

GENERAL COMMENTS

1. Describe what you like most about the Greenbelt community.

2. Describe what you like least about the Greenbelt community.

3. What improvements to the City or new City programs would you suggest?

4. What improvements or new City programs could make the mail-in voting process easier to use, or entice you to use it next election?

5. Other Comments:



FOR HELPING US TO SERVE YOU BETTER!

CITY OF GREENBELT COMMUNITY QUESTIONNAIRE 2023



At election time, residents are asked to take a few minutes to complete the following questionnaire. The information obtained will be useful to the newly elected City Council and City staff. Your confidential responses will be consolidated in a report for general distribution. If a question is not applicable, please leave it blank. Please place completed questionnaires in the box provided at the polling location or send it to the City Office at 25 Crescent Road, Greenbelt, Maryland 20770.

GENERAL INFORMATION

1. Residency - Type

Apartment Townhouse
 Condominium GHI
 Detached Single Family Home

2. Residency - Neighborhood

Greenbelt East (east of Baltimore-Washington Parkway)
 Greenbelt West (west of Kenilworth Avenue)
 Center City (between Kenilworth & B-W Parkway)

3. Do you? Own Rent

4. Age:
 Under 18 45-60
 18-29 61-74
 30-44 75+

5. How many years have you lived in Greenbelt?

Less than 1 year 11-20 yrs.
 1-5 yrs. 21-30 yrs.
 6-10 yrs. More than 30 yrs.

6. Employment Status (Please check all that apply.)

Full-Time Part-Time
 Unemployed Retired
 Stay at home parent Work from home
 Student Multiple Jobs

7. Where do you work?

Greenbelt Prince George's County
 Baltimore Washington, D.C.
 Montgomery County Other

8. Please prioritize (1-3) your top three modes of transportation?

Personal Automobile Metrorail
 Carpool/Vanpool MetroBus
 Bicycle TheBus
 Taxi/Uber/Lyft Walking
 Greenbelt Connection Other

CURRENT QUESTIONS

1. Do you value having a City-operated animal shelter? (Y/N) If so, would you support enhanced services such as a 24/7 answering service, which might require additional staff/funding? Yes No

2. Are you interested in participating in the City's Diversity, Equity & Inclusion efforts? (Y/N) If yes, via: Town Hall Focus Group , Survey Direct contact

3. The City is in the process of acquiring the Greenbelt Armory. In your opinion, what would be the ideal purpose(s) or function(s) for this location? GVFD station , New city hall , recreation facility , other: _____

PUBLIC SAFETY

1. Please rate your satisfaction over the last 2 years with the following services.

(5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)

Police Presence
 Police Responsiveness
 Dispatcher Responsiveness
 Overall Police Performance
 Overall Police Employee Competence
 Police Attitude & Behavior Towards Residents
 Animal Control Traffic Control
 Fire & Rescue Parking Enforcement

2. Do you have any concerns about safety and security within Greenbelt? If so, please list: _____

3. If you have contacted the Police in the last 2 years, was the employee polite and courteous? Yes No

4. Did the police employee assist you satisfactorily?
 Yes No Don't Know

5. Please list any suggestions for improving police services, under Other Comments #5 on Page 4.

PUBLIC WORKS

1. Please rate your satisfaction over the last 2 years with the following services.

(5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)

- | | |
|-------------------------------------|-----------------------|
| _____ Street Maintenance | _____ Street Lighting |
| _____ Street Cleaning | _____ Snow Removal |
| _____ Sidewalk Maintenance | _____ Crosswalks |
| _____ Park Maintenance | _____ Bike Lanes |
| _____ Refuse Collection | _____ Recycling |
| _____ Mowing/Flower & Tree Planting | |
| _____ Building Maintenance | |
| _____ Bus Stops | |
| _____ Greenbelt Connection | |

2. If you have contacted Public Works in the last 2 years, was the employee polite and courteous?

_____ Yes _____ No

GREENBELT CARES/SOCIAL SERVICES

1. Have you or your family utilized any of the services listed below (#3) in the last 2 years?

_____ Yes _____ No

2. Did you know that the City provides the services below?

_____ Yes _____ No

3. If yes, please rate your satisfaction with the services.

(5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)

- | | |
|--|-------------------|
| _____ Counseling (individual, family or group) | |
| _____ Crisis Intervention Counseling | _____ Tutoring |
| _____ Job Bank | _____ GED Program |
| _____ Babysitting Workshop | |
| _____ Assistance in Living (GAIL) Program | |

4. If you plan to remain in your home as you age, which of the following might you require:

- | | |
|--------------------------------|--|
| _____ Online Advice & Support | |
| _____ Home Modifications | |
| _____ Activities for Homebound | |
| _____ 1st Floor Bathroom | |
| _____ Other: _____ | |

5. How soon would you need these services?

___ Now ___ 1-3 Years ___ 4-7 Years ___ 8+ Years

COMMUNITY DEVELOPMENT/CODE ENFORCEMENT

1. Have you had contact with City Community Development/Code Enforcement Staff (inspection, permit, tall grass, structure complaint, etc.)?

_____ Yes _____ No

2. Was the Community Development/Code Enforcement employee polite and courteous?

_____ Yes _____ No

3. Did the Community Development/Code Enforcement employee assist you satisfactorily?

_____ Yes _____ No

EDUCATION

1. If you have school age children, please rate the schools they currently attend.

(5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)

- | | |
|-------------------------------------|--|
| _____ Greenbelt Elementary | |
| _____ Springhill Lake Elementary | |
| _____ Dora Kennedy French Immersion | |
| _____ Magnolia Elementary | |
| _____ Greenbelt Middle School | |
| _____ Eleanor Roosevelt High School | |
| _____ Home Schooling | |
| _____ Other _____ | |

2. Using the same scale in #1 above, please rate the Prince George's County School System overall. _____

3. Please rank the following statements.

(5=Strongly Agree, 4=Agree, 3=Neutral, 2=Disagree, 1=Strongly Disagree)

- | | |
|--|--|
| _____ The City should continue to provide grants to Greenbelt schools/educators | |
| _____ The City should continue to advocate that Greenbelt students attend Greenbelt schools, if they choose. | |

GREENBELT MUSEUM

1. Have you or a member of your household visited the museum or attended a museum activity in the past 2 years?

_____ Yes _____ No

RECREATION

1. Please rate your satisfaction with any City facilities which you or your family have used.

(5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)

- | | |
|-----------------------------------|-------------------|
| _____ Aquatic & Fitness Center | _____ Parks |
| _____ Athletic Fields | _____ Trails |
| _____ Community Center | _____ Dog Park |
| _____ Springhill Lake Rec. Center | _____ Skate Park |
| _____ Youth Center | _____ Playgrounds |
| _____ Other _____ | |

2. Please rate your satisfaction with any City activities which you or your family have attended:

(5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)

- | | |
|--|--------------------------|
| _____ Fitness Classes | _____ Pre-School Classes |
| _____ Youth/Adult Classes | _____ Camp Programs |
| _____ Visual Art Programs | _____ Senior Programs |
| _____ Performing Art Programs | |
| _____ Aquatic Programs | |
| _____ Special Events (Artful Afternoons, Fall Fest, July 4th, Winter Lights Festival, Celebration of Spring, etc.) | |
| _____ Other (Please Specify): _____ | |

3. Please check any programs which you or a member of your household are likely to attend within the next 2 years. (Check all that apply)

- | | |
|--|--------------------------|
| _____ Pre-school Activities | |
| _____ Children's Afterschool Activities | |
| _____ Children's Weekend Activities | |
| _____ Children's Drop-in Activities | |
| _____ Home School/School Enrichment Activities | |
| _____ Family Recreation Activities – Weekends | |
| _____ Adult Classes or Leagues | |
| _____ Senior Activities | _____ Drop-in Activities |
| _____ Special Events (Artful Afternoons, Fall Fest, July 4th, Winter Lights Festival, Celebration of Spring, etc.) | |

PUBLIC INFORMATION

1. How would you prefer to receive information about City programs and services? (Please rate your use from 1-10; 1=top preference)

- | | |
|-----------------------------|----------------------|
| _____ Greenbelt TV | _____ Mail |
| _____ City Newsletter | _____ E-mail |
| _____ Greenbelt News Review | _____ Facebook |
| _____ Greenbeltmd.gov | _____ YouTube |
| _____ Washington Post | _____ WTOP (Radio) |
| _____ Local TV News | _____ Posters/Flyers |
| _____ Other _____ | |

PUBLIC INFORMATION (Con't)

2. Please rate your satisfaction with Greenbelt's efforts to publicize and broadcast official information and City events? (5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)

3. Do you use the City's website at www.greenbeltmd.gov?

_____ Yes _____ No

If so, what for?

- | | |
|----------------------|-----------------|
| _____ Watch Meetings | _____ Calendar |
| _____ Watch Videos | _____ Documents |
| _____ Other: _____ | |

4. What services would you like to see on the City website?

5. Have you used the video streaming/on-demand section of the City website? _____ Yes _____ No

6. Have you watched any of the programming, including Council meetings, offered on the City's Municipal Access channel over the past 2 years? _____ Yes _____ No

7. Do you watch the public access channel known as Greenbelt Access Television (GATe)? _____ Yes _____ No

CITY SERVICES AND TAXES

1. How do you rate the value of City services and programs for your tax dollars? (5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor) _____

2. Are City services fairly distributed throughout Greenbelt? _____ Yes _____ No [Provide Comments on Page 4.]

3. The City has limited ability to raise revenues other than through property taxes or fees. In light of this fact, would you support a tax rate increase in order to:

- Maintain current City services/programs ___ Yes ___ No
- Increase City services/programs ___ Yes ___ No
- Provide fair compensation to employees ___ Yes ___ No
- Participate in green initiatives (greenhouse gas reduction, solar power, battery powered equipment, etc.) ___ Yes ___ No

4. In general, should City services be (choose one):

___ Kept at the same level ___ Reduced ___ Increased

5. If the City had to reduce services/programs, which ones would you suggest and why?