



THE PRINCE GEORGE'S COUNTY GOVERNMENT

Fire/EMS Department Headquarters

Angela D. Alsobrooks
County Executive

Office of the Fire Chief

November 1, 2024

Mr. Emmett V. Jordan
Mayor, City of Greenbelt
25 Crescent Road
Greenbelt, Maryland 20770

Dear Mayor Jordan,

As discussed in our previous meetings, I am providing you with an update on the temporary staffing reallocation plan and the associated data for the first due area of Station 835 (Greenbelt Volunteer Fire Department and Rescue Squad, Inc.).

I am pleased to announce that the staffing reallocations continue to yield significant downward trends in the Department's mandatory holdover and callback hours:

(2023 vs. 2024 Comparison) – **72.35% reduction in mandatory holdovers/callbacks**

- 2023 – June 30, 2023, through October 26, 2023 – 22,538.00 hours
- 2024 – June 30, 2024, through October 26, 2024 – 6,232.75 hours

I understand that one of the main concerns with the staffing reallocations was that the response times to emergencies would be impacted. We have done an extensive analysis of calls that took place between June 30 through October 26 for both 2023 and 2024, which is detailed in the table below:

Station 835 First Due Call Types & Response Times				
June 30 through October 26				
Call Type Category	Incident Responses 2023	Average Response Time 2023	Incident Responses 2024	Average Response Time 2024
Advanced Life Support	Total: 284	Average: 6:08	Total: 305	Average: 7:23
Basic Life Support	Total: 258	Average: 9:00	Total: 266	Average: 8:50
Fire	Total: 113	Average: 4:06	Total: 150	Average: 4:35
Non-Emergency	Total: 58	Average: 7:08	Total: 48	Average: 6:45
Rescue	Total: 474	Average: 3:47	Total: 568	Average: 4:39

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Mayor Emmett V. Jordan

November 1, 2024

Page 2

The average response time for all emergency call types in Station 835's first due area is 6 minutes and 5 seconds. Our data shows not only a significant decrease in the amount of overtime hours worked during the staffing reallocation, but also that the majority of emergency response times in Station 835's first due area, on average, fall within the eight (8) minute response time standard, with Basic Life Support being the only exception. This exception is due to the variety of call types that fall into the "Basic Life Support" category. Many Basic Life Support calls are "proceed" calls only, which means that the ambulance continues toward the incident location within normal traffic flow while obeying all traffic laws, speed limits, signals, and devices. Additionally, some calls are "combined calls" with the Prince George's County Police Department. When responding to these calls, EMS providers "stage" nearby until the scene is deemed secure and safe by police, at which time the providers respond to the emergency scene. The response time includes the amount of time staged for combined call types. The Department continues to review all calls to determine the location of the responding ambulance and any operational changes that need to be made. The Department will continue to monitor and assess the effectiveness of the staffing plan and will modify the mitigation efforts as needed throughout the coming months.

Finally, as discussed in the update letter provided on October 11, 2024, the Fire/EMS Department placed an additional Peak EMS Unit in service effective October 13, 2024. There are now two (2) Peak EMS Units positioned at Station 835 to enhance coverage and service delivery in Station 835's first due area. Additionally, effective October 13, 2024, the Fire/EMS Department implemented system status management as needed to deploy fire suppression resources from other regions of the County into the Greenbelt and Berwyn Heights areas to ensure enhanced coverage for service demand. This process will be utilized when Station 814 (Berwyn Heights) is unable to provide volunteer staffing on fire suppression units.

If you have any questions or concerns during this staffing reallocation, please don't hesitate to reach out to me. Thank you for your cooperation in ensuring that our Department can continue to provide efficient and effective service while simultaneously prioritizing the health and safety of our members.

Sincerely,



Tiffany D. Green
Fire Chief