

City of Greenbelt Social Media Policy

We encourage and welcome your comments.

City of Greenbelt social media accounts present matters of interest to residents, businesses, and visitors in Greenbelt, Maryland. All comments and posts, including those made by the public, are subject to public records laws, including Maryland Public Information Act requests. The City of Greenbelt's social media accounts are not monitored 24/7. Follows, likes, and shares are not endorsements.

Once posted, the City reserves the right to delete any comments, including but not limited to those that contain vulgar or disruptive language or content, personal attacks of any kind, or offensive content that promotes, fosters, or perpetuates discrimination on the basis of race, creed, color, age, religion, gender, marital status, status with regard to public assistance, national origin, physical or mental disability, or sexual orientation. Further, the City also reserves the right to (a) delete comments that are "spam" or include links to other sites; (b) are clearly off-topic; (c) advocate illegal activity; (d) promote particular services, products, candidates, or political organizations; (e) infringe on copyrights or trademarks; (f) identify personally identifying information (PII) of any individual, including but not limited to contact information, medical information, and confidential financial information; (g) contain sexual content or links to sexual content; (h) include information that may compromise the safety, security, or proceedings of public systems or any criminal or civil investigations; or (i) are outdated.

The City of Greenbelt's social media presence is a limited public forum. It is not an appropriate forum for registering allegations of criminal activity or other accusations against individuals. Accusations that a particular individual or party is guilty of any criminal conduct, immoral activity, or defamatory material will not be permitted. If a person believes there is a legitimate basis for a complaint against the City, employees, or any third party, then they should use appropriate means of registering the complaint, such as filing a complaint or calling 911.

The City does not endorse, support, sanction, encourage, verify, or agree with the public comments, messages, posts, opinions, advertisements, videos, promoted content, external hyperlinks, linked websites (or the information, products, or services contained therein), statements, commercial products, processes or services posted on this page. Social Media posts originating from the City of Greenbelt will be 508 compliant. We will not take responsibility for 508 compliance when we repost/reshare content from the state, Prince George's County agencies, Prince George's County Public School system, stakeholders, and partners.

The sole purpose of Greenbelt's social media accounts is for information only and will not share, facilitate, or promote third-party ticket sales. The City emphasizes that all ticket sales from third-party sellers are at the buyer's own risk and does not recommend such purchases from third-party sellers. The City also reserves the right in its discretion to remove any third-party ticket sale postings from its social media accounts. If you have any questions about this policy, call 240-542-2026 or piohelp@greenbeltmd.gov.

Please visit the City's website at www.greenbeltmd.gov for information on how to request specific government services, or e-mail info@greenbeltmd.gov.

Thank you for your compliance with this policy.

Social media sites are third-party sites and have terms of service and policies that are not governed by the City of Greenbelt. The terms of service for the social media sites used by the City of Greenbelt can be found below:

Facebook – www.facebook.com/legal/terms

Twitter – www.twitter.com/tos

Instagram – www.instagram.com/legal/terms

YouTube – www.youtube.com/t/terms

The City of Greenbelt reserves the right to modify these commenting guidelines at any time. Thank you for your compliance with this policy.

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