



THE PRINCE GEORGE'S COUNTY GOVERNMENT

Fire/EMS Department Headquarters

Office of the Fire Chief

Angela D. Alsobrooks
County Executive

August 9, 2024

Mr. Kyle J. Snyder
Town Manager, Town of Berwyn Heights
5700 Berwyn Road
Berwyn Heights, Maryland 20740

Dear Mr. Snyder,

As discussed in our previous meetings, I am providing you with an update on the temporary staffing reallocation plan and the associated data for the first due area of Station 814 (Berwyn Heights Volunteer Fire Department & Rescue Squad, Inc.).

I am pleased to announce that the temporary staffing reallocations continue to yield significant downward trends in the Department's mandatory holdover and callback hours:

(2023 vs. 2024 Comparison) – **69.76% reduction in mandatory holdovers/callbacks**

- 2023 – June 30, 2023 through August 3, 2023 (35 days) – 6,114.25 hours
- 2024 – June 30, 2024, through August 3, 2024 (35 days) – 1,848.75 hours

I understand that one of the main concerns with the temporary staffing reallocations was that the response times to emergencies would be impacted. We have done an extensive analysis of calls that took place between June 30 through August 3 for both 2023 and 2024, which is detailed in the table below:

Station 814 First Due Call Types & Response Times				
June 30 through August 3				
Call Type Category	Incident Responses 2023	Average Response Time 2023	Incident Responses 2024	Average Response Time 2024
Advanced Life Support	Total: 125	Average: 4:01	Total: 112	Average: 5:57
Basic Life Support	Total: 97	Average: 5:04	Total: 92	Average: 6:57
Fire	Total: 59	Average: 4:53	Total: 57	Average: 4:33
Non-Emergency	Total: 17	Average: 3:29	Total: 15	Average: 4:28
Rescue	Total: 33	Average: 2:20	Total: 52	Average: 3:17
Special	Total: 33	Average: 5:48	Total: 49	Average: 2:31

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Our data shows not only a significant decrease in the amount of overtime hours worked during the summer staffing reallocation, but it also shows that the reallocation of these resources did not result in delayed or inadequate service provisions to the residents of Berwyn Heights and surrounding areas. The Department will continue to monitor and assess the effectiveness of the Summer Staffing Plan and will modify the mitigation efforts as needed throughout the coming months.

If you have any questions or concerns during this temporary staffing reallocation, please don't hesitate to reach out to me. Thank you for your cooperation in ensuring that our Department can continue to provide efficient and effective service while simultaneously prioritizing the health and safety of our members.

Sincerely,



Tiffany D. Green
Fire Chief