

# COMMUNITY QUESTIONNAIRE 2019



At election time, residents are asked to take a few minutes to complete the following questionnaire. The information obtained will be useful to the newly elected City Council and City staff. Your confidential responses will be consolidated in a report for general distribution. If a question is not applicable, please leave it blank. Please place completed questionnaires in

## GENERAL INFORMATION

### 1. Residency - Type

Apartment       Townhouse  
 Condominium       GHI  
 Detached Single Family Home

### 2. Residency - Neighborhood

Greenbelt East (east of Baltimore-Washington Parkway)  
 Greenbelt West (west of Kenilworth Avenue)  
 Center City (between Kenilworth & B-W Parkway)

### 3. Do you?      Own      Rent

### 4. Age:

Under 18       45-60  
 18-29       61-74  
 30-44       75+

### 5. How many years have you lived in Greenbelt?

Less than 1 year       11-20 yrs.  
 1-5 yrs.       21-30 yrs.  
 6-10 yrs.       More than 30 yrs.

### 6. Employment Status (Please check all that apply.)

Full-Time       Part-Time  
 Unemployed       Retired  
 Stay at home parent       Work from home  
 Student       Multiple Jobs

### 7. Where do you work?

Greenbelt       Prince George's County  
 Baltimore       Washington, D.C.  
 Montgomery County       Other

### 8. Please prioritize (1-3) your top three modes of transportation?

Personal Automobile       Metrorail  
 Carpool/Vanpool       MetroBus  
 Bicycle       TheBus  
 Taxi/Uber/Lyft       Walking  
 Greenbelt Connection       Other

## CURRENT QUESTIONS

**1. Should Greenbelt switch from its current at-large system (each council member is elected by and represents all of Greenbelt) to districts (each council member is elected by and represents one specific geographical area) ?**

Yes     No     Don't Know

**2. Is a second dog park needed?**  Yes     No

**If yes, where?**  Greenbelt West     Center City

**Suggested location** \_\_\_\_\_

**3. Should Greenbelt build a municipal broadband network**

## PUBLIC WORKS

1. Please rate your satisfaction over the last 2 years with the following services.

(5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)

- Street Maintenance       Street Lighting  
 Street Cleaning       Snow Removal  
 Sidewalk Maintenance       Crosswalks  
 Park Maintenance       Bike Lanes  
 Refuse Collection       Recycling  
 Mowing/Flower & Tree Planting  
 Building Maintenance  
 Bus Stops  
 Greenbelt Connection

2. If you have contacted Public Works in the last 2 years, was the employee polite and courteous?

Yes       No

## GREENBELT CARES/SOCIAL SERVICES

1. Have you or your family utilized any of the services listed below (#3) in the last 2 years?

Yes       No

2. Did you know that the City provides the services below?

Yes       No

3. If yes, please rate your satisfaction with the services.

(5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)

- Counseling (individual, family or group)  
 Crisis Intervention Counseling       Tutoring  
 Job Bank       GED Program  
 Babysitting Workshop  
 Assistance in Living (GAIL) Program

4. If you plan to remain in your home as you age, which of the following might you require:

- Online Advice & Support  
 Home Modifications  
 Activities for Homebound  
 1st Floor Bathroom  
 Other: \_\_\_\_\_

5. How soon would you need these services?

Now       1-3 Years       4-7 Years       8+ Years

## COMMUNITY DEVELOPMENT/CODE ENFORCEMENT

1. Have you had contact with City Community Development/Code Enforcement Staff (inspection, permit, tall grass, structure complaint, etc.)?

Yes       No

2. Was the Community Development/Code Enforcement employee polite and courteous?

Yes       No

3. Did the Community Development/Code Enforcement employee assist you satisfactorily?

Yes       No

## EDUCATION

1. If you have school age children, please rate the schools they currently attend.

(5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)

- Greenbelt Elementary  
 Springhill Lake Elementary  
 Dora Kennedy French Immersion  
 Magnolia Elementary  
 Greenbelt Middle School  
 Eleanor Roosevelt High School  
 Home Schooling

## RECREATION

1. Please rate your satisfaction with any City facilities which you or your family have used.

(5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)

\_\_\_\_\_ Aquatic & Fitness Center      \_\_\_\_\_ Parks  
\_\_\_\_\_ Athletic Fields                      \_\_\_\_\_ Trails  
\_\_\_\_\_ Community Center                  \_\_\_\_\_ Dog Park  
\_\_\_\_\_ Springhill Lake Rec. Center      \_\_\_\_\_ Skate Park  
\_\_\_\_\_ Youth Center                          \_\_\_\_\_ Playgrounds  
\_\_\_\_\_ Other \_\_\_\_\_

2. What improvements should be made at the City's dog park? \_\_\_\_\_

3. Please rate your satisfaction with any City activities which you or your family have attended:

(5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)

\_\_\_\_\_ Fitness Classes                      \_\_\_\_\_ Pre-School Classes  
\_\_\_\_\_ Youth/Adult Classes                  \_\_\_\_\_ Camp Programs  
\_\_\_\_\_ Visual Art Programs                      \_\_\_\_\_ Senior Programs  
\_\_\_\_\_ Performing Art Programs  
\_\_\_\_\_ Aquatic Programs  
\_\_\_\_\_ Special Events (Artful Afternoons, Fall Fest, July 4th,  
Festival of Lights, Celebration of Spring, etc.)  
\_\_\_\_\_ Other (Please Specify): \_\_\_\_\_

4. Please check any programs which you or a member of your household are likely to attend within the next 2 years. (Check all that apply)

\_\_\_\_\_ Pre-school Activities  
\_\_\_\_\_ Children's Afterschool Activities  
\_\_\_\_\_ Children's Weekend Activities  
\_\_\_\_\_ Children's Drop-in Activities  
\_\_\_\_\_ Home School/School Enrichment Activities  
\_\_\_\_\_ Family Recreation Activities – Weekends  
\_\_\_\_\_ Adult Classes or Leagues  
\_\_\_\_\_ Senior Activities                      \_\_\_\_\_ Drop-in Activities  
\_\_\_\_\_ Special Events (Artful Afternoons, Fall Fest, July 4th,  
Festival of Lights, Celebration of Spring, etc.)

## PUBLIC INFORMATION

1. How would you prefer to receive information about City programs and services? (Please rank in priority order 1-13; 1=top preference)

\_\_\_\_\_ Greenbelt TV                              \_\_\_\_\_ Mail  
\_\_\_\_\_ City Newsletter                              \_\_\_\_\_ E-mail  
\_\_\_\_\_ Greenbelt News Review                      \_\_\_\_\_ Facebook  
\_\_\_\_\_ Greenbeltmd.gov                              \_\_\_\_\_ YouTube  
\_\_\_\_\_ Washington Post                              \_\_\_\_\_ WTOP (Radio)  
\_\_\_\_\_ Local TV News                              \_\_\_\_\_ Posters/Flyers  
\_\_\_\_\_ Other \_\_\_\_\_

## PUBLIC INFORMATION (Con't)

2. Please rate your satisfaction with Greenbelt's efforts to publicize and broadcast official information and City events? (5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)

\_\_\_\_\_

3. Do you use the City's website at [www.greenbeltmd.gov](http://www.greenbeltmd.gov)?

\_\_\_\_\_ Yes                      \_\_\_\_\_ No

If so, what for?

\_\_\_\_\_ Watch Meetings                              \_\_\_\_\_ Calendar  
\_\_\_\_\_ Watch Videos                              \_\_\_\_\_ Documents  
\_\_\_\_\_ Other: \_\_\_\_\_

4. What services would you like to see on the City website?

\_\_\_\_\_

5. Have you used the video streaming/on-demand section of the City website?      \_\_\_\_\_ Yes      \_\_\_\_\_ No

6. Have you watched any of the programming, including Council meetings, offered on the City's Municipal Access channel over the past 2 years?      \_\_\_\_\_ Yes      \_\_\_\_\_ No

# GENERAL COMMENTS

1. Describe what you like most about the Greenbelt community.

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2. Describe what you like least about the Greenbelt community.

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3. What improvements to the City or new City programs would you suggest?

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4. Other Comments:

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***FOR HELPING US TO SERVE YOU BETTER!***