__ Work from home

6. Where do you work?
__197__ Greenbelt   __248__ Prince George's County
__21__ Baltimore   __228__ Washington, D.C.
__88__ Montgomery County __169__ Other

7. How long is your commute to work?
__508__ Less than 30 minutes __104__ 60-90 minutes
__322__ 30-60 minutes   __90__ 90+ minutes

8 . Please prioritize (1-3) your top three modes of transportation?
__1__ Personal Automobile __2__ Metrorail
____ Carpool/Vanpool   ____ MetroBus
__3__ Bicycle/Walking   ____ TheBus
____ Taxi/Uber/Lyft   ____ Other

CURRENT QUESTIONS

1. Should the City Council's term of office be changed from 2 years to 4 years?   __418__ Yes __856__ No

2. Should non-US citizens be allowed to vote in City Elections? __530__ Yes __774__ No

3. Should the Baltimore Washington Parkway be widened to six lanes __501__ Yes __818__ No

4. Should the Beltway be widened to allow express toll lanes? __395__ Yes __901__ No

PUBLIC SAFETY

1. Please rate your satisfaction over the last 2 years with the following services.
(5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)
__4.04__ Police Presence
__4.19__ Police Responsiveness
__4.06__ Dispatcher Responsiveness
__4.13__ Overall Police Performance
__4.07__ Overall Police Employee Competence
__4.06__ Police Attitude & Behavior Towards Citizens
__3.90__ Animal Control __3.77__ Traffic Control
__4.42__ Fire & Rescue   __3.64__ Parking Enforcement

2. Do you have any concerns about safety and security within Greenbelt? If so, please list:
_____
_____
_____

3. If you have contacted the Police Dept. in the last 2 years, was the employee polite and courteous?
__679__ Yes   __113__ No

4. Did the police employee assist you satisfactorily?
__629__ Yes   __51__ No   __77__ Don't Know

5. If you have any suggestions for improving police services, please list them under General Comments #4 .

PUBLIC WORKS

1. Please rate your satisfaction over the last 2 years with the following services.
(5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)

- __4.11__ Street Maintenance
- __3.89__ Street Lighting
- __4.14__ Street Cleaning
- __4.19__ Snow Removal
- __3.83__ Sidewalk Maintenance
- __4.00__ Crosswalks
- __3.82__ Bike Lanes
- __4.18__ Park Maintenance
- __4.29__ Refuse Collection
- __4.24__ Recycling
- __4.25__ Horticulture/Planting
- __4.04__ Building Maintenance
- __3.93__ Bus Stops

2. If you have contacted Public Works in the last 2 years, was the employee polite and courteous?
__662__ Yes   __104__ No

GREENBELT CARES/SOCIAL SERVICES

1. Have you or any of your family utilized any of the services listed in #3 in the last 2 years?
__159__ Yes   __984__ No

2. Did you know that the City provides the services below?
__639__ Yes   __514__ No

3. If yes, please rate your satisfaction with them.
(5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)

- __4.16__ Counseling (individual, family or group)
- __3.86__ Crisis Intervention Counseling   __3.77__ Tutoring
- __3.51__ Job Bank   __3.85__ GED Program
- __3.67__ Babysitting Workshop
- __4.20__ Assistance in Living (GAIL) Program

4. If you plan to remain in your home as you age, which of the following might you require:

- __345__ Online Advice & Support
- __500__ Home Modifications
- __277__ Activities for Homebound
- __330__ 1st Floor Bathroom
- __87__ Other: _____

5. How soon would you need these services?
__37__ Now   __71__ 1-3 Years   __144__ 4-7 Years   __618__ 8+ Years

COMMUNITY DEVELOPMENT/CODE ENFORCEMENT

1. Have you had contact with the Community Development/Code Enforcement Dept. (inspection, permit, tall grass, structure complaint, etc.)?
__223__ Yes   __968__ No

2. Was the Community Development/Code Enforcement employee polite and courteous?
__211__ Yes   __57__ No

3. Did the Community Development/Code Enforcement employee assist you satisfactorily?
__184__ Yes   __72__ No

EDUCATION

1. If you have school age children, please rate the schools they currently attend.
(5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)

- __3.81__ Greenbelt Elementary
- __3.08__ Springhill Lake Elementary
- __3.89__ Dora Kennedy French Immersion
- __3.38__ Magnolia Elementary
- __3.05__ Turning Point Academy
- __3.12__ Greenbelt Middle School
- __3.96__ Eleanor Roosevelt High School
- __4.05__ Home Schooling
- __4.45__ Other _____

2. Using the same scale in #1 above, please rate the Prince George's County School System overall. __2.80__

3. Please rank the following statements.
(5=Strongly Agree, 4=Agree, 3=Neutral, 2=Disagree, 1=Strongly Disagree)

- __4.50__ The City should continue to provide Science & Reading Clubs
- __4.40__ The City should continue to provide grants to Greenbelt schools
- __3.61__ County taxes should be increased to fund education

4. Given limited funding, which should be emphasized by the County? (Please select only one)

- __38__ Charter Schools
- __80__ Magnet Schools
- __805__ Neighborhood Schools

GREENBELT MUSEUM

1. Have you or a member of your household visited the museum or attended a museum activity in the past 2 years? __496__ Yes   __736__ No

RECREATION

1. Please rate your satisfaction with any City facilities which you or your family have used.
(5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)

4.31	Aquatic & Fitness Center	4.42	Parks
4.03	Athletic Fields	4.30	Trails
4.35	Community Center	3.69	Dog Park
3.67	Springhill Lake Rec. Center	4.03	Skate Park
3.86	Youth Center	4.13	Playgrounds
4.09	Other _____		

2. Please rate your satisfaction with any City activities which you or your family have attended:
(5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)

4.47	Fitness Classes	4.22	Pre-School Classes
4.37	Youth/Adult Classes	4.37	Camp Programs
4.38	Visual Art Programs	4.37	Senior Programs
4.54	Performing Art Programs		
4.36	Aquatics Programs		
4.54	Special Events (Artful Afternoons, Fall Fest, July 4th, Festival of Lights, Celebration of Spring, etc.)		
4.53	Other (Please Specify): _____		

3. Please check any programs which you or a member of your household are likely to attend within the next 2 years. (Check all that apply)

76	Pre-school Activities
113	Children's Afterschool Activities
138	Children's Weekend Activities
93	Children's Drop-in Activities
46	Home School/School Enrichment Activities
286	Family Recreation Activities – Weekends
262	Drop-in Activities
593	Adult Classes or Leagues
385	Senior Activities
801	Special Events (Artful Afternoons, Fall Fest, July 4th, Festival of Lights, Celebration of Spring, etc.)

PUBLIC INFORMATION

1. How would you prefer to receive information about City programs and services? (Please rank in priority order 1-13; 1=top preference)

7.6	Greenbelt TV	4.5	Mail
3.8	City Newsletter	3.2	E-mail
2.3	Greenbelt News Review	6.1	Facebook
4.3	Greenbeltmd.gov	9.1	YouTube
7.2	Washington Post	7.9	WTOP (Radio)
7.4	Local TV News	6.1	Posters/Flyers
10.5	Other _____		

PUBLIC INFORMATION (Con't)

2. Please rate your satisfaction with Greenbelt's efforts to publicize and broadcast official information and City events? *(5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)*
  3.68

3. Do you use the City's website at www.greenbeltmd.gov?
768 Yes   409 No
If so, what for?

135	Watch Meetings	534	Calendar
72	Watch Videos	283	Documents
136	Other: _____		

4. What service would you like to see on the City website?
_____

5. Have you used the video streaming/on-demand section of the City website? 156 Yes   957 No

6. Have you watched any of the programming, including Council meetings, offered on the City's Municipal Access channel over the past 2 years? 306 Yes   791 No

CITY SERVICES AND TAXES

1. How do you rate the value of City services and programs for your tax dollars?
  4.04 *(5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)*

2. The City has limited ability to raise revenues other than through property taxes or fees. In light of this fact, would you support a tax rate increase in order to:
- maintain current City services/programs 844 Yes 259 No
- increase City services/programs 614 Yes 442 No
- provide fair compensation to employees 899 Yes 198 No
- Participate in green initiatives (greenhouse gas reduction, solar power, battery powered equipment, etc..) 822 Yes 250 No

3. In general, should City services be (choose one):
749 Kept at the same level   39 Reduced
373 Increased

4. If the City had to reduce services/programs, which ones would you suggest and why?
_____

_____

_____

Continue to General Comments on the Back...

1. What is your opinion of the condition/usability of pedestrian and bicyclist infrastructure (sidewalks, crosswalks, bike lanes, bus stops, signage, etc.) in Greenbelt?

_____

_____

_____

2. Describe what you like most about the Greenbelt community.

_____

_____

_____

3. Describe what you like least about the Greenbelt community.

_____

_____

_____

4. Are there any improvements to the City or new City programs you would suggest?

_____

_____

_____

5. Other Comments:

_____

_____

_____

_____

THANK YOU

FOR HELPING US TO SERVE YOU BETTER!

Table 1 - 2017 Election Questionnaire - Results City as a Whole Comparison to Previous Questionnaires

Question	Excellent	Good	Average	Fair	Poor	Total Responses	2017 Weighted Score	2015 Weighted Score	2013 Weighted Score	2011 Weighted Score	2009 Weighted Score	2007 Weighted Score	% Change from 2015 to 2017
Education													
Greenbelt Elementary	32	45	13	9	7	106	3.81	3.82	4.09	3.87	3.92	4.10	-0.21%
Springhill Lake Elementary	9	7	10	2	10	38	3.08	2.92	3.33	2.77	2.69	2.40	5.56%
Dora Kennedy French Immersion	11	17	6	0	3	37	3.89	4.00					
Magnolia Elementary	6	7	8	1	4	26	3.38	3.06	4.38	3.07	3.55	3.56	10.52%
Turning Point Academy	5	3	4	4	4	20	3.05	3.36		3.00	2.00		
Greenbelt Middle School	9	19	19	11	9	67	3.12	3.37	3.73	3.03	1.92	2.53	-7.42%
Eleanor Roosevelt High School	30	45	12	2	6	95	3.96	4.03	4.32	4.10	4.15	4.19	-1.79%
Home Schooling	8	8	1	0	2	19	4.05	4.13	4.50	3.93	3.43	4.80	-1.75%
Other Schools	17	9	2	1	0	29	4.45	4.50			3.50	4.38	
Prince George's Schools Overall	16	113	150	104	65	448	2.80	2.82	2.81	2.74	2.54	2.66	-0.53%
Recreation													
Aquatic & Fitness Center	436	343	84	21	12	896	4.31	4.32	4.37	4.34	4.35	4.33	-0.23%
Athletic Fields	147	201	86	12	8	454	4.03	4.12	4.07	4.07	4.07	4.14	-2.23%
Community Center	434	330	83	16	6	869	4.35	4.32	4.43	4.38	4.38	4.39	0.70%
Springhill Lake Rec. Center	67	91	68	26	11	263	3.67	3.63	3.83	3.60	3.39	3.39	1.28%
Youth Center	95	133	89	14	8	339	3.86	3.98	4.03	3.86	3.94	3.95	-2.81%
Parks	490	378	56	11	5	940	4.42	4.43	4.44				-0.10%
Trails	366	325	76	18	6	791	4.30	4.34	4.32				-1.00%
Dog Park	68	96	71	21	13	269	3.69	3.65	3.78	3.84	3.64	3.96	1.17%
Skate Park	68	64	31	8	5	176	4.03	4.01	4.15	4.23	4.20	4.28	0.63%
Playgrounds	191	219	70	18	6	504	4.13	4.16	4.29				-0.76%
Other Facilities	11	7	3	0	2	23	4.09	4.00	4.46				2.17%
Fitness Classes	208	120	16	6	4	354	4.47	4.20	4.47	4.44	4.41	4.27	6.57%
Youth/Adult Classes	139	94	20	4	5	262	4.37	4.38	4.51	4.40	4.43	4.26	-0.24%
Visual Art Programs	105	54	17	5	3	184	4.38	4.45	4.55	4.38	4.36		-1.61%
Performing Art Programs	196	76	13	5	5	295	4.54	4.37	4.51	4.40	4.27		3.70%
Aquatics Programs	182	98	33	6	7	326	4.36	4.27	4.43	4.31	4.44	4.19	1.99%
Special Events	412	218	30	3	5	668	4.54	4.50	4.53	4.39	4.40	4.37	1.00%
Pre-School Classes	45	23	11	3	3	85	4.22	4.21	4.52	4.16	4.62		0.40%
Camp Programs	114	51	20	2	6	193	4.37	4.49	4.57	4.38	4.44		-2.65%
Senior Programs	116	56	16	6	5	199	4.37	4.40	4.57	4.52	4.45	4.30	-0.67%

Table 1 - 2017 Election Questionnaire - Results City as a Whole Comparison to Previous Questionnaires

Question	Excellent	Good	Average	Fair	Poor	Total Responses	2017 Weighted Score	2015 Weighted Score	2013 Weighted Score	2011 Weighted Score	2009 Weighted Score	2007 Weighted Score	% Change from 2015 to 2017
Education													
Greenbelt Elementary	32	45	13	9	7	106	3.81	3.82	4.09	3.87	3.92	4.10	-0.21%
Springhill Lake Elementary	9	7	10	2	10	38	3.08	2.92	3.33	2.77	2.69	2.40	5.56%
Dora Kennedy French Immersion	11	17	6	0	3	37	3.89	4.00					
Magnolia Elementary	6	7	8	1	4	26	3.38	3.06	4.38	3.07	3.55	3.56	10.52%
Turning Point Academy	5	3	4	4	4	20	3.05	3.36		3.00	2.00		
Greenbelt Middle School	9	19	19	11	9	67	3.12	3.37	3.73	3.03	1.92	2.53	-7.42%
Eleanor Roosevelt High School	30	45	12	2	6	95	3.96	4.03	4.32	4.10	4.15	4.19	-1.79%
Home Schooling	8	8	1	0	2	19	4.05	4.13	4.50	3.93	3.43	4.80	-1.75%
Other Schools	17	9	2	1	0	29	4.45	4.50			3.50	4.38	
Prince George's Schools Overall	16	113	150	104	65	448	2.80	2.82	2.81	2.74	2.54	2.66	-0.53%
Recreation													
Aquatic & Fitness Center	436	343	84	21	12	896	4.31	4.32	4.37	4.34	4.35	4.33	-0.23%
Athletic Fields	147	201	86	12	8	454	4.03	4.12	4.07	4.07	4.07	4.14	-2.23%
Community Center	434	330	83	16	6	869	4.35	4.32	4.43	4.38	4.38	4.39	0.70%
Springhill Lake Rec. Center	67	91	68	26	11	263	3.67	3.63	3.83	3.60	3.39	3.39	1.28%
Youth Center	95	133	89	14	8	339	3.86	3.98	4.03	3.86	3.94	3.95	-2.81%
Parks	490	378	56	11	5	940	4.42	4.43	4.44				-0.10%
Trails	366	325	76	18	6	791	4.30	4.34	4.32				-1.00%
Dog Park	68	96	71	21	13	269	3.69	3.65	3.78	3.84	3.64	3.96	1.17%
Skate Park	68	64	31	8	5	176	4.03	4.01	4.15	4.23	4.20	4.28	0.63%
Playgrounds	191	219	70	18	6	504	4.13	4.16	4.29				-0.76%
Other Facilities	11	7	3	0	2	23	4.09	4.00	4.46				2.17%
Fitness Classes	208	120	16	6	4	354	4.47	4.20	4.47	4.44	4.41	4.27	6.57%
Youth/Adult Classes	139	94	20	4	5	262	4.37	4.38	4.51	4.40	4.43	4.26	-0.24%
Visual Art Programs	105	54	17	5	3	184	4.38	4.45	4.55	4.38	4.36		-1.61%
Performing Art Programs	196	76	13	5	5	295	4.54	4.37	4.51	4.40	4.27		3.70%
Aquatics Programs	182	98	33	6	7	326	4.36	4.27	4.43	4.31	4.44	4.19	1.99%
Special Events	412	218	30	3	5	668	4.54	4.50	4.53	4.39	4.40	4.37	1.00%
Pre-School Classes	45	23	11	3	3	85	4.22	4.21	4.52	4.16	4.62		0.40%
Camp Programs	114	51	20	2	6	193	4.37	4.49	4.57	4.38	4.44		-2.65%
Senior Programs	116	56	16	6	5	199	4.37	4.40	4.57	4.52	4.45	4.30	-0.67%

Table 1 - 2017 Election Questionnaire - Results City as a Whole Comparison to Previous Questionnaires

Question	Excellent	Good	Average	Fair	Poor	Total Responses	2017 Weighted Score	2015 Weighted Score	2013 Weighted Score	2011 Weighted Score	2009 Weighted Score	2007 Weighted Score	% Change from 2015 to 2017
Other Activities	33	10	2	0	2	47	4.53	4.47	4.67				1.50%
Public Information													
Satisfaction with Publicity Efforts	167	433	239	80	22	941	3.68	3.81	3.89	3.93	3.92	3.85	-3.25%
City Services and Taxes													
Value of Services and Taxes	362	472	185	40	17	1076	4.04	4.01	4.10	4.21	4.06	4.04	0.91%

Notes:

Table 2 - 2017 Election Questionnaire - Results by Precinct Comparison to Previous Questionnaire

Question	Precinct 3			Precinct 6			Precinct 8			Precinct 13			Precinct 18			Early Voting			Mailed/Delivered			Web		
	2017 Score	2015 Score	% Change	2017 Score	2015 Score	% Change	2017 Score	2015 Score	% Change	2017 Score	2015 Score	% Change	2017 Score	2015 Score	% Change	2017 Score	2015 Score	% Change	2017 Score	2015 Score	% Change	2017 Score	2015 Score	% Change
Public Safety																								
Police Presence	4.04	4.23	-4.31%	4.08	4.31	-5.44%	4.01	3.79	5.84%	3.86	3.92	-1.43%	4.01	4.16	-3.62%	4.16	4.23	-1.80%	4.15	4.00	3.79%	4.04	4.24	-4.75%
Police Responsiveness	4.21	4.31	-2.41%	4.29	4.41	-2.71%	4.00	3.65	9.68%	4.14	3.99	3.71%	4.05	4.22	-4.20%	4.29	4.39	-2.21%	4.43	4.05	9.47%	4.12	4.23	-2.65%
Dispatch Responsiveness	4.14	4.17	-0.71%	4.25	4.24	0.21%	3.94	3.67	7.51%	3.93	3.89	1.00%	4.10	4.23	-2.98%	4.11	4.22	-2.57%	4.21	3.94	6.78%	3.91	4.11	-4.97%
Overall Performance	4.18	4.27	-2.18%	4.21	4.40	-4.44%	3.97	3.69	7.75%	3.99	3.98	0.31%	4.05	4.10	-1.37%	4.26	4.28	-0.30%	4.35	4.00	8.87%	4.06	4.10	-1.12%
Overall Competence	4.06	4.22	-3.72%	4.19	4.28	-2.09%	3.82	3.60	6.21%	3.94	4.00	-1.44%	4.02	4.07	-1.29%	4.24	4.24	0.15%	4.21	4.14	1.74%	4.03	4.10	-1.55%
Attitude & Behavior	4.17	4.20	-0.76%	4.25	4.27	-0.49%	3.70	3.41	8.37%	3.87	3.89	-0.40%	4.06	4.01	1.24%	4.09	4.26	-4.08%	4.34	3.84	13.15%	4.01	4.12	-2.84%
Traffic Control	3.75	3.81	-1.68%	4.04	3.85	5.08%	3.63	3.75	-3.23%	3.60	3.62	-0.48%	3.73	4.03	-7.50%	3.89	3.89	-0.13%	4.17	4.16	0.39%	3.65	4.32	-15.53%
Fire & Rescue	4.50	4.55	-0.93%	4.53	4.70	-3.59%	4.36	4.57	-4.66%	4.31	4.26	1.11%	4.44	4.40	0.86%	4.51	4.49	0.42%	4.46	4.50	-0.93%	4.22	3.92	7.59%
Animal Control	4.02	4.04	-0.56%	4.18	3.86	8.36%	3.62	3.67	-1.30%	3.56	3.65	-2.42%	3.84	3.83	0.29%	3.86	4.05	-4.59%	4.08	3.86	5.60%	3.86	3.90	-1.08%
Parking Enforcement	3.66	3.73	-1.86%	3.88	3.84	0.94%	3.25	3.38	-3.98%	3.53	3.57	-1.16%	3.55	3.81	-6.98%	3.73	3.68	1.57%	4.00	3.59	11.48%	3.60	3.92	-8.17%
Public Works																								
Street Maintenance	4.25	4.24	0.32%	4.29	4.19	2.47%	3.52	3.75	-6.03%	3.91	3.83	2.11%	3.84	3.89	-1.26%	4.15	4.11	0.92%	4.13	4.29	-3.70%	4.16	4.18	-0.57%
Street Lighting	3.96	4.03	-1.77%	4.14	4.04	2.44%	3.37	3.33	1.20%	3.69	3.77	-2.19%	3.59	3.78	-5.11%	4.06	4.09	-0.78%	4.05	3.94	3.01%	3.84	3.95	-2.87%
Street Cleaning	4.27	4.30	-0.62%	4.37	4.34	0.57%	3.68	3.57	2.90%	3.86	3.84	0.62%	3.95	3.99	-0.98%	4.19	4.26	-1.65%	4.16	4.22	-1.44%	4.08	4.16	-1.81%
Snow Removal	4.34	4.28	1.37%	4.50	4.63	-2.91%	3.32	3.06	8.54%	3.74	3.76	-0.44%	3.83	4.00	-4.37%	4.31	4.37	-1.30%	4.26	4.42	-3.53%	4.30	4.38	-1.80%
Sidewalk Maintenance	3.92	3.91	0.35%	4.02	3.83	4.93%	3.38	2.95	14.61%	3.76	3.72	1.03%	3.54	3.58	-0.95%	3.86	3.95	-2.28%	4.03	4.00	0.69%	3.79	3.67	3.36%
Crosswalks	4.07	4.11	-0.95%	4.20	4.14	1.29%	3.66	3.60	1.74%	3.95	3.98	-0.74%	3.79	3.90	-2.87%	4.05	4.10	-1.24%	4.19	4.14	1.37%	3.88	3.84	1.15%
Bike Lanes	3.86	3.81	1.21%	4.11	3.97	3.72%	3.61	3.28	10.06%	3.58	3.70	-3.06%	3.66	3.76	-2.71%	3.90	3.85	1.40%	3.96	3.91	1.28%	3.70	3.63	1.80%
Park Maintenance	4.25	4.30	-1.16%	4.44	4.34	2.24%	3.77	3.53	6.79%	3.92	3.87	1.27%	4.14	4.04	2.45%	4.17	4.32	-3.53%	4.32	4.23	2.19%	4.16	4.23	-1.55%
Refuse Collection	4.40	4.44	-0.95%	4.54	4.55	-0.17%	3.61	3.53	2.13%	4.03	3.94	2.33%	4.02	4.18	-3.76%	4.34	4.46	-2.64%	4.32	4.48	-3.53%	4.27	4.30	-0.67%
Recycling	4.35	4.44	-1.98%	4.49	4.56	-1.45%	3.20	3.39	-5.65%	3.96	4.05	-2.09%	4.09	4.08	0.13%	4.35	4.50	-3.15%	4.42	4.47	-1.02%	4.29	4.21	1.98%
Horticulture/Planting	4.38	4.45	-1.78%	4.50	4.48	0.29%	3.51	3.44	2.02%	3.96	4.02	-1.49%	4.08	4.17	-2.05%	4.32	4.52	-4.35%	4.31	4.60	-6.40%	4.25	4.42	-3.82%
Building Maintenance	4.17	4.18	-0.22%	4.29	4.25	0.89%	3.46	3.20	8.24%	3.72	3.75	-0.81%	3.85	3.93	-2.00%	4.19	4.26	-1.69%	4.11	4.00	2.68%	3.98	4.01	-0.76%
Bus Stops	4.05	4.15	-2.50%	4.19	4.12	1.74%	3.43	3.13	9.91%	3.86	3.81	1.18%	3.84	3.99	-3.56%	4.01	4.11	-2.42%	3.72	4.29	-13.22%	3.80	4.00	-5.05%
Recreation																								
Aquatic & Fitness Center	4.36	4.30	1.37%	4.38	4.56	-4.03%	4.11	3.79	8.68%	4.30	4.14	3.88%	4.31	4.19	2.84%	4.39	4.44	-1.02%	4.60	4.20	9.52%	4.09	4.20	-2.61%
Athletic Fields	4.13	4.16	-0.68%	4.08	4.28	-4.84%	3.68	4.00	-8.04%	4.10	4.00	2.38%	3.91	4.12	-4.97%	4.24	3.94	7.60%	4.10	4.18	-1.96%	3.83	4.13	-7.28%
Community Center	4.49	4.36	2.97%	4.53	4.47	1.24%	4.00	4.11	-2.70%	4.15	3.89	6.62%	4.03	4.22	-4.42%	4.41	4.38	0.67%	4.33	4.27	1.50%	4.17	4.28	-2.61%
Springhill Lake Rec. Center	3.82	3.76	1.42%	3.74	3.47	7.82%	3.71	4.40	-15.67%	3.48	3.65	-4.58%	3.54	3.67	-3.50%	3.63	3.48	4.35%	3.83	3.80	0.88%	3.59	3.52	1.90%
Youth Center	3.95	3.95	-0.12%	4.04	4.04	-0.04%	3.64	4.33	-15.93%	3.84	4.05	-5.08%	3.31	4.00	-17.19%	4.02	4.03	-0.27%	4.80	4.00	20.00%	3.68	3.83	-3.92%
Parks	4.54	4.48	1.28%	4.54	4.50	0.80%	4.06	4.13	-1.63%	4.17	4.11	1.40%	4.44	4.34	2.29%	4.44	4.51	-1.58%	4.55	4.54	0.22%	4.34	4.36	-0.60%
Trails	4.41	4.35	1.40%	4.38	4.39	-0.32%	3.96	4.22	-6.32%	4.13	4.00	3.37%	4.24	4.25	-0.14%	4.23	4.45	-5.11%	4.52	4.35	4.00%	4.26	4.37	-2.50%
Dog Park	3.97	3.44	15.13%	3.43	3.70	-7.10%	3.31	3.40	-2.64%	3.86	3.25	18.83%	3.83	4.10	-6.40%	3.61	3.70	-2.32%	3.80	3.33	14.00%	3.60	3.91	-7.80%
Skate Park	4.20	3.78	10.96%	4.00	4.40	-9.09%	3.47	4.00	-13.24%	4.00	3.89	2.86%	3.92	4.00	-1.92%	4.07	4.20	-3.17%	4.80	4.20	14.29%	4.05	3.80	6.46%
Playgrounds	4.22	4.13	2.19%	4.28	4.47	-4.22%	3.67	4.00	-8.33%	3.78	3.92	-3.63%	4.17	4.09	1.98%	4.30	4.21	2.30%	4.43	4.08	8.63%	4.00	4.08	-1.98%
Other Facilities	4.57	5.00	-8.57%	4.00	5.00	-20.00%	4.00	3.00	33.33%	5.00	1.00	400.0%	5.00	5.00	0.00%	2.67	3.25	-17.95%	4.00	4.33	-7.69%	N/A	3.71	N/A
Fitness Classes	4.50	4.31	4.32%	4.60	4.23	8.69%	4.13	4.33	-4.81%	4.15	3.91	6.34%	4.35	3.74	16.37%	4.58	4.28	7.21%	4.69	4.30	9.12%	4.44	4.37	1.55%
Youth/Adult Classes	4.49	4.38	2.42%	4.38	4.61	-5.12%	3.73	4.50	-17.17%	4.24	4.38	-3.19%	4.22	4.00	5.56%	4.44	4.32	2.69%	5.00	4.50	11.11%	4.27	4.29	-0.61%
Visual Art Programs	4.56	4.49	1.69%	4.54	4.60	-1.27%	3.44	4.00	-13.89%	3.89	4.38	-11.31%	4.33	4.20	3.17%	4.44	4.33	2.56%	5.00	5.00	0.00%	4.28	4.41	-2.82%
Performing Art Programs	4.63	4.33	6.92%	4.67	4.37	6.93%	3.44	4.00	-13.89%	4.17	4.62	-9.72%	4.43	4.21	5.08%	4.58	4.53	1.03%	5.00	4.20	19.05%	4.48	4.32	3.49%
Aquatics Programs	4.48	4.22	6.08%	4.33	4.53	-4.38%	3.88	4.00	-2.94%	4.44	4.22	5.10%	4.28	4.04	5.96%	4.54	4.24	6.94%	4.50	4.00	12.50%	4.17	4.32	-3.38%
Special Events	4.62	4.48	3.16%	4.57	4.63	-1.22%	4.22	4.71	-10.54%	4.40	4.28	2.83%	4.37	4.29	1.69%	4.64	4.59	1.27%	4.84	4.50	7.60%	4.42	4.47	-1.16%
Pre-School Classes	4.40	4.17	5.60%	4.78	4.00	19.44%	3.64	3.00	21.21%	3.80	4.40	-13.64%	4.00	4.00	0.00%	4.33	4.00	8.33%	4.00	4.67	-14.29%	4.27	4.41	-3.15%
Camp Programs	4.40	4.53	-2.86%	4.58	4.67	-1.79%	3.58	3.00	19.44%	4.31	3.86	11.68%	4.00	4.00	0.00%	4.59	4.53	1.17%	4.40	4.80	-8.33%	4.36	4.59	-4.90%
Senior Programs	4.66	4.40	5.90%	4.52	4.69	-3.82%	3.38	4.00	-15.63%	4.22	3.70	14.11%	4.00	3.71	7.69%	4.58	4.49	2.07%	4.50	4.80	-6.25%	3.81	4.42	-13.76%
Other Activities	4.50	4.54	-0.85%	4.67	4.33	7.69%	3.33	4.00	-16.67%	4.00	4.80	-16.67%	4.60	4.00	15.00%	4.88	4.25	14.71%	4.67	4.67	0.00%	4.75	4.75	0.00%
Number of Respondents	362	259	39.77%	178	139	28.06%	107	27	296%	141	111	27.03%	76	90	-15.56%	213	171	24.56%	43	35	22.86%	240	122	96.72%

Table 3 - 2017 Election Questionnaire - Results by Precinct

Question	P3 Exc	Good	Avg	Fair	Poor	Total	Score	P6 Exc	Good	Avg	Fair	Poor	Total	Score	P8 Exc	Good	Avg	Fair	Poor	Total	Score	P13 Exc	Good	Avg	Fair	Poor	Total	Score	P18 Exc	Good	Avg	Fair	Poor	Total	Score	EV Exc	Good	Avg	Fair	Poor	Total	Score	M/D Exc	Good	Avg	Fair	Poor	Total	Score	Web Exc	Good	Avg	Fair	Poor	Total	Score	Ovr Exc	Good	Avg	Fair	Poor	Total	Score
Public Safety																																																															
Police Presence	96	126	54	10	3	289	4.04	52	59	26	6	1	144	4.08	30	39	19	2	2	92	4.01	27	58	32	3	2	122	3.86	27	25	13	5	1	71	4.01	72	67	27	3	4	173	4.16	11	17	4	1	0	33	4.15	68	86	41	8	1	204	4.04	383	477	216	38	14	1128	4.04
Police Responsiveness	98	98	36	5	1	238	4.21	58	51	19	1	0	129	4.29	28	28	17	4	1	78	4.00	41	43	26	0	0	110	4.14	25	24	12	2	2	65	4.05	75	56	22	2	1	156	4.29	13	14	1	0	0	28	4.43	74	64	35	6	2	181	4.12	412	378	168	20	7	985	4.19
Dispatcher Responsiveness	71	81	40	2	0	194	4.14	43	44	15	1	0	103	4.25	20	30	15	3	1	69	3.94	26	45	23	5	0	99	3.93	23	23	11	3	0	60	4.10	56	47	22	5	3	133	4.11	10	9	5	0	0	24	4.21	56	56	38	12	3	165	3.91	305	335	169	31	7	847	4.06
Overall Performance	91	113	35	5	1	245	4.18	51	52	21	2	0	126	4.21	25	28	17	5	0	75	3.97	28	58	21	4	0	111	3.99	22	28	12	2	1	65	4.05	71	62	17	5	1	156	4.26	13	16	2	0	0	31	4.35	60	89	32	7	1	189	4.06	361	446	157	30	4	998	4.13
Overall Competence	71	97	39	8	1	216	4.06	45	49	17	3	0	114	4.19	20	24	17	6	1	68	3.82	24	53	24	3	0	104	3.94	19	29	6	3	2	59	4.02	64	58	16	5	1	144	4.24	8	13	3	0	0	24	4.21	57	77	32	8	1	175	4.03	308	400	154	36	6	904	4.07
Attitude & Behavior	100	99	33	10	2	244	4.17	60	52	16	4	1	133	4.25	22	26	17	5	6	76	3.70	38	43	21	10	4	116	3.87	20	31	11	1	1	64	4.06	69	60	21	5	8	163	4.09	16	9	3	0	1	29	4.34	67	73	27	9	7	183	4.01	392	393	149	44	30	1008	4.06
Traffic Control	56	72	47	16	9	200	3.75	40	47	22	5	1	115	4.04	13	23	18	6	2	62	3.63	18	35	34	7	3	97	3.60	12	22	17	2	2	55	3.73	39	49	22	11	3	124	3.89	9	9	5	0	0	23	4.17	39	75	48	15	9	186	3.65	226	332	213	62	29	862	3.77
Fire & Rescue	133	64	19	2	0	218	4.50	77	36	11	0	0	124	4.53	34	23	10	0	0	67	4.36	45	42	12	1	0	100	4.31	33	19	7	0	0	59	4.44	83	56	8	0	0	147	4.51	14	9	0	0	1	24	4.46	77	74	22	2	4	179	4.22	496	323	89	5	5	918	4.42
Animal Control	85	78	35	14	6	218	4.02	57	43	20	4	2	126	4.18	15	21	19	4	4	63	3.62	16	36	28	5	6	91	3.56	15	22	16	1	2	56	3.84	54	42	21	8	12	137	3.86	11	9	3	0	2	25	4.08	48	78	33	11	6	176	3.86	301	329	175	47	40	892	3.90
Parking Enforcement	52	66	46	16	13	193	3.66	37	40	28	7	3	115	3.88	12	20	19	7	10	68	3.25	16	38	27	8	6	95	3.53	11	22	13	4	5	55	3.55	41	41	26	11	9	128	3.73	7	10	2	1	1	21	4.00	35	76	40	17	11	179	3.60	211	313	201	71	58	854	3.64
Public Works																																																															
Street Maintenance	138	135	32	6	5	316	4.25	67	80	17	1	0	165	4.29	14	34	22	10	4	84	3.52	24	64	26	3	1	118	3.91	15	30	13	3	2	63	3.84	76	80	25	4	5	190	4.15	16	13	8	0	1	38	4.13	76	108	24	3	4	215	4.16	426	544	167	30	22	1189	4.11
Street Lighting	98	133	63	15	6	315	3.96	64	70	23	9	0	166	4.14	11	27	30	12	3	83	3.37	23	52	32	11	2	120	3.69	10	30	12	9	2	63	3.59	65	82	29	5	5	186	4.06	13	15	8	0	1	37	4.05	59	94	45	14	7	219	3.84	343	503	242	75	26	1189	3.89
Street Cleaning	142	118	37	5	4	306	4.27	77	72	13	2	0	164	4.37	19	29	23	5	4	80	3.68	24	65	22	3	4	118	3.86	12	34	10	1	1	58	3.95	81	71	25	4	4	185	4.19	19	10	7	0	2	38	4.16	76	99	29	4	7	215	4.08	450	498	166	24	26	1164	4.14
Snow Removal	168	99	32	8	5	312	4.34	99	54	12	2	0	167	4.50	13	22	26	13	5	79	3.32	22	57	33	7	2	121	3.74	15	30	12	4	2	63	3.83	101	62	12	5	7	187	4.31	23	7	4	3	1	38	4.26	111	68	21	10	2	212	4.30	552	399	152	52	24	1179	4.19
Sidewalk Maintenance	82	140	61	12	7	302	3.92	55	67	35	7	1	165	4.02	12	29	24	12	5	82	3.38	19	59	32	3	3	116	3.76	9	25	18	8	1	61	3.54	50	72	36	12	5	175	3.86	13	14	6	3	0	36	4.03	50	92	57	7	8	214	3.79	290	498	269	64	30	1151	3.83
Crosswalks	111	127	48	16	3	305	4.07	66	69	24	5	0	164	4.20	14	39	21	6	3	83	3.66	26	61	23	3	1	114	3.95	14	28	12	6	1	61	3.79	65	70	27	4	7	173	4.05	20	8	4	3	1	36	4.19	60	89	48	8	7	212	3.88	376	491	207	51	23	1148	4.00
Bike Lanes	78	99	61	18	6	262	3.85	56	62	29	2	2	151	4.11	14	34	20	8	3	79	3.61	16	44	28	9	4	101	3.58	10	26	15	6	1	58	3.66	52	56	32	10	5	155	3.90	11	8	5	2	1	27	3.96	45	85	46	18	8	202	3.70	282	414	236	73	30	1035	3.82
Park Maintenance	128	141	30	8	2	309	4.25	81	62	13	0	0	156	4.44	21	26	21	4	3	75	3.77	25	54	21	5	1	106	3.92	18	31	8	1	0	58	4.14	69	76	23	5	2	175	4.17	18	11	4	0	1	34	4.32	73	98	31	3	1	206	4.16	433	499	151	26	10	1119	4.18
Refuse Collection	177	104	19	10	4	314	4.40	106	52	10	2	0	170	4.54	16	22	22	6	3	69	3.61	30	51	17	2	2	102	4.03	12	31	9	1	0	53	4.02	101	56	21	4	3	185	4.34	19	12	5	1	0	37	4.32	110	68	24	7	5	214	4.27	571	396	127	33	17	1144	4.29
Recycling	177	107	22	9	8	323	4.35	104	53	10	2	2	171	4.49	14	20	18	15	9	76	3.20	30	51	20	4	2	107	3.96	17	30	10	1	0	58	4.09	105	53	19	7	2	186	4.35	23	9	5	1	0	38	4.42	108	78	16	7	5	214	4.29	578	401	120	46	28	1173	4.24
Horticulture/Planting	163	102	25	8	3	301	4.38	99	46	18	0	0	163	4.50	13	26	21	6	5	71	3.51	34	52	18	4	4	112	3.96	19	31	7	2	1	60	4.08	99	51	15	6	5	176	4.32	19	11	4	2	0	36	4.31	90	86	21	6	2	205	4.25	536	405	129	34	20	1124	4.25
Building Maintenance	103	122	44	5	1	275	4.17	63	65	18	0	1	147	4.29	13	23	22	5	6	69	3.46	20	47	24	6	4	101	3.72	9	29	13	2	0	53	3.85	63	62	26	1	2	154	4.19	12	11	2	2	1	28	4.11	53	92	32	11	1	189	3.98	336	451	181	32	16	1016	4.04
Bus Stops	86	117	44	9	4	260	4.05	61	52	19	6	1	139	4.19	10	25	22	9	3	69	3.43	23	46	26	4	1	100	3.86	14	27	13	2	2	58	3.84	53	72	22	10	3	160	4.01	10	9	4	4	2	29	3.72	39	92	43	8	6	188	3.80	298	440	193	52	22	1003	3.93
Greenbelt Cares/Social Services																																																															
Counseling	23	18	3	1	2	47	4.26	11	3	1	1	0	16	4.50	2	4	4	2	0	12	3.50	13	4	6	0	1	24	4.17	3	2	0	0	1	6	4.00	15	7	3	2	1	28	4.18	7	0	0	0	0	7	5.00	9	3	5	1	2	20	3.80	83	41	22	7	7	160	4.16
Crisis Intervention	10	10	4	0	1	25	4.12	7	1	1	1	0	10	4.40	1	5	3	2	1	12	3.25	4	3	5	0	0	12	3.92	1	0	1	0	1	3	3.00	6	4	4	1	1	16	3.81	1	0	0	0	0	1	N/A	4	2	4	1	1	12	3.58	34	25	22	5	5	91	3.86
Job Bank	6	6	5	0	2	19	3.74	3	1	1	0	0	5	4.40	1	3	5	2	0	11	3.27	1	3	6	1	0	11	3.36	0	0	1	0	2	3	2.33	5	5	1	0	2	13	3.85	0	0	0	0	0	0	N/A	1	1	6	1	1	10	3.00	18	19	24	4	7	72	3.51
Babysitting Workshop	6	10	4	0	1	21	3.95	3	1	1	0	1	6	4.67	0	3	4	2	1	10	2.90	1	2	6	0	0	9	3.44	2	0	0	0	2	4	3.00	5	4	1	0	1	11	4.09	0	0	0	0	0	0	N/A	3	0	6	1	1	11	3.27	21	21	21	3	6	72	3.67
GAIL	15	10	2	0	1	28	4.36	7	6	0	0	0	13	4.54	1	2	4	2	1	10	3.00	5	3	6	0	0	14	3.93	2	0	0	0	2	4	3.00	23	4	1	0	2	30	4.53	8	2	0	0	0	10	4.80	7	4	5	0	1	17	3.94	68	31	18	2	7	126	4.22
Tutoring	8	5	4	1	1	19	3.95	4	1	0	0	0	5	4.80	1	0	3	4	1	9	2.56	3	6	5	0	0	14	3.86	1	0	1	0	1	3	3.00	6	6	0	0	1	13	4.23	0	0	0	0	0	0	N/A	2	3	4	0	1	10	3.50	25	21	17	5	5	73	3.77
GED Program	7	7	2	0	1	17	4.12	4	1	0	0	0	5	4.80	1	1	3	4	0	9	2.89	2	2	6	0	0	10	3.60	1	0	0	0	1	2	3.00	7	6	0	0	1	14	4.29	0	0	0	0	0	0	N/A	3	1	7	0	0	11	3.64	25	18	18	4	3	68	3.85
Recreation																																																															
Aquatic & Fitness Center	140	102	26	3	3	274	4.36	71	48	14	3	0	136	4.38	14	14	5	1	1	35	4.11	31	23	8	2	0	64	4.30	23	22	5	1	0	51	4.31	77	49	10	3	2	141	4.39	19	4	1	0	1	25	4.60	61	81	15	8	5	170	4.09	436	343	84	21	12	896	4.31
Athletic Fields	49	46	25	4	0	124	4.13	22	29	14	0	1	66	4.08	9	8	6	3	2	28	3.68	13	20	9	0	0	42	4.10	7	7	9	0	0	23	3.91	21	37	4	1	0	63	4.24	12	8	4	0	0	24	4.33	22	51	16	7	3	98	3.83	147	201	86	12	8	454	4.03
Community Center	144	87	16	3	0	250	4.49	78	56	5	0	0	139	4.53	17	9	8	3	1	38	4.00	26	26	13	0	1	66	4.15	9	17	8	0	0	34	4.03	80	46	13	3	1	143	4.41	12	8	4	0	0	24	4.33	68	81	16	7	3	175	4.17	434	330	83	16	6	869	4.35
Springhill Lake Rec. Center	18	20	7	9	1	55	3.82	7	11	11	2	0	31	3.74	12	11	9	4	2	38	3.71	5	6	10	4	0	25	3.48	2	5	4	2	0	13	3.54	11	19	15	3	3	51	3.63	3	1	1	0	1	6	3.83	9	18	11	2	4	44	3.59	67	91	68	26	11	263	3.67
Youth Center	28	41	26	2	1	98	3.95	18	15	16	0	0	49	4.04	8	8	7	4	1	28	3.64	6	9	10	0	0	25	3.84	2	4	8	1	1	16	3.31	14	24	6	2	1	47	4.02	4	1	0	0	0	5	4.80	15	31	16	5	4	71	3.68	95	133	89	14	8	339	3.86
Parks	158	92	12	2	0	264	4.54	77	54	4	0	0	135	4.54	22	17	9	2	2	52	4.06	25	36	9	2	0	72	4.17	23	19	3	0	0	45	4.44	74	63	6	2	0	145	4.44	20	8	3	0	0	31	4.55	91	89	10	3	3	196	4.34	490	378	56	11	5	940	4.42
Trails	120	86	17	3	1	227	4.41	56	47	9	2	0	114	4.38	18	12	11	3	1	45	3.96	17	26	8	1	0	52	4.13	17	17	7	0	0	41	4.24	46	56	8	2	2	115	4.23	17	2	3	1	0	23	4.52	75	79	13	2	5	174	4.26	366	325	76	18	6	791	4.30
Dog Park	17	25	13	3	0	58	3.97	7	9	5	2	2	30	3.43	7	9	4	5	2	29	3.31	10	10	6	1	2	29	3.31	3	7	1	0	1	12	3.58	11	13	4	0	1	41	3.61	3	3	1	0	1	10	3.80	9	28	3	1	1	206	4.16	68	89	71	21	13	269	3.69
Skate Park	21	16	7	1	1	46	4.20	7	8	5	1	0	21	4.00	5	4	4	2	2	17	3.47	7	9	5	1	0	22	4.00	4	6	1	2	0	13	3.92	11	12	6	0	1	30	4.07	4	1	0	0	0	5	4.80	9	8	3	1	1	22	4.05	68	64	31	8	5	176	4.03
Playgrounds	59	63	17	4	1	144	4.22	36	34	9	2	0	81	4.28	9	8	9	2	2	30	3.67	6	13	12	1	1	36	3.78	10	9	4	1	0	24	4.17	32	29	6	1	1	69	4.30	9	3	1	1	0	14	4.43	27	60	12	6	1	106	4.00	191	219	70	18	6	504	4.13
Other Facilities	5	1	1	0	0	7	4.57	1	2	1	0	0	4	4.00	3	1	0	0	1	5	4.00	1	0	0	0	0	1	5.00	1	0	0	0	0	1	5.00	0	1	1	0	1	3	2.67	0	2	0	0	0	2	4.00	0	0	0	0	0	0	N/A	11	7	3	0	2	23	4.09
Fitness Classes	59	39	3	1	1	103	4.50	37	14	4	0	0	55	4.60	9	3	2	1	1	16	4.13	11	10	3	2	0	26	4.15	8	7	2	0	0	17	4.35	39	19	1	0	1	60	4.58	9	4	0	0	0	13	4.69	36	24	1	2	1	64	4.44	208	120	16	6	4	354	4.47
Youth/Adult Classes	49	20	8	0	1	78	4.49	22	14	2	1	1	40	4.38	4	3	3	0	1	11	3.73	8	6	2	1	0	17	4.24	3	5	1	0	0	9	4.22	21	17	1	0	1	41	4.44	6	0	0	0	0	6	5.00	25	29	4	1	1	60	4.27	139	94	20	4	5	262	4.37
Visual Art Programs	36	5	5	2	0	48	4.56	15	7	2	0	0	24	4.54	3	2	1	2	1	9	3.44	3	2	4	0	0	9	3.89	4	4	1	0	0	9	4.33	17	8	0	1	1	27	4.44	5	0	0	0	0	5	5.00	22	26	4	0	1	53	4.28	105	54	17	5	3	184	4.38
Performing Art Programs	67	17	2	4	0	90	4.63	31	10	2	0	0	43	4.67	3	2	1	2	1	9	3.44	7	7	4	0	0	18	4.17	4	2	1	0	0	7	4.43	41	15	1	0	2	59	4.58	8	0	0	0	0	8	5.00	36	22	1	0	1	60	4.30	196	76	13	5	5	295	4.54
Aquatics Programs	53	25	6	0	2	86	4.48	20	11	3	1	1	36	4.33	7	5	2	2	1	17	3.88	19	8	5	0	0	32	4.44	8	7	3	0	0	18	4.28	35	13	6	0	0	54	4.54	7	0	0	0	1	8	4.50	33	29	8	3	2	75	4.17	182	98	33	6	7	326	4.36
Special Events	130	56	5	1	1	193	4.62	65	31	4	0	2	102	4.57	13	4	5	0	1	23	4.22	25	18	4	1	0	48	4.40	15	12	2	1	0	30	4.37	77	35	3	0	0	115	4.64	16	3	0	0	0	19	4.84	75	50	11	0	2	138	4.42	412	218	30	3	5	668	4.54
Pre-School Classes	12	5	2	1	0	20	4.40	8	0	1	0	0	9	4.78	4	2	3	1	1	11	3.64	1	2	2	0	0	5	3.80	1	4	1	0	0	6	4.00	4	4	1	0	0	9	4.33	2	0	0	1	0	3	4.00	13	6	1	0	2	22	4.27	45	23	11	3	3	85	4.22
Camp Programs	36	16	6	0	2	60	4.40	20	1	1	1	1	24	4.58	7	3	3	0	0	13	4.31	1	2	2	0	0	12	3.58	2	4	0	0	0	6	4.00	20	6	3	0	0	29	4.59	4	1	0	0	0	5	4.80	25	16	0	0	3	44	4.27	115	49	15	1	6	193	4.37
Senior Programs	35	10	0	2	0	47	4.66	20	10	3	0	0	33	4.52	2	2	2	1	1	8	3.38	5	1	3	0	0	9	4.22	3	4	3	0	0	10	4.00	36	10	2	1	1	50	4.58	7	2	0	1	0	10	4.50	8	17	3	1	3	32	3.81	116	56	16	6	5	199	4.37
Other Activities	11	1	1	0	1	14	4.50	2	1	0	0	0	3	4.67	1	1	1	0	1	4	3.33	1	1	1	0	0	3	4.00	3	2	0	0	0	5	4.60	7	1	0	0	0	8	4.88	2	1	0	0	0	3	4.67	6	2	0	0	0	8	4.75	33	10	2	0	2	47	4.53
Weighted Averages (by Overall Responses)	3826	3277	1131	264	119	8617	4.21	2169	1716	559	89	20	4552	4.30	583	764	582	207	118	2254	3.66	861	1413	731	127	57	3189	3.91	548	793	343	78	41	1803	3.96	2346	1912	630	159	126	5173	4.20	505	301	113	29	19	967	4.29	2223	2652	980	258	161	6274	4.04	####	12828	5068	1211	661	32829	4.11