

City of Greenbelt, Maryland
Results of 2013 Community Questionnaire
April 2014

Compiled by:
University of Maryland
Institute for Governmental Service and Research
4321 Hartwick Road, Suite 208
College Park, Maryland 20742

Table of Contents

Survey Background and Methods	1
Survey Results: City as a Whole	2
General Information	2
Election of City Council	4
Public Safety.....	5
Public Works	7
Greenbelt Cares/Social Services	8
Community Development/Code Enforcement.....	9
Education	10
Recreation.....	12
Greenbelt Museum.....	13
Public Information	14
City Services and Taxes	16
Survey Results: By Precinct, Early Voting, Mail and Web	18
General Information	18
Election of City Council	23
Public Safety.....	25
Public Works	30
Greenbelt Cares/Social Services	34
Community Development/Code Enforcement.....	38
Education	39
Recreation.....	44
Greenbelt Museum.....	51
Public Information	51
City Services and Taxes	59

Survey Background and Methods

In the fall of 2013, the City of Greenbelt, Maryland, conducted a survey of residents. The questionnaire was made available at the poll for early voting and at voting precincts on Election Day. It was also published twice in the local newspaper and available online on the City website.

A total of 893 residents responded to the 2013 survey. The following table shows the distribution of responses by where/how the survey was submitted.

Where/how survey was submitted	Number (N)	Percent (%)
Precinct 3	138	15%
Precinct 6	188	21%
Precinct 8	8	1%
Precinct 13	91	10%
Precinct 18	60	7%
Early voting	178	20%
Mailed/delivered to City Hall	43	5%
Completed online (Web)	187	21%
Total	893	100%

In general, the results presented in this report are based on the total number of respondents (893), including those who skipped or did not respond to a particular question, which are reported as “No response”.¹

The results are presented in two sections. The first section contains survey results for the City as a whole. The second section presents survey results for each precinct as well as those submitted during early voting, mailed or hand delivered to City Hall, or submitted online.

¹ The exception is question 2 under the category, Greenbelt Cares/Social Services, for which results are presented only for respondents that answered “Yes” to the prior question, “Have you or any of your family utilized any of the services listed in #2 in the last 2 years?”

Survey Results: City as a Whole

General Information

1. Residency		
	N	%
Apartment	88	10%
Condominium	91	10%
Detached Single Family Home	251	28%
Townhouse	122	14%
GHI	310	35%
No response	31	3%
Total	893	100%

2. Do you own or rent?		
	N	%
Own	740	83%
Rent	113	13%
No response	40	4%
Total	893	100%

3. What is your age		
	N	%
18-29	27	3%
30-44	158	18%
45-60	308	34%
61-74	284	32%
75+	103	12%
No response	13	1%
Total	893	100%

4. How many years have you lived in Greenbelt?		
	N	%
Less than 1 year	17	2%
1-5 years	111	12%
6-10 years	125	14%
11-20 years	243	27%
21-30 years	210	24%
More than 30 years	178	20%
No response	9	1%
Total	893	100%

5. What is your employment status? (Please check all that apply)		
	N	%
Full time	435	49%
Unemployed	37	4%
Stay at home parent	22	2%
Part-time	81	9%
Retired	310	35%
Work from home	42	5%
No response	9	1%

Total exceeds 100% because some respondents selected more than one response.

City of Greenbelt, Maryland, Results of 2013 Community Survey

6. Where do you work?		
	N	%
Greenbelt	134	15%
Baltimore	16	2%
Montgomery County	54	6%
Prince George's County	167	19%
Washington, D.C.	134	15%
Other	122	14%
No response	293	33%

7. How long is your commute?		
	N	%
Less than 30 minutes	338	38%
30-60 minutes	172	19%
60-90 minutes	49	5%
More than 90 minutes	13	1%
No response	321	36%
Total	893	100%

Total exceeds 100% because some respondents selected more than one response.

8. Please prioritize (1-3) your top three modes of transportation										
	1st priority		2nd priority		3rd priority		No response/ not in top three		Total	
	N	%	N	%	N	%	N	%	N	%
Personal Auto	545	61%	69	8%	24	3%	255	29%	893	100%
Carpool/vanpool	12	1%	21	2%	26	3%	834	93%	893	100%
Metrorail	40	4%	185	21%	190	21%	478	54%	893	100%
Bicycling/walking	70	8%	171	19%	104	12%	548	61%	893	100%
Metrobus	14	2%	38	4%	76	9%	765	86%	893	100%
TheBus	8	1%	25	3%	18	2%	842	94%	893	100%
Taxi	0	0%	6	1%	15	2%	872	98%	893	100%
Other	7	1%	10	1%	24	3%	852	95%	893	100%

Election of City Council

1. Should the Council have term limits?		
	N	%
Yes	475	53%
No	390	44%
No response	28	3%
Total	893	100%

2. Should the Council member terms be increased from 2 year terms to 4 year terms?		
	N	%
Yes	384	43%
No	471	53%
No response	38	4%
Total	893	100%

3. Should there be a separate election of the Mayor?		
	N	%
Yes	320	36%
No	539	60%
No response	34	4%
Total	893	100%

4. Should there be a recall process?		
	N	%
Yes	570	64%
No	257	29%
No response	66	7%
Total	893	100%

Public Safety

1. Please rate your satisfaction over the last 2 years with the following services.														
	Excellent		Good		Average		Fair		Poor		No response		Total	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Police presence	317	35%	361	40%	83	9%	26	3%	6	1%	100	11%	893	100%
Police responsiveness	302	34%	294	33%	74	8%	16	2%	3	0%	204	23%	893	100%
Dispatcher responsiveness	236	26%	245	27%	94	11%	19	2%	7	1%	292	33%	893	100%
Overall police performance	278	31%	343	38%	73	8%	17	2%	4	0%	178	20%	893	100%
Overall police employee competence	248	28%	306	34%	75	8%	15	2%	4	0%	245	27%	893	100%
Police attitude and behavior towards citizens	306	34%	281	31%	94	11%	26	3%	13	1%	173	19%	893	100%
Traffic control	189	21%	257	29%	129	14%	27	3%	14	2%	277	31%	893	100%
Fire and rescue	319	36%	231	26%	59	7%	13	1%	11	1%	260	29%	893	100%
Animal control	217	24%	224	25%	116	13%	42	5%	34	4%	260	29%	893	100%
Parking enforcement	164	18%	232	26%	136	15%	34	4%	36	4%	291	33%	893	100%

2. Do you have any concerns about safety and security within Greenbelt? If so, please list.		
	N	%
No problems/concerns	151	17
Crime	74	8
Dangerous places/situations	71	8
Police presence/activity	47	5
Traffic and bicycle safety	37	4
Lighting	33	4
Pedestrian safety (excluding lighting)	24	3
Youth	15	2
Drugs	6	1
Other	43	5
No response	452	51%

Table reflects grouping of respondents' individual concerns into categories. Total exceeds 100% because some respondents reported more than one concern.

3. If you have contacted the Police Department in the last 2 years, was the employee polite and courteous?		
	N	%
Yes	461	52%
No	86	10%
No response	346	39%
Total	893	100%

4. Did the police employee assist you satisfactorily?		
	N	%
Yes	437	49%
No	36	4%
Don't know	36	4%
No response	384	43%
Total	893	100%

Public Works

1. Please rate your satisfaction over the last 2 years with the following services.														
	Excellent		Good		Average		Fair		Poor		No response		Total	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Street maintenance	329	37%	365	41%	86	10%	20	2%	6	1%	87	10%	893	100%
Street lighting	272	30%	336	38%	146	16%	38	4%	20	2%	81	9%	893	100%
Street cleaning	340	38%	346	39%	93	10%	19	2%	5	1%	90	10%	893	100%
Snow removal	421	47%	263	29%	91	10%	19	2%	9	1%	90	10%	893	100%
Sidewalk maintenance	223	25%	347	39%	164	18%	39	4%	17	2%	103	12%	893	100%
Crosswalks	293	33%	355	40%	101	11%	20	2%	7	1%	117	13%	893	100%
Bike lanes	197	22%	284	32%	136	15%	50	6%	22	2%	204	23%	893	100%
Park maintenance	318	36%	333	37%	84	9%	10	1%	8	1%	140	16%	893	100%
Refuse collection	425	48%	275	31%	56	6%	8	1%	8	1%	121	14%	893	100%
Recycling	452	51%	267	30%	47	5%	16	2%	11	1%	100	11%	893	100%
Horticulture	429	48%	258	29%	77	9%	11	1%	7	1%	111	12%	893	100%
Building maintenance	265	30%	329	37%	84	9%	11	1%	7	1%	197	22%	893	100%
Bus stops	252	28%	323	36%	95	11%	20	2%	13	1%	190	21%	893	100%

3. If you have contacted Public Works in the last 2 years, was the employee polite and courteous?		
	N	%
Yes	483	54%
No	77	9%
No response	333	37%
Total	893	100%

Greenbelt Cares/Social Services

1. Have you or any of your family utilized any of the services listed in #2 in the last 2 years?		
	N	%
Yes	102	11%
No	667	75%
No response	124	14%
Total	893	100%

2. If yes, please rate your satisfaction with them.														
	Excellent		Good		Average		Fair		Poor		No response		Total	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Counseling (individual, family or group)	30	29%	12	12%	5	5%	1	1%	4	4%	50	49%	102	100%
Crisis intervention counseling	11	11%	6	6%	1	1%	0	0%	5	5%	79	77%	102	100%
Discussion groups in school	3	3%	3	3%	1	1%	0	0%	1	1%	94	92%	102	100%
Babysitting workshop	5	5%	3	3%	1	1%	0	0%	1	1%	92	90%	102	100%
Assistance in living (GAIL) program	32	31%	11	11%	1	1%	0	0%	2	2%	56	55%	102	100%
Tutoring	4	4%	2	2%	1	1%	1	1%	1	1%	93	91%	102	100%
Job bank	2	2%	4	4%	1	1%	0	0%	1	1%	94	92%	102	100%
GED program	5	5%	1	1%	1	1%	0	0%	1	1%	94	92%	102	100%

This table reflects responses of those individuals who answered "Yes" to question 1.

3. If you plan to remain in your home as you age, which of the following might you require?		
	N	%
Online Advice & Support	184	21%
Home Modifications	295	33%
Activities for Homebound	145	16%
1 st Floor Bathroom	186	21%
Other	77	9%
No response	382	43%

Total exceeds 100%, because some respondents selected several potential needs.

4. How soon would you need these services?		
	N	%
Now	23	3%
1-3 Years	44	5%
4-7 Years	101	11%
8+ Years	363	41%
No response	362	41%
Total	893	100%

Community Development/Code Enforcement

1. Have you had contact with the Community Development/Code Enforcement Department in the last 2 years?		
	N	%
Yes	126	14%
No	661	74%
No response	106	12%
Total	893	100%

3. Did the Community Development/Code Enforcement employee assist you satisfactorily?		
	N	%
Yes	91	10%
No	58	6%
No response	744	83%
Total	893	100%

2. Was the Community Development/Code Enforcement employee polite and courteous?		
	N	%
Yes	115	13%
No	38	4%
No response	740	83%
Total	893	100%

Education

1. If you have school age children, please rate the schools currently attended.														
	Excellent		Good		Average		Fair		Poor		No response		Total	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Greenbelt Elementary	11	1%	29	3%	1	0%	0	0%	2	0%	850	95%	893	100%
Springhill Lake Elementary	1	0%	2	0%	2	0%	0	0%	1	0%	887	99%	893	100%
Magnolia Elementary	3	0%	5	1%	0	0%	0	0%	0	0%	885	99%	893	100%
Turning Point Academy	0	0%	3	0%	1	0%	0	0%	0	0%	889	100%	893	100%
Greenbelt Middle School	4	0%	15	2%	4	0%	2	0%	1	0%	867	97%	893	100%
Eleanor Roosevelt High School	25	3%	19	2%	4	0%	1	0%	1	0%	843	94%	893	100%
Home Schooling	3	0%	0	0%	1	0%	0	0%	0	0%	889	100%	893	100%
Other	11	1%	9	1%	0	0%	0	0%	2	0%	871	98%	893	100%

2. Using the same scale, please rate the Prince George's School System overall?		
	N	%
Excellent	11	1%
Good	80	9%
Average	109	12%
Fair	72	8%
Poor	46	5%
No response	575	64%
Total	893	100%

City of Greenbelt, Maryland, Results of 2013 Community Survey

3. Please rank the following statements														
	Strongly agree		Agree		Neutral		Disagree		Strongly Disagree		No response		Total	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%
The City should continue to provide Science & Reading Clubs	329	37%	150	17%	47	5%	13	1%	11	1%	343	38%	893	100%
The City should continue to provide grants to Greenbelt schools	314	35%	149	17%	59	7%	16	2%	19	2%	336	38%	893	100%
County taxes should be increased to fund education	194	22%	134	15%	102	11%	59	7%	60	7%	344	39%	893	100%

4. Given limited funding, which should be emphasized by the County? (Please select only one)		
	N	%
Charter Schools	37	4%
Magnet Schools	86	10%
Neighborhood Schools	487	55%
No response	283	32%
Total	893	100%

Recreation

1. Please rate your satisfaction with any facilities which you or your family have utilized.														
	Excellent		Good		Average		Fair		Poor		No response		Total	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Aquatic & Fitness Center	296	33%	239	27%	47	5%	9	1%	4	0%	298	33%	893	100%
Athletic Fields	98	11%	140	16%	42	5%	12	1%	4	0%	597	67%	893	100%
Community Center	307	34%	227	25%	34	4%	7	1%	3	0%	315	35%	893	100%
Springhill Lake Recreation Center	36	4%	51	6%	27	3%	9	1%	4	0%	766	86%	893	100%
Youth Center	68	8%	97	11%	36	4%	4	0%	6	1%	682	76%	893	100%
Parks	338	38%	242	27%	32	4%	7	1%	6	1%	268	30%	893	100%
Trails	254	28%	211	24%	38	4%	15	2%	6	1%	369	41%	893	100%
Dog Park	47	5%	60	7%	28	3%	12	1%	10	1%	736	82%	893	100%
Skate Park	43	5%	49	5%	17	2%	3	0%	1	0%	780	87%	893	100%
Playgrounds	145	16%	130	15%	36	4%	3	0%	4	0%	575	64%	893	100%
Other	15	2%	6	1%	2	0%	1	0%	0	0%	869	97%	893	100%

2. Please rate your satisfaction with any activities which you or your family have attended.														
	Excellent		Good		Average		Fair		Poor		No response		Total	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Fitness Classes	133	15%	74	8%	15	2%	3	0%	2	0%	666	75%	893	100%
Youth/Adult Classes	86	10%	49	5%	7	1%	1	0%	1	0%	749	84%	893	100%
Visual Art Programs	67	8%	33	4%	8	1%	0	0%	0	0%	785	88%	893	100%
Performing Art Programs	105	12%	62	7%	8	1%	2	0%	1	0%	715	80%	893	100%
Aquatics Programs	128	14%	73	8%	20	2%	4	0%	1	0%	667	75%	893	100%
Special Events *	242	27%	127	14%	26	3%	3	0%	0	0%	495	55%	893	100%
Pre-School Classes	37	4%	15	2%	5	1%	1	0%	0	0%	835	94%	893	100%
Camp Programs	65	7%	25	3%	7	1%	1	0%	0	0%	795	89%	893	100%
Senior Programs	82	9%	34	4%	5	1%	3	0%	0	0%	769	86%	893	100%
Other	31	3%	5	1%	2	0%	0	0%	1	0%	854	96%	893	100%

*Fall Fest, Festival of Lights, Celebration of Spring, etc.

3. Please check any programs which you or a member of your household are likely to attend within the next 2 years. (Check all that apply)		
	N	%
Pre-school Activities	50	6%
Children's Afterschool Activities	61	7%
Children's Weekend Activities	75	8%
Children's Drop-in Activities	52	6%
Home School/School Enrichment Activities	25	3%
Family Recreation Activities – Weekends	171	19%
Drop-in Activities	131	15%
Adult Classes or Leagues	358	40%
Senior Activities	258	29%
Special Events (Artful Afternoons, Fall Fest, Celebration of Spring, etc.)	467	52%
No response	266	30%

Total exceeds 100% because some respondents selected multiple programs.

Greenbelt Museum

1. Have you or a member of your household attended a museum activity in the past 2 years?		
	N	%
Yes	307	34%
No	460	52%
No response	126	14%
Total	893	100%

Public Information

1. How would you prefer to receive information about City programs and services? (Please rank in priority order 1-9; 1= top preference)																						
	Priority 1		Priority 2		Priority 3		Priority 4		Priority 5		Priority 6		Priority 7		Priority 8		Priority 9		No response		Total	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Cable TV	19	2%	15	2%	25	3%	29	3%	22	2%	37	4%	62	7%	109	12%	33	4%	542	61%	893	100%
City Newsletter	61	7%	102	11%	76	9%	60	7%	60	7%	49	5%	28	3%	9	1%	2	0%	446	50%	893	100%
Greenbelt News Review	302	34%	144	16%	61	7%	38	4%	30	3%	9	1%	9	1%	6	1%	5	1%	289	32%	893	100%
E-mail Notifications	131	15%	85	10%	68	8%	48	5%	31	3%	38	4%	17	2%	27	3%	4	0%	444	50%	893	100%
Direct Mail	53	6%	55	6%	73	8%	65	7%	46	5%	43	5%	46	5%	33	4%	12	1%	467	52%	893	100%
City Website	72	8%	65	7%	86	10%	76	9%	57	6%	50	6%	29	3%	5	1%	3	0%	450	50%	893	100%
Posters & fliers	9	1%	33	4%	75	8%	73	8%	84	9%	53	6%	47	5%	26	3%	5	1%	488	55%	893	100%
Social Media	20	2%	46	5%	40	4%	41	5%	33	4%	36	4%	53	6%	64	7%	21	2%	539	60%	893	100%
Other	2	0%	3	0%	0	0%	0	0%	3	0%	1	0%	6	1%	10	1%	77	9%	791	89%	893	100%

2. Please rate your satisfaction with Greenbelt's efforts to publicize and broadcast information and City events.		
	N	%
Excellent	170	19%
Good	338	38%
Average	147	16%
Fair	36	4%
Poor	9	1%
No response	193	22%
Total	893	100%

3. Do you make use of the City's website at www.greenbeltmd.gov		
	N	%
Yes	518	58%
No	285	32%
No response	90	10%
Total	893	100%

4. Is there a service that we do not offer on our website that you would like to see?		
	N	%
Yes	69	8%
No	371	42%
No response	453	51%
Total	893	100%
If yes, what is that service?		
	N	%
Calendars/schedules	12	1%
Improved organization/ease of use	12	1%
Contact options	4	0%
Online payments	4	0%
More frequent updates	4	0%
Recycling information	4	0%
Reservations/service requests	4	0%
Committee information	3	0%
Links	3	0%
Real estate listings	2	0%
Job listings	2	0%
Other	31	3%
No response	815	91%

Table reflects grouping of respondents' individual comments into categories. Total exceeds 100% because some respondents provided multiple suggestions.

5. Have you used the video streaming/ on-demand section of the City website?		
	N	%
Yes	82	9%
No	687	77%
No response	124	14%
Total	893	100%

6. Have you watched any of the programming, including Council meetings, offered on the City's Municipal Access channel over the past 2 years?		
	N	%
Yes	241	27%
No	534	60%
No response	118	13%
Total	893	100%

City Services and Taxes

1. How do you rate the value of City services and programs for your tax dollars?		
	N	%
Excellent	239	27%
Good	386	43%
Average	99	11%
Fair	22	2%
Poor	8	1%
No response	139	16%
Total	893	100%

2. The City has limited ability to raise revenues other than through property taxes or fees. In light of this fact, would you support a tax rate increase in order to:

Maintain current City services/programs?		
	N	%
Yes	551	62%
No	206	23%
No response	136	15%
Total	893	100%
Increase City services/programs?		
	N	%
Yes	343	38%
No	360	40%
No response	190	21%
Total	893	100%

Provide fair compensation to employees?		
	N	%
Yes	573	64%
No	160	18%
No response	160	18%
Total	893	100%

3. In general, should City services be (choose one):		
	N	%
Kept at the same level	574	64%
Reduced	46	5%
Increased	172	19%
No response	101	11%
Total	893	100%

4. If the City had to reduce services/programs, which ones would you suggest and why?		
	N	%
None	30	3%
Not sure	30	3%
Recreation/parks/ playgrounds	27	3%
Arts/entertainment	15	2%
Public works	15	2%
Special events	12	1%
Public safety	11	1%
Landscaping	10	1%
Animal control	7	1%
Parking enforcement	6	1%
Social services	6	1%
Other services/programs	31	3%
Other comments	81	9%
No response	664	74%

Table reflects grouping of respondents' individual comments into categories. Total exceeds 100% because some respondents provided multiple suggestions. Other comments include ideas for cost reduction, alternative funding, and methods and criteria for choosing which services/programs to cut.

Survey Results: By Precinct, Early Voting, Mail and Web

The following tables show the survey results for each question by survey administration mode (i.e., precinct, early voting, mail-in and online submittal).

General Information

1. Residency																		
	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Apartment	21	15%	7	4%	7	88%	7	8%	1	2%	16	9%	1	2%	28	15%	88	10%
Condominium	8	6%	0	0%	0	0%	53	58%	13	22%	15	8%	2	5%	0	0%	91	10%
Detached Single Family Home	27	20%	83	44%	0	0%	0	0%	20	33%	53	30%	21	49%	47	25%	251	28%
Townhouse	12	9%	7	4%	1	13%	31	34%	25	42%	29	16%	5	12%	12	6%	122	14%
GHI	70	51%	91	48%	0	0%	0	0%	0	0%	64	36%	6	14%	79	42%	310	35%
No response	0	0%	0	0%	0	0%	0	0%	1	2%	1	1%	8	19%	21	11%	31	3%
Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

2. Do you own or rent?																		
	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Own	105	76%	166	88%	0	0%	76	84%	56	93%	150	84%	35	81%	152	81%	740	83%
Rent	22	16%	14	7%	5	63%	11	12%	1	2%	24	13%	3	7%	33	18%	113	13%
No response	11	8%	8	4%	3	38%	4	4%	3	5%	4	2%	5	12%	2	1%	40	4%
Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

City of Greenbelt, Maryland, Results of 2013 Community Survey

3. What is your age?																		
	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
18-29	2	1%	4	2%	1	13%	0	0%	2	3%	5	3%	0	0%	13	7%	27	3%
30-44	16	12%	30	16%	2	25%	21	23%	12	20%	12	7%	2	5%	63	34%	158	18%
45-60	54	39%	47	25%	4	50%	39	43%	20	33%	63	35%	8	19%	73	39%	308	34%
61-74	44	32%	67	36%	0	0%	26	29%	17	28%	75	42%	22	51%	33	18%	284	32%
75+	18	13%	37	20%	1	13%	5	5%	8	13%	22	12%	9	21%	3	2%	103	12%
No response	4	3%	3	0%	0	13%	0	0%	1	2%	1	1%	2	5%	2	1%	13	1%
Total	138	100%	188	98%	8	113%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

4. How many years have you lived in Greenbelt?																		
	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Less than 1 year	2	1%	3	2%	0	0%	0	0%	1	2%	4	2%	1	2%	6	3%	17	2%
1-5 years	16	12%	15	8%	5	63%	7	8%	5	8%	17	10%	1	2%	45	24%	111	12%
6-10 years	17	12%	16	9%	0	0%	22	24%	7	12%	21	12%	3	7%	39	21%	125	14%
11-20 years	39	28%	88	47%	0	0%	12	13%	9	15%	47	26%	18	42%	30	16%	243	27%
21-30 years	34	25%	33	18%	2	25%	26	29%	24	40%	42	24%	11	26%	38	20%	210	24%
More than 30 years	28	20%	33	18%	1	13%	24	26%	12	20%	46	26%	7	16%	27	14%	178	20%
No response	2	1%	0	0%	0	0%	0	0%	2	3%	1	1%	2	5%	2	1%	9	1%
Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

City of Greenbelt, Maryland, Results of 2013 Community Survey

5. What is your employment status (Please check all that apply.)																		
	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Full time	52	38%	73	39%	3	38%	57	63%	31	52%	79	44%	12	28%	128	68%	435	49%
Unemployed	7	5%	7	4%	2	25%	1	1%	2	3%	8	4%	0	0%	10	5%	37	4%
Stay at home parent	4	3%	4	2%	1	13%	1	1%	2	3%	2	1%	0	0%	8	4%	22	2%
Part-time	20	14%	24	13%	1	13%	9	10%	1	2%	11	6%	5	12%	10	5%	81	9%
Retired	53	38%	83	44%	1	13%	27	30%	20	33%	79	44%	25	58%	22	12%	310	35%
Work from home	8	6%	9	5%	0	0%	4	4%	5	8%	6	3%	2	5%	8	4%	42	5%
No response	2	1%	1	1%	0	0%	0	0%	1	2%	2	1%	2	5%	1	1%	9	1%

Totals may exceed 100% because some respondents selected more than one response.

6. Where do you work?																		
	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Greenbelt	29	21%	26	14%	2	25%	12	13%	5	8%	24	13%	6	14%	30	16%	134	15%
Baltimore	3	2%	3	2%	0	0%	2	2%	3	5%	4	2%	0	0%	1	1%	16	2%
Montgomery County	9	7%	8	4%	0	0%	5	5%	5	8%	11	6%	4	9%	12	6%	54	6%
Prince George's County	24	17%	42	22%	0	0%	17	19%	6	10%	26	15%	6	14%	46	25%	167	19%
Washington, D.C.	15	11%	23	12%	1	13%	23	25%	10	17%	21	12%	2	5%	39	21%	134	15%
Other	13	9%	25	13%	1	13%	12	13%	12	20%	25	14%	3	7%	31	17%	122	14%
No response	50	36%	79	42%	4	50%	22	24%	19	32%	70	39%	23	53%	26	14%	293	33%

Totals may exceed 100% because some respondents selected more than one response.

City of Greenbelt, Maryland, Results of 2013 Community Survey

7. How long is your commute to work?																		
	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Less than 30 minutes	53	38%	65	35%	3	38%	32	35%	19	32%	54	30%	13	30%	99	53%	338	38%
30-60 minutes	25	18%	27	14%	1	13%	25	27%	11	18%	33	19%	4	9%	46	25%	172	19%
60-90 minutes	5	4%	6	3%	0	0%	9	10%	7	12%	11	6%	1	2%	10	5%	49	5%
More than 90 minutes	0	0%	4	2%	0	0%	0	0%	1	2%	4	2%	2	5%	2	1%	13	1%
No response	55	40%	86	46%	4	50%	25	27%	22	37%	76	43%	23	53%	30	16%	321	36%
Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

8. Please prioritize (1-3) your top three modes of transportation.																			
	Rank	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Personal Auto	1	78	57%	106	56%	3	38%	55	60%	31	52%	105	59%	30	70%	137	73%	545	61%
	2	16	12%	12	6%	0	0%	4	4%	3	5%	11	6%	0	0%	23	12%	69	8%
	3	4	3%	4	2%	0	0%	0	0%	1	2%	4	2%	3	7%	8	4%	24	3%
	None	40	29%	66	35%	5	63%	32	35%	25	42%	58	33%	10	23%	19	10%	255	29%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%
Carpool/ vanpool	1	1	1%	1	1%	0	0%	2	2%	0	0%	1	1%	0	0%	7	4%	12	1%
	2	3	2%	3	2%	0	0%	3	3%	1	2%	3	2%	0	0%	8	4%	21	2%
	3	5	4%	8	4%	0	0%	1	1%	1	2%	4	2%	1	2%	6	3%	26	3%
	None	129	93%	176	94%	8	100%	85	93%	58	97%	170	96%	42	98%	166	89%	834	93%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%
Metrorail	1	6	4%	6	3%	0	0%	3	3%	2	3%	10	6%	1	2%	12	6%	40	4%
	2	23	17%	37	20%	0	0%	19	21%	12	20%	30	17%	12	28%	52	28%	185	21%
	3	29	21%	31	16%	2	25%	8	9%	7	12%	44	25%	8	19%	61	33%	190	21%
	None	80	58%	114	61%	6	75%	61	67%	39	65%	94	53%	22	51%	62	33%	478	54%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

City of Greenbelt, Maryland, Results of 2013 Community Survey

8. (continued) Please prioritize (1-3) your top three modes of transportation.

	Rank	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Bicycling/ walking	1	15	11%	15	8%	1	13%	0	0%	2	3%	11	6%	3	7%	23	12%	70	8%
	2	23	17%	36	19%	0	0%	6	7%	2	3%	43	24%	6	14%	55	29%	171	19%
	3	12	9%	23	12%	0	0%	6	7%	3	5%	24	13%	4	9%	32	17%	104	12%
	None	88	64%	114	61%	7	88%	79	87%	53	88%	100	56%	30	70%	77	41%	548	61%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%
MetroBus	1	2	1%	0	0%	1	13%	3	3%	0	0%	4	2%	0	0%	4	2%	14	2%
	2	6	4%	4	2%	1	13%	3	3%	2	3%	9	5%	3	7%	10	5%	38	4%
	3	12	9%	13	7%	0	0%	11	12%	2	3%	14	8%	2	5%	22	12%	76	9%
	None	118	86%	171	91%	6	75%	74	81%	56	93%	151	85%	38	88%	151	81%	765	86%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%
TheBus	1	0	0%	2	1%	1	13%	0	0%	1	2%	2	1%	0	0%	2	1%	8	1%
	2	3	2%	4	2%	1	13%	2	2%	1	2%	8	4%	1	2%	5	3%	25	3%
	3	7	5%	2	1%	0	0%	1	1%	2	3%	3	2%	0	0%	3	2%	18	2%
	None	128	93%	180	96%	6	75%	88	97%	56	93%	165	93%	42	98%	177	95%	842	94%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%
Taxi	1	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
	2	0	0%	2	1%	0	0%	1	1%	0	0%	2	1%	1	2%	0	0%	6	1%
	3	1	1%	1	1%	0	0%	3	3%	3	5%	4	2%	2	5%	1	1%	15	2%
	None	137	99%	185	98%	8	100%	87	96%	57	95%	172	97%	40	93%	186	99%	872	98%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%
Other	1	2	1%	0	0%	0	0%	1	1%	0	0%	2	1%	1	2%	1	1%	7	1%
	2	0	0%	1	1%	0	0%	0	0%	2	3%	2	1%	0	0%	5	3%	10	1%
	3	1	1%	6	3%	0	0%	2	2%	2	3%	3	2%	1	2%	9	5%	24	3%
	None	135	98%	181	96%	8	100%	88	97%	56	93%	171	96%	41	95%	172	92%	852	95%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

Election of City Council

1. Should the Council have term limits?																		
	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Yes	60	43%	92	49%	7	88%	59	65%	44	73%	80	45%	20	47%	113	60%	475	53%
No	74	54%	86	46%	1	13%	31	34%	14	23%	92	52%	20	47%	72	39%	390	44%
No response	4	3%	10	5%	0	0%	1	1%	2	3%	6	3%	3	7%	2	1%	28	3%
Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

2. Should the Council member terms be increased from 2 year terms to 4 year terms?																		
	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Yes	51	37%	74	39%	4	50%	52	57%	28	47%	76	43%	17	40%	82	44%	384	43%
No	81	59%	104	55%	4	50%	35	38%	29	48%	95	53%	22	51%	101	54%	471	53%
No response	6	4%	10	5%	0	0%	4	4%	3	5%	7	4%	4	9%	4	2%	38	4%
Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

City of Greenbelt, Maryland, Results of 2013 Community Survey

3. Should there be a separate election for the Mayor?																		
	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Yes	50	36%	52	28%	3	38%	36	40%	21	35%	55	31%	15	35%	88	47%	320	36%
No	80	58%	126	67%	5	63%	53	58%	37	62%	115	65%	26	60%	97	52%	539	60%
No response	8	6%	10	5%	0	0%	2	2%	2	3%	8	4%	2	5%	2	1%	34	4%
Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

4. Should there be a recall process?																		
	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Yes	90	65%	106	56%	8	100%	67	74%	34	57%	110	62%	23	53%	132	71%	570	64%
No	38	28%	62	33%	0	0%	16	18%	22	37%	52	29%	14	33%	53	28%	257	29%
No response	10	7%	20	11%	0	0%	8	9%	4	7%	16	9%	6	14%	2	1%	66	7%
Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

Public Safety

1. Please rate your satisfaction over the last 2 years with the following services.																			
Service	Rating	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Police presence	Excellent	42	30%	83	44%	2	25%	27	30%	23	38%	72	40%	12	28%	56	30%	317	35%
	Good	60	43%	62	33%	5	63%	47	52%	24	40%	64	36%	16	37%	83	44%	361	40%
	Average	10	7%	14	7%	1	13%	10	11%	7	12%	17	10%	5	12%	19	10%	83	9%
	Fair	4	3%	4	2%	0	0%	3	3%	0	0%	4	2%	1	2%	10	5%	26	3%
	Poor	0	0%	0	0%	0	0%	0	0%	0	0%	1	1%	1	2%	4	2%	6	1%
	No response	22	16%	25	13%	0	0%	4	4%	6	10%	20	11%	8	19%	15	8%	100	11%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%
Police responsive-ness	Excellent	46	33%	70	37%	3	38%	33	36%	19	32%	61	34%	14	33%	56	30%	302	34%
	Good	49	36%	51	27%	3	38%	34	37%	22	37%	56	31%	10	23%	69	37%	294	33%
	Average	6	4%	14	7%	2	25%	9	10%	4	7%	14	8%	3	7%	22	12%	74	8%
	Fair	1	1%	2	1%	0	0%	1	1%	0	0%	3	2%	1	2%	8	4%	16	2%
	Poor	0	0%	0	0%	0	0%	0	0%	0	0%	1	1%	0	0%	2	1%	3	0%
	No response	36	26%	51	27%	0	0%	14	15%	15	25%	43	24%	15	35%	30	16%	204	23%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%
Dispatcher responsive-ness	Excellent	35	25%	55	29%	3	38%	23	25%	11	18%	47	26%	6	14%	56	30%	236	26%
	Good	36	26%	41	22%	1	13%	30	33%	25	42%	42	24%	12	28%	58	31%	245	27%
	Average	14	10%	16	9%	3	38%	9	10%	2	3%	15	8%	4	9%	31	17%	94	11%
	Fair	1	1%	6	3%	0	0%	4	4%	0	0%	5	3%	1	2%	2	1%	19	2%
	Poor	1	1%	1	1%	0	0%	1	1%	0	0%	1	1%	0	0%	3	2%	7	1%
	No response	51	37%	69	37%	1	13%	24	26%	22	37%	68	38%	20	47%	37	20%	292	33%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

City of Greenbelt, Maryland, Results of 2013 Community Survey

1. (continued) Please rate your satisfaction over the last 2 years with the following services.

Service	Rating	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Overall police performance	Excellent	37	27%	76	40%	0	0%	26	29%	16	27%	63	35%	9	21%	51	27%	278	31%
	Good	56	41%	59	31%	6	75%	40	44%	24	40%	62	35%	15	35%	81	43%	343	38%
	Average	7	5%	9	5%	2	25%	11	12%	5	8%	12	7%	4	9%	23	12%	73	8%
	Fair	1	1%	4	2%	0	0%	1	1%	0	0%	3	2%	0	0%	8	4%	17	2%
	Poor	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	4	2%	4	0%
	No response	37	27%	40	21%	0	0%	13	14%	15	25%	38	21%	15	35%	20	11%	178	20%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%
Overall police employee competence	Excellent	33	24%	70	37%	1	13%	23	25%	10	17%	58	33%	9	21%	44	24%	248	28%
	Good	51	37%	43	23%	4	50%	35	38%	21	35%	61	34%	12	28%	79	42%	306	34%
	Average	10	7%	20	11%	1	13%	7	8%	5	8%	7	4%	4	9%	21	11%	75	8%
	Fair	1	1%	1	1%	1	13%	2	2%	1	2%	4	2%	0	0%	5	3%	15	2%
	Poor	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	4	2%	4	0%
	No response	43	31%	54	29%	1	13%	24	26%	23	38%	48	27%	18	42%	34	18%	245	27%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%
Police attitude and behavior towards citizens	Excellent	46	33%	79	42%	1	13%	26	29%	19	32%	65	37%	12	28%	58	31%	306	34%
	Good	44	32%	51	27%	4	50%	33	36%	19	32%	55	31%	12	28%	63	34%	281	31%
	Average	10	7%	20	11%	1	13%	15	16%	7	12%	14	8%	4	9%	23	12%	94	11%
	Fair	1	1%	2	1%	2	25%	2	2%	2	3%	10	6%	1	2%	6	3%	26	3%
	Poor	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	2%	12	6%	13	1%
	No response	37	27%	36	19%	0	0%	15	16%	13	22%	34	19%	13	30%	25	13%	173	19%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%
Traffic control	Excellent	28	20%	50	27%	2	25%	11	12%	9	15%	41	23%	7	16%	41	22%	189	21%
	Good	43	31%	42	22%	1	13%	30	33%	18	30%	43	24%	13	30%	67	36%	257	29%
	Average	9	7%	21	11%	4	50%	17	19%	7	12%	29	16%	2	5%	40	21%	129	14%
	Fair	2	1%	6	3%	1	13%	1	1%	0	0%	6	3%	1	2%	10	5%	27	3%
	Poor	2	1%	4	2%	0	0%	1	1%	2	3%	2	1%	0	0%	3	2%	14	2%
	No response	54	39%	65	35%	0	0%	31	34%	24	40%	57	32%	20	47%	26	14%	277	31%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

City of Greenbelt, Maryland, Results of 2013 Community Survey

1. (continued) Please rate your satisfaction over the last 2 years with the following services.																			
Service	Rating																		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Fire and rescue	Excellent	57	41%	43	23%	4	50%	30	33%	16	27%	79	44%	15	35%	75	40%	319	36%
	Good	34	25%	37	20%	3	38%	28	31%	19	32%	40	22%	10	23%	60	32%	231	26%
	Average	2	1%	25	13%	1	13%	5	5%	1	2%	8	4%	4	9%	13	7%	59	7%
	Fair	0	0%	8	4%	0	0%	1	1%	0	0%	1	1%	0	0%	3	2%	13	1%
	Poor	0	0%	7	4%	0	0%	0	0%	1	2%	1	1%	0	0%	2	1%	11	1%
	No response	45	33%	68	36%	0	0%	27	30%	23	38%	49	28%	14	33%	34	18%	260	29%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%
Animal control	Excellent	35	25%	62	33%	2	25%	10	11%	7	12%	45	25%	12	28%	44	24%	217	24%
	Good	30	22%	41	22%	1	13%	24	26%	17	28%	45	25%	8	19%	58	31%	224	25%
	Average	14	10%	17	9%	3	38%	23	25%	5	8%	23	13%	6	14%	25	13%	116	13%
	Fair	4	3%	13	7%	1	13%	2	2%	3	5%	4	2%	1	2%	14	7%	42	5%
	Poor	5	4%	5	3%	0	0%	2	2%	4	7%	4	2%	1	2%	13	7%	34	4%
	No response	50	36%	50	27%	1	13%	30	33%	24	40%	57	32%	15	35%	33	18%	260	29%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%
Parking enforcement	Excellent	28	20%	43	23%	1	13%	9	10%	9	15%	32	18%	7	16%	35	19%	164	18%
	Good	34	25%	37	20%	4	50%	23	25%	14	23%	46	26%	11	26%	63	34%	232	26%
	Average	14	10%	25	13%	3	38%	20	22%	9	15%	27	15%	6	14%	32	17%	136	15%
	Fair	5	4%	8	4%	0	0%	5	5%	2	3%	7	4%	0	0%	7	4%	34	4%
	Poor	5	4%	7	4%	0	0%	0	0%	2	3%	7	4%	0	0%	15	8%	36	4%
	No response	52	38%	68	36%	0	0%	34	37%	24	40%	59	33%	19	44%	35	19%	291	33%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

City of Greenbelt, Maryland, Results of 2013 Community Survey

2. Do you have any concerns about safety and security within Greenbelt?																		
	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
No problems/ concerns	30	22%	49	26%	0	0%	19	21%	11	18%	32	18%	10	23%	0	0%	151	17%
Crime	15	11%	4	2%	1	13%	5	5%	6	10%	15	8%	4	9%	24	13%	74	8%
Dangerous places/ situations	11	8%	12	6%	0	0%	6	7%	2	3%	15	8%	7	16%	18	10%	71	8%
Police presence/ activity	7	5%	7	4%	0	0%	6	7%	4	7%	6	3%	3	7%	14	7%	47	5%
Traffic and bicycle safety	4	3%	10	5%	0	0%	1	1%	1	2%	9	5%	1	2%	11	6%	37	4%
Lighting	9	7%	1	1%	2	25%	5	5%	3	5%	4	2%	1	2%	8	4%	33	4%
Pedestrian safety (excluding lighting)	4	3%	7	4%	0	0%	2	2%	1	2%	6	3%	1	2%	3	2%	24	3%
Youth	3	2%	2	1%	0	0%	2	2%	0	0%	4	2%	3	7%	1	1%	15	2%
Drugs	2	1%	0	0%	0	0%	1	1%	0	0%	1	1%	1	2%	1	1%	6	1%
Other	7	5%	4	2%	0	0%	5	5%	4	7%	9	5%	1	2%	13	7%	43	5%
No response	53	38%	96	51%	5	63%	44	48%	29	48%	86	48%	16	37%	123	66%	452	51%

Table reflects grouping of respondents' individual concerns into categories. Totals exceed 100% because some respondents identified more than one concern.

City of Greenbelt, Maryland, Results of 2013 Community Survey

3. If you have contacted the Police Department in the last 2 years, was the employee polite and courteous?																		
	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Yes	71	51%	94	50%	6	75%	57	63%	27	45%	86	48%	19	44%	101	54%	461	52%
No	18	13%	15	8%	0	0%	10	11%	7	12%	16	9%	4	9%	16	9%	86	10%
No response	49	36%	79	42%	2	25%	24	26%	26	43%	76	43%	20	47%	70	37%	346	39%
Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

4. Did the police employee assist you satisfactorily?																		
	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Yes	69	50%	93	49%	5	63%	55	60%	24	40%	81	46%	19	44%	91	49%	437	49%
No	4	3%	6	3%	1	13%	3	3%	4	7%	5	3%	2	5%	11	6%	36	4%
Don't know	5	4%	0	0%	0	0%	6	7%	3	5%	7	4%	3	7%	12	6%	36	4%
No response	60	43%	89	47%	2	25%	27	30%	29	48%	85	48%	19	44%	73	39%	384	43%
Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

Public Works

1. Please rate your satisfaction over the last 2 years with the following services.																			
Service	Rating	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Street Maintenance	Excellent	53	38%	81	43%	0	0%	29	32%	19	32%	74	42%	12	28%	61	33%	329	37%
	Good	56	41%	62	33%	6	75%	37	41%	21	35%	74	42%	19	44%	90	48%	365	41%
	Average	10	7%	17	9%	2	25%	13	14%	8	13%	10	6%	4	9%	22	12%	86	10%
	Fair	3	2%	6	3%	0	0%	2	2%	2	3%	2	1%	0	0%	5	3%	20	2%
	Poor	2	1%	3	2%	0	0%	0	0%	1	2%	0	0%	0	0%	0	0%	6	1%
	No response	14	10%	19	10%	0	0%	10	11%	9	15%	18	10%	8	19%	9	5%	87	10%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%
Street Lighting	Excellent	47	34%	69	37%	1	13%	26	29%	15	25%	63	35%	12	28%	39	21%	272	30%
	Good	48	35%	63	34%	4	50%	34	37%	25	42%	63	35%	15	35%	84	45%	336	38%
	Average	20	14%	26	14%	1	13%	17	19%	8	13%	31	17%	7	16%	36	19%	146	16%
	Fair	7	5%	7	4%	0	0%	5	5%	2	3%	4	2%	2	5%	11	6%	38	4%
	Poor	3	2%	3	2%	2	25%	1	1%	2	3%	2	1%	0	0%	7	4%	20	2%
	No response	13	9%	20	11%	0	0%	8	9%	8	13%	15	8%	7	16%	10	5%	81	9%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%
Street Cleaning	Excellent	58	42%	83	44%	1	13%	27	30%	16	27%	83	47%	16	37%	56	30%	340	38%
	Good	51	37%	60	32%	6	75%	42	46%	28	47%	58	33%	16	37%	85	45%	346	39%
	Average	12	9%	16	9%	1	13%	10	11%	7	12%	18	10%	4	9%	25	13%	93	10%
	Fair	5	4%	3	2%	0	0%	3	3%	1	2%	1	1%	0	0%	6	3%	19	2%
	Poor	1	1%	1	1%	0	0%	0	0%	0	0%	0	0%	1	2%	2	1%	5	1%
	No response	11	8%	25	13%	0	0%	9	10%	8	13%	18	10%	6	14%	13	7%	90	10%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

City of Greenbelt, Maryland, Results of 2013 Community Survey

1. (continued) Please rate your satisfaction over the last 2 years with the following services.																			
Service	Rating	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Snow Removal	Excellent	73	53%	112	60%	1	13%	24	26%	18	30%	95	53%	22	51%	76	41%	421	47%
	Good	40	29%	38	20%	5	63%	38	42%	22	37%	39	22%	15	35%	66	35%	263	29%
	Average	12	9%	12	6%	2	25%	17	19%	8	13%	21	12%	0	0%	19	10%	91	10%
	Fair	1	1%	2	1%	0	0%	1	1%	2	3%	6	3%	0	0%	7	4%	19	2%
	Poor	2	1%	2	1%	0	0%	1	1%	1	2%	1	1%	0	0%	2	1%	9	1%
	No response	10	7%	22	12%	0	0%	10	11%	9	15%	16	9%	6	14%	17	9%	90	10%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%
Sidewalk Maintenance	Excellent	34	25%	60	32%	0	0%	20	22%	10	17%	51	29%	6	14%	42	22%	223	25%
	Good	56	41%	52	28%	5	63%	45	49%	22	37%	65	37%	18	42%	84	45%	347	39%
	Average	22	16%	39	21%	3	38%	12	13%	11	18%	32	18%	8	19%	37	20%	164	18%
	Fair	10	7%	8	4%	0	0%	3	3%	5	8%	6	3%	1	2%	6	3%	39	4%
	Poor	2	1%	4	2%	0	0%	0	0%	2	3%	3	2%	0	0%	6	3%	17	2%
	No response	14	10%	25	13%	0	0%	11	12%	10	17%	21	12%	10	23%	12	6%	103	12%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%
Crosswalks	Excellent	50	36%	70	37%	1	13%	24	26%	13	22%	70	39%	10	23%	55	29%	293	33%
	Good	58	42%	62	33%	5	63%	45	49%	28	47%	59	33%	23	53%	75	40%	355	40%
	Average	9	7%	19	10%	2	25%	10	11%	7	12%	21	12%	1	2%	32	17%	101	11%
	Fair	3	2%	8	4%	0	0%	0	0%	0	0%	3	2%	0	0%	6	3%	20	2%
	Poor	0	0%	3	2%	0	0%	0	0%	0	0%	1	1%	0	0%	3	2%	7	1%
	No response	18	13%	26	14%	0	0%	12	13%	12	20%	24	13%	9	21%	16	9%	117	13%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%
Bike Lanes	Excellent	31	22%	53	28%	1	13%	15	16%	7	12%	47	26%	11	26%	32	17%	197	22%
	Good	47	34%	54	29%	5	63%	31	34%	17	28%	45	25%	16	37%	69	37%	284	32%
	Average	19	14%	28	15%	2	25%	14	15%	13	22%	24	13%	1	2%	35	19%	136	15%
	Fair	8	6%	8	4%	0	0%	3	3%	4	7%	13	7%	0	0%	14	7%	50	6%
	Poor	3	2%	5	3%	0	0%	0	0%	0	0%	4	2%	0	0%	10	5%	22	2%
	No response	30	22%	40	21%	0	0%	28	31%	19	32%	45	25%	15	35%	27	14%	204	23%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

City of Greenbelt, Maryland, Results of 2013 Community Survey

1. (continued) Please rate your satisfaction over the last 2 years with the following services.

Service	Rating	N		%		N		%		N		%		N		%		N		%	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
Park Maintenance	Excellent	55	40%	81	43%	1	13%	23	25%	13	22%	75	42%	12	28%	58	31%	318	36%		
	Good	42	30%	63	34%	4	50%	40	44%	22	37%	52	29%	19	44%	91	49%	333	37%		
	Average	17	12%	14	7%	2	25%	10	11%	6	10%	13	7%	2	5%	20	11%	84	9%		
	Fair	3	2%	2	1%	0	0%	1	1%	1	2%	3	2%	0	0%	0	0%	10	1%		
	Poor	0	0%	1	1%	0	0%	1	1%	1	2%	0	0%	0	0%	5	3%	8	1%		
	No response	21	15%	27	14%	1	13%	16	18%	17	28%	35	20%	10	23%	13	7%	140	16%		
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%		
Refuse Collection	Excellent	75	54%	116	62%	0	0%	22	24%	14	23%	98	55%	21	49%	79	42%	425	48%		
	Good	43	31%	44	23%	6	75%	36	40%	21	35%	42	24%	14	33%	69	37%	275	31%		
	Average	5	4%	7	4%	0	0%	13	14%	4	7%	9	5%	0	0%	18	10%	56	6%		
	Fair	1	1%	1	1%	0	0%	1	1%	1	2%	1	1%	0	0%	3	2%	8	1%		
	Poor	2	1%	2	1%	0	0%	1	1%	0	0%	1	1%	0	0%	2	1%	8	1%		
	No response	12	9%	18	10%	2	25%	18	20%	20	33%	27	15%	8	19%	16	9%	121	14%		
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%		
Recycling	Excellent	73	53%	119	63%	0	0%	28	31%	20	33%	101	57%	24	56%	87	47%	452	51%		
	Good	42	30%	46	24%	4	50%	40	44%	17	28%	42	24%	12	28%	64	34%	267	30%		
	Average	7	5%	5	3%	1	13%	6	7%	4	7%	10	6%	0	0%	14	7%	47	5%		
	Fair	0	0%	0	0%	1	13%	1	1%	4	7%	4	2%	0	0%	6	3%	16	2%		
	Poor	3	2%	2	1%	0	0%	1	1%	0	0%	1	1%	0	0%	4	2%	11	1%		
	No response	13	9%	16	9%	2	25%	15	16%	15	25%	20	11%	7	16%	12	6%	100	11%		
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%		
Horticulture	Excellent	71	51%	100	53%	1	13%	29	32%	25	42%	107	60%	19	44%	77	41%	429	48%		
	Good	38	28%	44	23%	5	63%	31	34%	15	25%	41	23%	13	30%	71	38%	258	29%		
	Average	10	7%	16	9%	2	25%	16	18%	6	10%	10	6%	2	5%	15	8%	77	9%		
	Fair	0	0%	3	2%	0	0%	0	0%	1	2%	2	1%	2	5%	3	2%	11	1%		
	Poor	0	0%	1	1%	0	0%	1	1%	1	2%	2	1%	0	0%	2	1%	7	1%		
	No response	19	14%	24	13%	0	0%	14	15%	12	20%	16	9%	7	16%	19	10%	111	12%		
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%		

City of Greenbelt, Maryland, Results of 2013 Community Survey

1. (continued) Please rate your satisfaction over the last 2 years with the following services.																			
Service	Rating	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/Delivered		Web		Overall	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Building Maintenance	Excellent	42	30%	65	35%	0	0%	20	22%	10	17%	70	39%	13	30%	45	24%	265	30%
	Good	52	38%	60	32%	5	63%	35	38%	24	40%	56	31%	13	30%	84	45%	329	37%
	Average	9	7%	18	10%	1	13%	15	16%	6	10%	10	6%	2	5%	23	12%	84	9%
	Fair	0	0%	2	1%	2	25%	0	0%	2	3%	3	2%	0	0%	2	1%	11	1%
	Poor	2	1%	1	1%	0	0%	0	0%	1	2%	0	0%	0	0%	3	2%	7	1%
	No response	33	24%	42	22%	0	0%	21	23%	17	28%	39	22%	15	35%	30	16%	197	22%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%
Bus Stops	Excellent	39	28%	61	32%	0	0%	19	21%	11	18%	62	35%	11	26%	49	26%	252	28%
	Good	54	39%	60	32%	4	50%	37	41%	23	38%	55	31%	17	40%	73	39%	323	36%
	Average	13	9%	16	9%	3	38%	13	14%	9	15%	19	11%	0	0%	22	12%	95	11%
	Fair	3	2%	4	2%	0	0%	2	2%	1	2%	4	2%	0	0%	6	3%	20	2%
	Poor	1	1%	5	3%	0	0%	1	1%	2	3%	1	1%	0	0%	3	2%	13	1%
	No response	28	20%	42	22%	1	13%	19	21%	14	23%	37	21%	15	35%	34	18%	190	21%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

2. If you have contacted Public Works in the last 2 years, was the employee polite and courteous?																			
	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/Delivered		Web		Overall		
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
Yes	88	64%	125	66%	1	13%	25	27%	18	30%	93	52%	25	58%	108	58%	483	54%	
No	11	8%	10	5%	2	25%	13	14%	8	13%	18	10%	4	9%	11	6%	77	9%	
No response	39	28%	53	28%	5	63%	53	58%	34	57%	67	38%	14	33%	68	36%	333	37%	
Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%	

Greenbelt Cares/Social Services

1. Have you or any of your family utilized any of the services listed in #2 in the last 2 years?																			
	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall		
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
Yes	23	17%	30	16%	1	13%	8	9%	2	3%	17	10%	6	14%	15	8%	102	11%	
No	98	71%	126	67%	5	63%	74	81%	39	65%	138	78%	30	70%	157	84%	667	75%	
No response	17	12%	32	17%	2	25%	9	10%	19	32%	23	13%	7	16%	15	8%	124	14%	
Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%	

2. If yes, please rate your satisfaction with them.																			
Service	Rating	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Counseling (individual, family or group)	Excellent	5	22%	12	40%	0	0%	2	25%	0	0%	4	24%	3	50%	4	27%	30	29%
	Good	6	26%	0	0%	1	100%	0	0%	0	0%	2	12%	0	0%	3	20%	12	12%
	Average	1	4%	1	3%	0	0%	1	13%	0	0%	0	0%	0	0%	2	13%	5	5%
	Fair	1	4%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	1%
	Poor	2	9%	1	3%	0	0%	0	0%	0	0%	1	6%	0	0%	0	0%	4	4%
	No response	8	35%	16	53%	0	0%	5	63%	2	100%	10	59%	3	50%	6	40%	50	49%
	Total	23	100%	30	100%	1	100%	8	100%	2	100%	17	100%	6	100%	15	100%	102	100%
Crisis intervention counseling	Excellent	3	13%	3	10%	0	0%	1	13%	0	0%	2	12%	0	0%	2	13%	11	11%
	Good	5	22%	0	0%	1	100%	0	0%	0	0%	0	0%	0	0%	0	0%	6	6%
	Average	0	0%	0	0%	0	0%	1	13%	0	0%	0	0%	0	0%	0	0%	1	1%
	Fair	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
	Poor	3	13%	1	3%	0	0%	0	0%	0	0%	1	6%	0	0%	0	0%	5	5%
	No response	12	52%	26	87%	0	0%	6	75%	2	100%	14	82%	6	100%	13	87%	79	77%
	Total	23	100%	30	100%	1	100%	8	100%	2	100%	17	100%	6	100%	15	100%	102	100%

City of Greenbelt, Maryland, Results of 2013 Community Survey

2. (continued) If yes, please rate your satisfaction with them.																			
Service	Rating																		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Discussion Groups in School	Excellent	1	4%	0	0%	0	0%	1	13%	0	0%	1	6%	0	0%	0	0%	3	3%
	Good	1	4%	0	0%	1	100%	0	0%	0	0%	1	6%	0	0%	0	0%	3	3%
	Average	0	0%	0	0%	0	0%	1	13%	0	0%	0	0%	0	0%	0	0%	1	1%
	Fair	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
	Poor	1	4%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	1%
	No response	20	87%	30	100%	0	0%	6	75%	2	100%	15	88%	6	100%	15	100%	94	92%
	Total	23	100%	30	100%	1	100%	8	100%	2	100%	17	100%	6	100%	15	100%	102	100%
Babysitting Workshop	Excellent	1	4%	2	7%	0	0%	1	13%	0	0%	1	6%	0	0%	0	0%	5	5%
	Good	1	4%	0	0%	1	100%	0	0%	0	0%	1	6%	0	0%	0	0%	3	3%
	Average	0	0%	0	0%	0	0%	1	13%	0	0%	0	0%	0	0%	0	0%	1	1%
	Fair	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
	Poor	1	4%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	1%
	No response	20	87%	28	93%	0	0%	6	75%	2	100%	15	88%	6	100%	15	100%	92	90%
	Total	23	100%	30	100%	1	100%	8	100%	2	100%	17	100%	6	100%	15	100%	102	100%
Assistance in Living (GAIL) Program	Excellent	7	30%	10	33%	1	100%	3	38%	0	0%	2	12%	3	50%	6	40%	32	31%
	Good	3	13%	2	7%	0	0%	1	13%	1	50%	2	12%	1	17%	1	7%	11	11%
	Average	1	4%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	1%
	Fair	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
	Poor	1	4%	0	0%	0	0%	0	0%	0	0%	1	6%	0	0%	0	0%	2	2%
	No response	11	48%	18	60%	0	0%	4	50%	1	50%	12	71%	2	33%	8	53%	56	55%
	Total	23	100%	30	100%	1	100%	8	100%	2	100%	17	100%	6	100%	15	100%	102	100%
Tutoring	Excellent	2	9%	0	0%	1	100%	1	13%	0	0%	0	0%	0	0%	0	0%	4	4%
	Good	0	0%	0	0%	0	0%	0	0%	0	0%	1	6%	0	0%	1	7%	2	2%
	Average	0	0%	0	0%	0	0%	1	13%	0	0%	0	0%	0	0%	0	0%	1	1%
	Fair	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	7%	1	1%
	Poor	1	4%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	1%
	No response	20	87%	30	100%	0	0%	6	75%	2	100%	16	94%	6	100%	13	87%	93	91%
	Total	23	100%	30	100%	1	100%	8	100%	2	100%	17	100%	6	100%	15	100%	102	100%

City of Greenbelt, Maryland, Results of 2013 Community Survey

2. (continued) If yes, please rate your satisfaction with them.																			
Service	Rating																		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Job Bank	Excellent	1	4%	0	0%	0	0%	1	13%	0	0%	0	0%	0	0%	0	0%	2	2%
	Good	1	4%	0	0%	1	100%	1	13%	0	0%	1	6%	0	0%	0	0%	4	4%
	Average	0	0%	0	0%	0	0%	1	13%	0	0%	0	0%	0	0%	0	0%	1	1%
	Fair	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
	Poor	1	4%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	1%
	No response	20	87%	30	100%	0	0%	5	63%	2	100%	16	94%	6	100%	15	100%	94	92%
	Total	23	100%	30	100%	1	100%	8	100%	2	100%	17	100%	6	100%	15	100%	102	100%
GED Program	Excellent	2	9%	0	0%	0	0%	1	13%	0	0%	1	6%	0	0%	1	7%	5	5%
	Good	0	0%	0	0%	1	100%	0	0%	0	0%	0	0%	0	0%	0	0%	1	1%
	Average	0	0%	0	0%	0	0%	1	13%	0	0%	0	0%	0	0%	0	0%	1	1%
	Fair	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
	Poor	1	4%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	1%
	No response	20	87%	30	100%	0	0%	6	75%	2	100%	16	94%	6	100%	14	93%	94	92%
	Total	23	100%	30	100%	1	100%	8	100%	2	100%	17	100%	6	100%	15	100%	102	100%

This table reflects responses of those individuals who answered "Yes" to question 1.

City of Greenbelt, Maryland, Results of 2013 Community Survey

3. If you plan to remain in your home as you age, which of the following might you require?																		
	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Online Advice & Support	34	25%	48	26%	1	13%	20	22%	13	22%	59	33%	9	21%	0	0%	184	21%
Home Modifications	57	41%	60	32%	1	13%	25	27%	14	23%	66	37%	8	19%	64	34%	295	33%
Activities for Homebound	30	22%	31	16%	1	13%	14	15%	11	18%	32	18%	7	16%	19	10%	145	16%
1 st Floor Bathroom	31	22%	46	24%	1	13%	5	5%	5	8%	38	21%	12	28%	48	26%	186	21%
Other	8	6%	12	6%	0	0%	7	8%	4	7%	16	9%	10	23%	20	11%	77	9%
No response	52	38%	80	43%	6	75%	43	47%	29	48%	62	35%	17	40%	93	50%	382	43%

Totals may exceed 100% because some respondents selected several potential needs.

4. How soon would you need these services?																		
	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Now	2	1%	8	4%	0	0%	1	1%	0	0%	5	3%	1	2%	6	3%	23	3%
1-3 Years	7	5%	10	5%	1	13%	6	7%	3	5%	8	4%	2	5%	7	4%	44	5%
4-7 Years	13	9%	21	11%	0	0%	11	12%	5	8%	30	17%	8	19%	13	7%	101	11%
8+ Years	66	48%	70	37%	1	13%	29	32%	18	30%	76	43%	13	30%	90	48%	363	41%
No response	50	36%	79	42%	6	75%	44	48%	34	57%	59	33%	19	44%	71	38%	362	41%
Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

Community Development/Code Enforcement

1. Have you had contact with the Community Development/Code Enforcement Department in the last 2 years?																		
	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Yes	15	11%	36	19%	1	13%	4	4%	11	18%	21	12%	8	19%	30	16%	126	14%
No	103	75%	129	69%	4	50%	76	84%	32	53%	144	81%	28	65%	145	78%	661	74%
No response	20	14%	23	12%	3	38%	11	12%	17	28%	13	7%	7	16%	12	6%	106	12%
Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

2. Was the Community Development/Code Enforcement employee polite and courteous?																		
	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Yes	14	10%	36	19%	0	0%	6	7%	9	15%	19	11%	8	19%	23	12%	115	13%
No	6	4%	9	5%	1	13%	1	1%	3	5%	9	5%	0	0%	9	5%	38	4%
No response	118	86%	143	76%	7	88%	84	92%	48	80%	150	84%	35	81%	155	83%	740	83%
Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

3. Did the Community Development/Code Enforcement employee assist you satisfactorily?																		
	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Yes	9	7%	30	16%	0	0%	5	5%	8	13%	14	8%	6	14%	19	10%	91	10%
No	12	9%	12	6%	1	13%	1	1%	4	7%	13	7%	2	5%	13	7%	58	6%
No response	117	85%	146	78%	7	88%	85	93%	48	80%	151	85%	35	81%	155	83%	744	83%
Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

Education

1. If you have school age children, please rate the schools currently attended.																			
School	Rating	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Greenbelt Elementary	Excellent	3	2%	0	0%	0	0%	2	2%	1	2%	2	1%	0	0%	3	2%	11	1%
	Good	4	3%	5	3%	0	0%	2	2%	0	0%	2	1%	1	2%	15	8%	29	3%
	Average	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	1%	1	0%
	Fair	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
	Poor	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	2	1%	2	0%
	No response	131	95%	183	97%	8	100%	87	96%	59	98%	174	98%	42	98%	166	89%	850	95%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%
Springhill Lake Elementary	Excellent	0	0%	1	1%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	0%
	Good	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	2	1%	2	0%
	Average	1	1%	0	0%	1	13%	0	0%	0	0%	0	0%	0	0%	0	0%	2	0%
	Fair	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
	Poor	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	1%	1	0%
	No response	137	99%	187	99%	7	88%	91	100%	60	100%	178	100%	43	100%	184	98%	887	99%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%
Magnolia Elementary	Excellent	0	0%	0	0%	0	0%	0	0%	2	3%	0	0%	0	0%	1	1%	3	0%
	Good	0	0%	0	0%	0	0%	0	0%	1	2%	0	0%	0	0%	4	2%	5	1%
	Average	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
	Fair	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
	Poor	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
	No response	138	100%	188	100%	8	100%	91	100%	57	95%	178	100%	43	100%	182	97%	885	99%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

City of Greenbelt, Maryland, Results of 2013 Community Survey

1. (continued) If you have school age children, please rate the schools currently attended.

Service	Rating	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Turning Point Academy	Excellent	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
	Good	0	0%	1	1%	0	0%	0	0%	0	0%	0	0%	0	0%	2	1%	3	0%
	Average	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	1%	1	0%
	Fair	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
	Poor	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
	No response	138	100%	187	99%	8	100%	91	100%	60	100%	178	100%	43	100%	184	98%	889	100%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%
Greenbelt Middle School	Excellent	1	1%	1	1%	0	0%	1	1%	0	0%	1	1%	0	0%	0	0%	4	0%
	Good	3	2%	3	2%	0	0%	1	1%	1	2%	3	2%	0	0%	4	2%	15	2%
	Average	0	0%	0	0%	0	0%	3	3%	0	0%	0	0%	0	0%	1	1%	4	0%
	Fair	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	2	1%	2	0%
	Poor	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	1%	1	0%
	No response	134	97%	184	98%	8	100%	86	95%	59	98%	174	98%	43	100%	179	96%	867	97%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%
Eleanor Roosevelt High School	Excellent	7	5%	2	1%	0	0%	3	3%	1	2%	5	3%	0	0%	7	4%	25	3%
	Good	3	2%	1	1%	0	0%	3	3%	0	0%	1	1%	0	0%	11	6%	19	2%
	Average	1	1%	0	0%	0	0%	1	1%	0	0%	1	1%	0	0%	1	1%	4	0%
	Fair	1	1%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	0%
	Poor	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	1%	1	0%
	No response	126	91%	185	98%	8	100%	84	92%	59	98%	171	96%	43	100%	167	89%	843	94%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%
Home Schooling	Excellent	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	3	2%	3	0%
	Good	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
	Average	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	1%	1	0%
	Fair	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
	Poor	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
	No response	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	183	98%	889	100%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

City of Greenbelt, Maryland, Results of 2013 Community Survey

1. (continued) If you have school age children, please rate the schools currently attended.																			
Service	Rating	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Other	Excellent	3	2%	1	1%	0	0%	0	0%	0	0%	5	3%	2	5%	0	0%	11	1%
	Good	2	1%	4	2%	0	0%	1	1%	0	0%	2	1%	0	0%	0	0%	9	1%
	Average	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
	Fair	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
	Poor	2	1%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	2	0%
	No response	131	95%	183	97%	8	100%	90	99%	60	100%	171	96%	41	95%	187	100%	871	98%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

2. Using the same scale, please rate the Prince George's county School System overall.																			
Rating	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall		
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
Excellent	1	1%	1	1%	0	0%	2	2%	0	0%	2	1%	1	2%	4	2%	11	1%	
Good	6	4%	11	6%	2	25%	11	12%	4	7%	12	7%	4	9%	30	16%	80	9%	
Average	20	14%	15	8%	1	13%	10	11%	5	8%	16	9%	1	2%	41	22%	109	12%	
Fair	11	8%	8	4%	1	13%	4	4%	4	7%	14	8%	2	5%	28	15%	72	8%	
Poor	2	1%	9	5%	0	0%	1	1%	0	0%	10	6%	3	7%	21	11%	46	5%	
No response	98	71%	144	77%	4	50%	63	69%	47	78%	124	70%	32	74%	63	34%	575	64%	
Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%	

City of Greenbelt, Maryland, Results of 2013 Community Survey

3. Please rank the following statements.																			
Statement	Rating																		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
The City should continue to provide Science & Reading Clubs	Strongly agree	45	33%	60	32%	4	50%	28	31%	19	32%	66	37%	10	23%	97	52%	329	37%
	Agree	22	16%	29	15%	1	13%	15	16%	8	13%	31	17%	7	16%	37	20%	150	17%
	Neutral	7	5%	15	8%	0	0%	1	1%	1	2%	6	3%	4	9%	13	7%	47	5%
	Disagree	3	2%	5	3%	0	0%	2	2%	0	0%	2	1%	1	2%	0	0%	13	1%
	Strongly disagree	1	1%	4	2%	0	0%	0	0%	1	2%	2	1%	0	0%	3	2%	11	1%
	No response	60	43%	75	40%	3	38%	45	49%	31	52%	71	40%	21	49%	37	20%	343	38%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%
The City should continue to provide grants to Greenbelt schools	Strongly agree	48	35%	59	31%	3	38%	25	27%	18	30%	61	34%	10	23%	90	48%	314	35%
	Agree	21	15%	26	14%	1	13%	21	23%	6	10%	26	15%	5	12%	43	23%	149	17%
	Neutral	6	4%	17	9%	0	0%	1	1%	2	3%	15	8%	5	12%	13	7%	59	7%
	Disagree	3	2%	5	3%	0	0%	1	1%	1	2%	2	1%	1	2%	3	2%	16	2%
	Strongly disagree	1	1%	6	3%	1	13%	0	0%	1	2%	3	2%	1	2%	6	3%	19	2%
	No response	59	43%	75	40%	3	38%	43	47%	32	53%	71	40%	21	49%	32	17%	336	38%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%
County taxes should be increased to fund education	Strongly agree	31	22%	42	22%	2	25%	11	12%	8	13%	39	22%	7	16%	54	29%	194	22%
	Agree	18	13%	21	11%	0	0%	14	15%	5	8%	31	17%	7	16%	38	20%	134	15%
	Neutral	11	8%	18	10%	2	25%	12	13%	7	12%	20	11%	2	5%	30	16%	102	11%
	Disagree	10	7%	15	8%	0	0%	8	9%	4	7%	6	3%	2	5%	14	7%	59	7%
	Strongly disagree	6	4%	17	9%	1	13%	1	1%	4	7%	9	5%	5	12%	17	9%	60	7%
	No response	62	45%	75	40%	3	38%	45	49%	32	53%	73	41%	20	47%	34	18%	344	39%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

City of Greenbelt, Maryland, Results of 2013 Community Survey

4. Given limited funding, which should be emphasized by the County? (Please select only one)																		
Type of School	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Charter Schools	6	4%	9	5%	0	0%	3	3%	0	0%	5	3%	1	2%	13	7%	37	4%
Magnet Schools	10	7%	14	7%	0	0%	6	7%	4	7%	22	12%	5	12%	25	13%	86	10%
Neighborhood Schools	80	58%	102	54%	6	75%	43	47%	25	42%	92	52%	20	47%	119	64%	487	55%
No response	42	30%	63	34%	2	25%	39	43%	31	52%	59	33%	17	40%	30	16%	283	32%
Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

Recreation

1. Please rate your satisfaction with any facilities which you or your family have utilized.																			
Facility	Rating	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Aquatic & Fitness Center	Excellent	43	31%	80	43%	1	13%	19	21%	14	23%	74	42%	11	26%	54	29%	296	33%
	Good	44	32%	42	22%	2	25%	19	21%	14	23%	41	23%	12	28%	65	35%	239	27%
	Average	7	5%	12	6%	2	25%	2	2%	3	5%	5	3%	0	0%	16	9%	47	5%
	Fair	2	1%	0	0%	0	0%	1	1%	0	0%	1	1%	1	2%	4	2%	9	1%
	Poor	1	1%	2	1%	0	0%	0	0%	0	0%	0	0%	0	0%	1	1%	4	0%
	No response	41	30%	52	28%	3	38%	50	55%	29	48%	57	32%	19	44%	47	25%	298	33%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%
Athletic Fields	Excellent	18	13%	25	13%	0	0%	8	9%	3	5%	19	11%	3	7%	22	12%	98	11%
	Good	18	13%	27	14%	1	13%	13	14%	9	15%	27	15%	0	0%	45	24%	140	16%
	Average	2	1%	12	6%	2	25%	2	2%	1	2%	9	5%	1	2%	13	7%	42	5%
	Fair	2	1%	0	0%	0	0%	0	0%	0	0%	1	1%	2	5%	7	4%	12	1%
	Poor	0	0%	1	1%	0	0%	0	0%	0	0%	0	0%	0	0%	3	2%	4	0%
	No response	98	71%	123	65%	5	63%	68	75%	47	78%	122	69%	37	86%	97	52%	597	67%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%
Community Center	Excellent	50	36%	88	47%	2	25%	15	16%	10	17%	74	42%	12	28%	56	30%	307	34%
	Good	41	30%	41	22%	2	25%	18	20%	7	12%	38	21%	14	33%	66	35%	227	25%
	Average	2	1%	8	4%	1	13%	4	4%	0	0%	6	3%	0	0%	13	7%	34	4%
	Fair	1	1%	1	1%	0	0%	1	1%	0	0%	1	1%	1	2%	2	1%	7	1%
	Poor	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	2%	2	1%	3	0%
	No response	44	32%	50	27%	3	38%	53	58%	43	72%	59	33%	15	35%	48	26%	315	35%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

City of Greenbelt, Maryland, Results of 2013 Community Survey

1. (continued) Please rate your satisfaction with any facilities which you or your family have utilized.																			
Facility	Rating	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Springhill Lake Recreation Center	Excellent	5	4%	9	5%	5	63%	2	2%	1	2%	8	4%	0	0%	6	3%	36	4%
	Good	7	5%	10	5%	0	0%	7	8%	2	3%	8	4%	1	2%	16	9%	51	6%
	Average	2	1%	8	4%	0	0%	2	2%	0	0%	6	3%	0	0%	9	5%	27	3%
	Fair	1	1%	3	2%	0	0%	1	1%	0	0%	2	1%	0	0%	2	1%	9	1%
	Poor	0	0%	1	1%	0	0%	0	0%	0	0%	0	0%	0	0%	3	2%	4	0%
	No response	123	89%	157	84%	3	38%	79	87%	57	95%	154	87%	42	98%	151	81%	766	86%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%
Youth Center	Excellent	11	8%	16	9%	1	13%	4	4%	3	5%	15	8%	0	0%	18	10%	68	8%
	Good	16	12%	19	10%	1	13%	7	8%	6	10%	18	10%	1	2%	29	16%	97	11%
	Average	7	5%	9	5%	0	0%	2	2%	0	0%	6	3%	0	0%	12	6%	36	4%
	Fair	1	1%	3	2%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	4	0%
	Poor	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	6	3%	6	1%
	No response	103	75%	141	75%	6	75%	78	86%	51	85%	139	78%	42	98%	122	65%	682	76%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%
Parks	Excellent	55	40%	81	43%	2	25%	22	24%	17	28%	75	42%	9	21%	77	41%	338	38%
	Good	32	23%	47	25%	1	13%	24	26%	12	20%	47	26%	12	28%	67	36%	242	27%
	Average	4	3%	6	3%	0	0%	6	7%	2	3%	5	3%	2	5%	7	4%	32	4%
	Fair	0	0%	1	1%	1	13%	1	1%	0	0%	1	1%	1	2%	2	1%	7	1%
	Poor	1	1%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	5	3%	6	1%
	No response	46	33%	53	28%	4	50%	38	42%	29	48%	50	28%	19	44%	29	16%	268	30%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%
Trails	Excellent	43	31%	53	28%	2	25%	16	18%	9	15%	58	33%	10	23%	63	34%	254	28%
	Good	33	24%	39	21%	1	13%	17	19%	13	22%	40	22%	8	19%	60	32%	211	24%
	Average	4	3%	12	6%	0	0%	2	2%	2	3%	7	4%	0	0%	11	6%	38	4%
	Fair	0	0%	3	2%	1	13%	1	1%	1	2%	2	1%	1	2%	6	3%	15	2%
	Poor	1	1%	2	1%	0	0%	0	0%	0	0%	0	0%	0	0%	3	2%	6	1%
	No response	57	41%	79	42%	4	50%	55	60%	35	58%	71	40%	24	56%	44	24%	369	41%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

City of Greenbelt, Maryland, Results of 2013 Community Survey

1. (continued) Please rate your satisfaction with any facilities which you or your family have utilized.																			
Service	Rating	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Dog Park	Excellent	10	7%	7	4%	0	0%	6	7%	3	5%	7	4%	0	0%	14	7%	47	5%
	Good	8	6%	15	8%	0	0%	7	8%	3	5%	9	5%	2	5%	16	9%	60	7%
	Average	2	1%	4	2%	1	13%	4	4%	2	3%	2	1%	0	0%	13	7%	28	3%
	Fair	2	1%	4	2%	0	0%	1	1%	0	0%	3	2%	0	0%	2	1%	12	1%
	Poor	0	0%	2	1%	0	0%	1	1%	1	2%	2	1%	1	2%	3	2%	10	1%
	No response	116	84%	156	83%	7	88%	72	79%	51	85%	155	87%	40	93%	139	74%	736	82%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%
Skate Park	Excellent	8	6%	12	6%	0	0%	2	2%	1	2%	7	4%	1	2%	12	6%	43	5%
	Good	8	6%	6	3%	0	0%	7	8%	1	2%	8	4%	1	2%	18	10%	49	5%
	Average	2	1%	6	3%	1	13%	1	1%	1	2%	2	1%	0	0%	4	2%	17	2%
	Fair	0	0%	0	0%	0	0%	0	0%	0	0%	2	1%	0	0%	1	1%	3	0%
	Poor	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	1%	1	0%
	No response	120	87%	164	87%	7	88%	81	89%	57	95%	159	89%	41	95%	151	81%	780	87%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%
Playgrounds	Excellent	24	17%	33	18%	1	13%	9	10%	9	15%	23	13%	5	12%	41	22%	145	16%
	Good	17	12%	25	13%	1	13%	11	12%	3	5%	31	17%	3	7%	39	21%	130	15%
	Average	2	1%	8	4%	1	13%	4	4%	3	5%	7	4%	0	0%	11	6%	36	4%
	Fair	0	0%	0	0%	0	0%	1	1%	0	0%	0	0%	0	0%	2	1%	3	0%
	Poor	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	4	2%	4	0%
	No response	95	69%	122	65%	5	63%	66	73%	45	75%	117	66%	35	81%	90	48%	575	64%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%
Other	Excellent	4	3%	1	1%	0	0%	0	0%	0	0%	4	2%	0	0%	6	3%	15	2%
	Good	1	1%	2	1%	0	0%	1	1%	0	0%	2	1%	0	0%	0	0%	6	1%
	Average	0	0%	1	1%	0	0%	0	0%	0	0%	1	1%	0	0%	0	0%	2	0%
	Fair	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	1%	1	0%
	Poor	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
	No response	133	96%	184	98%	8	100%	90	99%	60	100%	171	96%	43	100%	180	96%	869	97%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

City of Greenbelt, Maryland, Results of 2013 Community Survey

2. Please rate your satisfaction with any activities which you or your family have attended.

Activity	Rating	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Fitness Classes	Excellent	22	16%	34	18%	0	0%	6	7%	4	7%	33	19%	7	16%	27	14%	133	15%
	Good	17	12%	11	6%	1	13%	6	7%	5	8%	19	11%	0	0%	15	8%	74	8%
	Average	2	1%	2	1%	3	38%	1	1%	0	0%	0	0%	1	2%	6	3%	15	2%
	Fair	0	0%	1	1%	0	0%	1	1%	1	2%	0	0%	0	0%	0	0%	3	0%
	Poor	1	1%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	1%	2	0%
	No response	96	70%	140	74%	4	50%	77	85%	50	83%	126	71%	35	81%	138	74%	666	75%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%
Youth/Adult Classes	Excellent	16	12%	21	11%	0	0%	2	2%	4	7%	17	10%	4	9%	22	12%	86	10%
	Good	7	5%	8	4%	0	0%	7	8%	3	5%	11	6%	1	2%	12	6%	49	5%
	Average	1	1%	2	1%	1	13%	0	0%	0	0%	0	0%	0	0%	3	2%	7	1%
	Fair	0	0%	1	1%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	0%
	Poor	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	1%	1	0%
	No response	114	83%	156	83%	7	88%	82	90%	53	88%	150	84%	38	88%	149	80%	749	84%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%
Visual Art Programs	Excellent	13	9%	15	8%	0	0%	2	2%	3	5%	12	7%	2	5%	20	11%	67	8%
	Good	1	1%	11	6%	1	13%	4	4%	0	0%	6	3%	0	0%	10	5%	33	4%
	Average	2	1%	3	2%	0	0%	1	1%	0	0%	1	1%	0	0%	1	1%	8	1%
	Fair	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
	Poor	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
	No response	122	88%	159	85%	7	88%	84	92%	57	95%	159	89%	41	95%	156	83%	785	88%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%
Performing Art Programs	Excellent	25	18%	25	13%	0	0%	4	4%	2	3%	23	13%	3	7%	23	12%	105	12%
	Good	13	9%	12	6%	1	13%	7	8%	2	3%	11	6%	2	5%	14	7%	62	7%
	Average	2	1%	3	2%	0	0%	0	0%	1	2%	0	0%	0	0%	2	1%	8	1%
	Fair	1	1%	1	1%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	2	0%
	Poor	0	0%	1	1%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	0%
	No response	97	70%	146	78%	7	88%	80	88%	55	92%	144	81%	38	88%	148	79%	715	80%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

City of Greenbelt, Maryland, Results of 2013 Community Survey

2. (continued) Please rate your satisfaction with any activities which you or your family have attended.																			
Service	Rating	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Aquatics Programs	Excellent	20	14%	31	16%	0	0%	4	4%	7	12%	26	15%	3	7%	37	20%	128	14%
	Good	13	9%	10	5%	1	13%	7	8%	6	10%	11	6%	3	7%	22	12%	73	8%
	Average	3	2%	5	3%	1	13%	1	1%	1	2%	2	1%	0	0%	7	4%	20	2%
	Fair	0	0%	2	1%	0	0%	0	0%	0	0%	1	1%	0	0%	1	1%	4	0%
	Poor	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	2%	0	0%	1	0%
	No response	102	74%	140	74%	6	75%	79	87%	46	77%	138	78%	36	84%	120	64%	667	75%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%
Special Events	Excellent	39	28%	56	30%	3	38%	16	18%	12	20%	57	32%	5	12%	54	29%	242	27%
	Good	23	17%	30	16%	2	25%	18	20%	2	3%	18	10%	7	16%	27	14%	127	14%
	Average	4	3%	5	3%	1	13%	2	2%	1	2%	5	3%	1	2%	7	4%	26	3%
	Fair	0	0%	1	1%	0	0%	1	1%	0	0%	1	1%	0	0%	0	0%	3	0%
	Poor	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
	No response	72	52%	96	51%	2	25%	54	59%	45	75%	97	54%	30	70%	99	53%	495	55%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%
Pre-School Classes	Excellent	6	4%	8	4%	0	0%	3	3%	2	3%	6	3%	0	0%	12	6%	37	4%
	Good	3	2%	2	1%	0	0%	1	1%	1	2%	3	2%	0	0%	5	3%	15	2%
	Average	1	1%	1	1%	1	13%	0	0%	1	2%	0	0%	0	0%	1	1%	5	1%
	Fair	0	0%	1	1%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	0%
	Poor	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
	No response	128	93%	176	94%	7	88%	87	96%	56	93%	169	95%	43	100%	169	90%	835	94%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%
Camp Programs	Excellent	14	10%	11	6%	1	13%	2	2%	2	3%	15	8%	1	2%	19	10%	65	7%
	Good	6	4%	6	3%	0	0%	1	1%	1	2%	3	2%	0	0%	8	4%	25	3%
	Average	1	1%	2	1%	2	25%	0	0%	1	2%	1	1%	0	0%	0	0%	7	1%
	Fair	0	0%	1	1%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	0%
	Poor	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
	No response	117	85%	168	89%	5	63%	88	97%	56	93%	159	89%	42	98%	160	86%	795	89%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

City of Greenbelt, Maryland, Results of 2013 Community Survey

2. (continued) Please rate your satisfaction with any activities which you or your family have attended.

Activity	Rating	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Senior Programs	Excellent	16	12%	22	12%	0	0%	4	4%	1	2%	22	12%	6	14%	11	6%	82	9%
	Good	7	5%	7	4%	0	0%	2	2%	1	2%	8	4%	4	9%	5	3%	34	4%
	Average	0	0%	2	1%	1	13%	0	0%	0	0%	1	1%	0	0%	1	1%	5	1%
	Fair	0	0%	1	1%	0	0%	0	0%	1	2%	1	1%	0	0%	0	0%	3	0%
	Poor	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
	No response	115	83%	156	83%	7	88%	85	93%	57	95%	146	82%	33	77%	170	91%	769	86%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%
Other	Excellent	9	7%	8	4%	0	0%	2	2%	1	2%	6	3%	2	5%	3	2%	31	3%
	Good	3	2%	0	0%	0	0%	0	0%	0	0%	2	1%	0	0%	0	0%	5	1%
	Average	0	0%	0	0%	0	0%	1	1%	0	0%	1	1%	0	0%	0	0%	2	0%
	Fair	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
	Poor	0	0%	0	0%	0	0%	0	0%	0	0%	1	1%	0	0%	0	0%	1	0%
	No response	126	91%	180	96%	8	100%	88	97%	59	98%	168	94%	41	95%	184	98%	854	96%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

City of Greenbelt, Maryland, Results of 2013 Community Survey

3. Please check any programs which you or a member of your household are likely to attend within the next 2 years. (Check all that apply)																		
Program	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Pre-school Activities	8	6%	8	4%	1	13%	2	2%	7	12%	3	2%	0	0%	21	11%	50	6%
Children's Afterschool Activities	9	7%	9	5%	2	25%	5	5%	3	5%	7	4%	1	2%	25	13%	61	7%
Children's Weekend Activities	13	9%	10	5%	0	0%	4	4%	4	7%	12	7%	1	2%	31	17%	75	8%
Children's Drop-in Activities	6	4%	11	6%	1	13%	2	2%	4	7%	4	2%	1	2%	23	12%	52	6%
Home School/School Enrichment Activities	4	3%	2	1%	0	0%	0	0%	0	0%	6	3%	0	0%	13	7%	25	3%
Family Recreation Activities – Weekends	25	18%	21	11%	3	38%	18	20%	16	27%	27	15%	5	12%	56	30%	171	19%
Drop-in Activities	20	14%	25	13%	1	13%	12	13%	12	20%	21	12%	4	9%	36	19%	131	15%
Adult Classes or Leagues	56	41%	67	36%	2	25%	32	35%	21	35%	80	45%	15	35%	85	45%	358	40%
Senior Activities	43	31%	57	30%	1	13%	28	31%	13	22%	67	38%	22	51%	27	14%	258	29%
Special Events (Artful Afternoons, Fall Fest, Celebration of Spring, etc.)	73	53%	97	52%	5	63%	41	45%	23	38%	98	55%	20	47%	110	59%	467	52%
No Response	43	31%	62	33%	1	13%	33	36%	25	42%	48	27%	11	26%	43	23%	266	30%

Totals exceed 100% because some respondents selected multiple programs.

Greenbelt Museum

1. Have you or a member of your household attended a museum activity in the past 2 years?																		
	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Yes	55	40%	62	33%	0	0%	16	18%	11	18%	72	40%	12	28%	79	42%	307	34%
No	57	41%	95	51%	7	88%	55	60%	32	53%	88	49%	25	58%	101	54%	460	52%
No response	26	19%	31	16%	1	13%	20	22%	17	28%	18	10%	6	14%	7	4%	126	14%
Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

Public Information

1. How would you prefer to receive information about City programs and services? (Please rank in priority order 1-9; 1=top preference)																			
Medium	Rank	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Cable TV	1	2	1%	1	1%	0	0%	4	4%	2	3%	2	1%	1	2%	7	4%	19	2%
	2	2	1%	2	1%	0	0%	2	2%	2	3%	2	1%	1	2%	4	2%	15	2%
	3	4	3%	4	2%	0	0%	3	3%	4	7%	6	3%	1	2%	3	2%	25	3%
	4	5	4%	3	2%	0	0%	3	3%	3	5%	6	3%	2	5%	7	4%	29	3%
	5	4	3%	5	3%	0	0%	3	3%	1	2%	2	1%	1	2%	6	3%	22	2%
	6	8	6%	8	4%	0	0%	3	3%	1	2%	5	3%	2	5%	10	5%	37	4%
	7	10	7%	10	5%	0	0%	6	7%	3	5%	16	9%	0	0%	17	9%	62	7%
	8	14	10%	21	11%	2	25%	9	10%	2	3%	18	10%	7	16%	36	19%	109	12%
	9	2	1%	7	4%	1	13%	0	0%	0	0%	2	1%	0	0%	21	11%	33	4%
	No response		87	63%	127	68%	5	63%	58	64%	42	70%	119	67%	28	65%	76	41%	542
Total		138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

City of Greenbelt, Maryland, Results of 2013 Community Survey

1. (continued) How would you prefer to receive information about City programs and services? (Please rank in priority order 1-9; 1=top preference)																			
Medium	Rank	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
City Newsletter	1	13	9%	8	4%	1	13%	5	5%	5	8%	13	7%	7	16%	9	5%	61	7%
	2	14	10%	29	15%	2	25%	9	10%	2	3%	20	11%	10	23%	16	9%	102	11%
	3	17	12%	17	9%	0	0%	8	9%	2	3%	15	8%	3	7%	14	7%	76	9%
	4	9	7%	11	6%	1	13%	6	7%	3	5%	10	6%	1	2%	19	10%	60	7%
	5	6	4%	8	4%	0	0%	5	5%	6	10%	14	8%	2	5%	19	10%	60	7%
	6	6	4%	6	3%	0	0%	1	1%	1	2%	13	7%	1	2%	21	11%	49	5%
	7	2	1%	6	3%	0	0%	1	1%	0	0%	3	2%	0	0%	16	9%	28	3%
	8	3	2%	0	0%	0	0%	1	1%	0	0%	0	0%	0	0%	5	3%	9	1%
	9	0	0%	1	1%	0	0%	0	0%	0	0%	0	0%	0	0%	1	1%	2	0%
	No response		68	49%	102	54%	4	50%	55	60%	41	68%	90	51%	19	44%	67	36%	446
Total		138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%
Greenbelt News Review	1	53	38%	85	45%	1	13%	22	24%	13	22%	62	35%	13	30%	53	28%	302	34%
	2	23	17%	23	12%	2	25%	13	14%	3	5%	38	21%	11	26%	31	17%	144	16%
	3	7	5%	9	5%	0	0%	5	5%	4	7%	11	6%	3	7%	22	12%	61	7%
	4	1	1%	1	1%	0	0%	7	8%	0	0%	5	3%	2	5%	22	12%	38	4%
	5	3	2%	4	2%	1	13%	0	0%	2	3%	2	1%	1	2%	17	9%	30	3%
	6	0	0%	2	1%	0	0%	1	1%	2	3%	0	0%	0	0%	4	2%	9	1%
	7	0	0%	1	1%	0	0%	1	1%	1	2%	0	0%	0	0%	6	3%	9	1%
	8	2	1%	0	0%	0	0%	1	1%	0	0%	0	0%	0	0%	3	2%	6	1%
	9	0	0%	1	1%	0	0%	0	0%	1	2%	0	0%	0	0%	3	2%	5	1%
	No response		49	36%	62	33%	4	50%	41	45%	34	57%	60	34%	13	30%	26	14%	289
Total		138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

City of Greenbelt, Maryland, Results of 2013 Community Survey

1. (continued) How would you prefer to receive information about City programs and services? (Please rank in priority order 1-9; 1=top preference)																				
Medium	Rank	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
E-mail notifications	1	13	9%	20	11%	0	0%	16	18%	8	13%	27	15%	4	9%	43	23%	131	15%	
	2	12	9%	17	9%	0	0%	4	4%	3	5%	18	10%	1	2%	30	16%	85	10%	
	3	13	9%	9	5%	0	0%	8	9%	1	2%	11	6%	1	2%	25	13%	68	8%	
	4	7	5%	13	7%	0	0%	3	3%	1	2%	14	8%	2	5%	8	4%	48	5%	
	5	3	2%	6	3%	0	0%	2	2%	2	3%	7	4%	0	0%	11	6%	31	3%	
	6	3	2%	6	3%	1	13%	3	3%	3	5%	5	3%	3	7%	14	7%	38	4%	
	7	3	2%	2	1%	1	13%	1	1%	0	0%	3	2%	1	2%	6	3%	17	2%	
	8	3	2%	4	2%	0	0%	6	7%	1	2%	5	3%	3	7%	5	3%	27	3%	
	9	1	1%	1	1%	0	0%	0	0%	1	2%	0	0%	0	0%	1	1%	4	0%	
	No response		80	58%	110	59%	6	75%	48	53%	40	67%	88	49%	28	65%	44	24%	444	50%
	Total		138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%
Direct mail	1	5	4%	10	5%	2	25%	7	8%	2	3%	16	9%	4	9%	7	4%	53	6%	
	2	7	5%	9	5%	0	0%	7	8%	5	8%	12	7%	3	7%	12	6%	55	6%	
	3	8	6%	12	6%	3	38%	8	9%	1	2%	13	7%	7	16%	21	11%	73	8%	
	4	11	8%	12	6%	0	0%	6	7%	7	12%	10	6%	2	5%	17	9%	65	7%	
	5	8	6%	5	3%	0	0%	3	3%	3	5%	11	6%	3	7%	13	7%	46	5%	
	6	8	6%	8	4%	0	0%	4	4%	1	2%	9	5%	1	2%	12	6%	43	5%	
	7	9	7%	10	5%	0	0%	2	2%	1	2%	7	4%	1	2%	16	9%	46	5%	
	8	5	4%	7	4%	0	0%	1	1%	0	0%	4	2%	0	0%	16	9%	33	4%	
	9	1	1%	2	1%	0	0%	0	0%	0	0%	3	2%	0	0%	6	3%	12	1%	
	No response		76	55%	113	60%	3	38%	53	58%	40	67%	93	52%	22	51%	67	36%	467	52%
	Total		138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

City of Greenbelt, Maryland, Results of 2013 Community Survey

1. (continued) How would you prefer to receive information about City programs and services? (Please rank in priority order 1-9; 1=top preference)																			
Service	Rank	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
City Website	1	11	8%	7	4%	1	13%	6	7%	3	5%	10	6%	1	2%	33	18%	72	8%
	2	10	7%	12	6%	1	13%	4	4%	8	13%	8	4%	0	0%	22	12%	65	7%
	3	13	9%	12	6%	0	0%	3	3%	3	5%	25	14%	3	7%	27	14%	86	10%
	4	9	7%	16	9%	1	13%	9	10%	1	2%	17	10%	0	0%	23	12%	76	9%
	5	9	7%	12	6%	0	0%	5	5%	0	0%	9	5%	3	7%	19	10%	57	6%
	6	8	6%	9	5%	0	0%	6	7%	3	5%	12	7%	2	5%	10	5%	50	6%
	7	3	2%	4	2%	0	0%	4	4%	2	3%	6	3%	3	7%	7	4%	29	3%
	8	0	0%	1	1%	0	0%	0	0%	1	2%	0	0%	0	0%	3	2%	5	1%
	9	0	0%	1	1%	0	0%	0	0%	0	0%	0	0%	1	2%	1	1%	3	0%
	No response	75	54%	114	61%	5	63%	54	59%	39	65%	91	51%	30	70%	42	22%	450	50%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%
Posters & fliers	1	1	1%	1	1%	0	0%	2	2%	0	0%	1	1%	0	0%	4	2%	9	1%
	2	7	5%	3	2%	0	0%	3	3%	1	2%	5	3%	1	2%	13	7%	33	4%
	3	11	8%	18	10%	1	13%	5	5%	4	7%	13	7%	3	7%	20	11%	75	8%
	4	13	9%	12	6%	0	0%	3	3%	1	2%	18	10%	5	12%	21	11%	73	8%
	5	15	11%	16	9%	1	13%	10	11%	1	2%	18	10%	2	5%	21	11%	84	9%
	6	6	4%	11	6%	0	0%	3	3%	1	2%	7	4%	1	2%	24	13%	53	6%
	7	4	3%	6	3%	0	0%	5	5%	5	8%	8	4%	4	9%	15	8%	47	5%
	8	2	1%	3	2%	0	0%	2	2%	3	5%	5	3%	0	0%	11	6%	26	3%
	9	1	1%	1	1%	1	13%	0	0%	0	0%	0	0%	0	0%	2	1%	5	1%
	No response	78	57%	117	62%	5	63%	58	64%	44	73%	103	58%	27	63%	56	30%	488	55%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

City of Greenbelt, Maryland, Results of 2013 Community Survey

1. (continued) How would you prefer to receive information about City programs and services? (Please rank in priority order 1-9; 1=top preference)																			
Media	Rank	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Social Media	1	1	1%	3	2%	2	25%	1	1%	0	0%	0	0%	0	0%	13	7%	20	2%
	2	6	4%	4	2%	0	0%	3	3%	1	2%	6	3%	0	0%	26	14%	46	5%
	3	4	3%	8	4%	0	0%	2	2%	1	2%	4	2%	0	0%	21	11%	40	4%
	4	6	4%	6	3%	1	13%	1	1%	2	3%	7	4%	3	7%	15	8%	41	5%
	5	4	3%	5	3%	0	0%	2	2%	2	3%	10	6%	1	2%	9	5%	33	4%
	6	6	4%	6	3%	0	0%	5	5%	2	3%	5	3%	2	5%	10	5%	36	4%
	7	8	6%	13	7%	1	13%	7	8%	1	2%	8	4%	2	5%	13	7%	53	6%
	8	11	8%	12	6%	0	0%	4	4%	6	10%	19	11%	2	5%	10	5%	64	7%
	9	3	2%	5	3%	0	0%	4	4%	0	0%	1	1%	1	2%	7	4%	21	2%
	No response	89	64%	126	67%	4	50%	62	68%	45	75%	118	66%	32	74%	63	34%	539	60%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%
Other	1	0	0%	1	1%	0	0%	0	0%	0	0%	0	0%	0	0%	1	1%	2	0%
	2	2	1%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	1%	3	0%
	3	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
	4	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
	5	0	0%	1	1%	0	0%	0	0%	0	0%	2	1%	0	0%	0	0%	3	0%
	6	0	0%	0	0%	0	0%	1	1%	0	0%	0	0%	0	0%	0	0%	1	0%
	7	1	1%	2	1%	0	0%	0	0%	0	0%	1	1%	0	0%	2	1%	6	1%
	8	1	1%	3	2%	0	0%	2	2%	0	0%	0	0%	0	0%	4	2%	10	1%
	9	9	7%	15	8%	0	0%	6	7%	6	10%	15	8%	2	5%	24	13%	77	9%
	No response	125	91%	166	88%	8	100%	82	90%	54	90%	160	90%	41	95%	155	83%	791	89%
	Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

City of Greenbelt, Maryland, Results of 2013 Community Survey

2. Please rate your satisfaction with Greenbelt's efforts to publicize and broadcast official information and City events.																		
Rating	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Excellent	23	17%	42	22%	1	13%	10	11%	9	15%	37	21%	10	23%	38	20%	170	19%
Good	52	38%	66	35%	0	0%	42	46%	17	28%	71	40%	13	30%	77	41%	338	38%
Average	19	14%	28	15%	4	50%	14	15%	14	23%	27	15%	5	12%	36	19%	147	16%
Fair	2	1%	7	4%	1	13%	6	7%	3	5%	5	3%	2	5%	10	5%	36	4%
Poor	2	1%	1	1%	1	13%	1	1%	0	0%	3	2%	0	0%	1	1%	9	1%
No response	40	29%	44	23%	1	13%	18	20%	17	28%	35	20%	13	30%	25	13%	193	22%
Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

3. Do you make use of the City's website at www.greenbeltmd.gov?																		
	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Yes	85	62%	89	47%	3	38%	44	48%	25	42%	111	62%	16	37%	145	78%	518	58%
No	36	26%	81	43%	4	50%	38	42%	22	37%	55	31%	24	56%	25	13%	285	32%
No response	17	12%	18	10%	1	13%	9	10%	13	22%	12	7%	3	7%	17	9%	90	10%
Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

City of Greenbelt, Maryland, Results of 2013 Community Survey

4. Is there a service that we do not offer on our website that you would like to see?																		
	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/Delivered		Web		Overall	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Yes	11	8%	11	6%	2	25%	5	5%	3	5%	10	6%	3	7%	24	13%	69	8%
No	51	37%	64	34%	1	13%	35	38%	21	35%	81	46%	16	37%	102	55%	371	42%
No response	76	55%	113	60%	5	63%	51	56%	36	60%	87	49%	24	56%	61	33%	453	51%
Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

If yes, what is that service?																		
	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/Delivered		Web		Overall	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Calendars/schedules	3	2%	2	1%	0	0%	1	1%	0	0%	3	2%	0	0%	3	2%	12	1%
Improved organization/ease of use	0	0%	2	1%	0	0%	0	0%	0	0%	2	1%	1	2%	7	4%	12	1%
Contact options	1	1%	0	0%	0	0%	0	0%	0	0%	1	1%	1	2%	1	1%	4	0%
Online payments	1	1%	1	1%	0	0%	0	0%	0	0%	0	0%	0	0%	2	1%	4	0%
More frequent updates	1	1%	0	0%	0	0%	0	0%	0	0%	2	1%	0	0%	1	1%	4	0%
Recycling information	2	1%	1	1%	0	0%	0	0%	0	0%	1	1%	0	0%	0	0%	4	0%
Reservations/service requests	2	1%	0	0%	0	0%	0	0%	0	0%	1	1%	1	2%	0	0%	4	0%
Committee information	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	3	2%	3	0%
Links	1	1%	0	0%	0	0%	0	0%	1	2%	1	1%	0	0%	0	0%	3	0%
Real estate listings	0	0%	0	0%	0	0%	0	0%	0	0%	1	1%	0	0%	1	1%	2	0%
Job listings	0	0%	1	1%	0	0%	0	0%	0	0%	0	0%	0	0%	1	1%	2	0%
Other	6	4%	6	3%	2	25%	3	3%	3	5%	3	2%	0	0%	8	4%	31	3%
No response	125	91%	175	93%	6	75%	87	96%	56	93%	164	92%	40	93%	162	87%	815	91%

Table reflects grouping of respondents' individual comments into categories. Totals may exceed 100% because some respondents provided multiple suggestions.

City of Greenbelt, Maryland, Results of 2013 Community Survey

5. Have you used the video streaming/on-demand section of the City website?																		
	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/Delivered		Web		Overall	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Yes	9	7%	15	8%	0	0%	7	8%	7	12%	14	8%	2	5%	28	15%	82	9%
No	109	79%	145	77%	6	75%	70	77%	38	63%	148	83%	33	77%	138	74%	687	77%
No response	20	14%	28	15%	2	25%	14	15%	15	25%	16	9%	8	19%	21	11%	124	14%
Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

6. Have you watched any of the programming, including Council meetings, offered on the City's Municipal Access channel over the past 2 years?																		
	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/Delivered		Web		Overall	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Yes	36	26%	54	29%	0	0%	21	23%	17	28%	49	28%	15	35%	49	26%	241	27%
No	82	59%	112	60%	7	88%	54	59%	25	42%	112	63%	22	51%	120	64%	534	60%
No response	20	14%	22	12%	1	13%	16	18%	18	30%	17	10%	6	14%	18	10%	118	13%
Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

City Services and Taxes

1. How do you rate the value of City services and programs for your tax dollars?																		
Rating	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Excellent	41	30%	62	33%	0	0%	12	13%	5	8%	58	33%	11	26%	50	27%	239	27%
Good	60	43%	72	38%	3	38%	40	44%	30	50%	71	40%	19	44%	91	49%	386	43%
Average	11	8%	17	9%	3	38%	20	22%	11	18%	16	9%	1	2%	20	11%	99	11%
Fair	2	1%	4	2%	0	0%	2	2%	3	5%	4	2%	1	2%	6	3%	22	2%
Poor	1	1%	1	1%	0	0%	1	1%	0	0%	2	1%	0	0%	3	2%	8	1%
No response	23	17%	32	17%	2	25%	16	18%	11	18%	27	15%	11	26%	17	9%	139	16%
Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

2. The City has limited ability to raise revenues other than through property taxes or fees. In light of this fact, would you support a tax rate increase in order to:

Maintain current City services/programs?																		
	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/Delivered		Web		Overall	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Yes	90	65%	116	62%	4	50%	43	47%	22	37%	128	72%	26	60%	122	65%	551	62%
No	26	19%	38	20%	2	25%	31	34%	24	40%	29	16%	11	26%	45	24%	206	23%
No response	22	16%	34	18%	2	25%	17	19%	14	23%	21	12%	6	14%	20	11%	136	15%
Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%
Increase City services/programs?																		
	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/Delivered		Web		Overall	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Yes	57	41%	69	37%	2	25%	30	33%	23	38%	80	45%	13	30%	69	37%	343	38%
No	48	35%	70	37%	4	50%	40	44%	21	35%	64	36%	20	47%	93	50%	360	40%
No response	33	24%	49	26%	2	25%	21	23%	16	27%	34	19%	10	23%	25	13%	190	21%
Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%
Provide fair compensation to employees?																		
	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/Delivered		Web		Overall	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Yes	89	64%	126	67%	4	50%	48	53%	26	43%	127	71%	27	63%	126	67%	573	64%
No	23	17%	27	14%	2	25%	24	26%	15	25%	21	12%	8	19%	40	21%	160	18%
No response	26	19%	35	19%	2	25%	19	21%	19	32%	30	17%	8	19%	21	11%	160	18%
Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

City of Greenbelt, Maryland, Results of 2013 Community Survey

3. In general, should City services be (choose one)?																		
	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Kept at the same level	87	63%	123	65%	5	63%	61	67%	31	52%	119	67%	29	67%	119	64%	574	64%
Reduced	6	4%	12	6%	0	0%	3	3%	1	2%	11	6%	1	2%	12	6%	46	5%
Increased	31	22%	32	17%	1	13%	14	15%	13	22%	36	20%	6	14%	39	21%	172	19%
No response	14	10%	21	11%	2	25%	13	14%	15	25%	12	7%	7	16%	17	9%	101	11%
Total	138	100%	188	100%	8	100%	91	100%	60	100%	178	100%	43	100%	187	100%	893	100%

City of Greenbelt, Maryland, Results of 2013 Community Survey

4. If the City had to reduce services/programs, which ones would you suggest and why?																		
	Precinct 3		Precinct 6		Precinct 8		Precinct 13		Precinct 18		Early Voting		Mailed/ Delivered		Web		Overall	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
None	5	4%	8	4%	0	0%	5	5%	1	2%	5	3%	2	5%	4	2%	30	3%
Not sure	6	4%	7	4%	1	13%	2	2%	1	2%	9	5%	1	2%	3	2%	30	3%
Recreation/parks/ playgrounds	3	2%	10	5%	0	0%	2	2%	1	2%	6	3%	1	2%	4	2%	27	3%
Arts/ entertainment	1	1%	5	3%	0	0%	0	0%	0	0%	4	2%	2	5%	3	2%	15	2%
Public works	4	3%	1	1%	0	0%	1	1%	2	3%	4	2%	1	2%	2	1%	15	2%
Special events	3	2%	1	1%	0	0%	1	1%	0	0%	4	2%	1	2%	2	1%	12	1%
Public safety	0	0%	4	2%	0	0%	1	1%	0	0%	2	1%	1	2%	3	2%	11	1%
Landscaping	2	1%	1	1%	0	0%	0	0%	0	0%	2	1%	1	2%	4	2%	10	1%
Animal control	1	1%	3	2%	0	0%	1	1%	0	0%	0	0%	1	2%	1	1%	7	1%
Parking enforcement	0	0%	2	1%	0	0%	0	0%	0	0%	2	1%	1	2%	1	1%	6	1%
Social services	2	1%	2	1%	0	0%	1	1%	0	0%	0	0%	0	0%	1	1%	6	1%
Other services/ programs	8	6%	4	2%	1	13%	2	2%	1	2%	3	2%	5	12%	7	4%	31	3%
Other comments	20	14%	19	10%	1	13%	6	7%	3	5%	13	7%	6	14%	13	7%	81	9%
No response	101	73%	132	70%	5	63%	72	79%	51	85%	133	75%	25	58%	145	78%	664	74%

Table reflects grouping of respondents' individual comments into categories. Totals may exceed 100% because some respondents provided multiple suggestions. Other comments include ideas for cost reduction, alternative funding, and methods and criteria for choosing which services/programs to cut.